

## General Clothing Assistance

Some programs below are thrift stores and may offer additional services:

### Hyde Park Baptist Church

Church Under the Bridge  
3901 Speedway, Austin TX 78751  
(512) 459-6587

### Trinity Center at St. David's Episcopal Church

Woman to Woman Program  
304 E. 7th St., Austin, TX 78701  
(512) 610-3542

### Baptist Community Center

2000 E. 2nd St., Austin, TX 78702  
(512) 472-7592

### The Helping Hands Center

Round Rock, TX 78681  
(512) 310-1733

### Lifeworks - Street Outreach

3700 S. 1st St., Austin, TX 78704  
(512) 735-2400

### University United Methodist Church

2409 Guadalupe St., Austin, TX 78705  
(512) 478-9387

### Lisa's Hope Chest

4136 E. 12th St, Austin, TX 78723  
(512) 457-0999

### Manos De Christo

4911 Harmon Ave., Austin, TX 78751  
(512) 477-7454

### Gethsemane Lutheran Church

200 W. Anderson Ln., Austin, TX 78752  
(512) 836-8560

## Who can help?

The Victim Services Unit within the Travis County Sheriff's Office can provide assistance with information about your case status, Crime Victims' Rights, Crime Victim Compensation, navigation of the criminal justice system and referrals to appropriate community helping professionals or organizations according to your specific needs.



## Resources

### First Call For Help : Dial 211

[www.211texas.org](http://www.211texas.org)

Provides information about and referral to both non-profit agencies and participating businesses based on individual resource needs.

On the phone, representatives listen to what the caller's needs are, and provide referrals that are appropriate.

Online, users can browse or search the database using keywords and topics, and print lists of organizations that meet their criteria.

## Basic Needs

### Victim Services Unit

5555 Airport Blvd  
Austin, TX 78751  
512-854-9709



Name/ID Number:

Direct Number:

Mailing Address:

PO Box 1748  
Austin, TX 78767

## What are Basic Needs?

Basic Needs are the minimal resources each individual needs to survive day-to-day life. These needs may include, but are not limited to: food, shelter, clothing and necessary medical care.

Some of us take these resources for granted, while many of us struggle to maintain them each day. Still others find themselves without their basic needs due to an unexpected crisis situation: a disaster, the death of a loved one/ caregiver, unemployment, eviction, loss of support, family violence.

There are many reasons why people need help with basic needs, and it is difficult to know where to turn when you are the person in need.

It can also be said that *information* is a basic need. In this pamphlet you will find helpful information for local agencies that assist with basic needs in the Austin area on a regular basis.

This is not an exhaustive list, so if you find that you are in need of assistance beyond the scope of this pamphlet, **Dial 211** to speak with an operator who can locate specific local resources to meet your needs.

If you need further assistance, feel free to contact the Victim Services Unit within the Travis County Sheriff's Office at (512) 854-9709. We are happy to help.

## Food

### Capital Area Food Bank

Largest local food bank, supplies multiple locations — Call for details  
6500 Metropolis Dr, Austin, TX 78744  
[www.centraltexasfoodbank.org](http://www.centraltexasfoodbank.org) (512) 282-2111

### Caritas of Austin

Housing services, Food, Financial assistance, Employment assistance  
611 Neches Street, Austin, Texas 78701  
[www.caritasofaustin.org](http://www.caritasofaustin.org) 512-479-4610

### The Storehouse

Groceries and clothing for those in need.  
(POP Plaza) 1202 FM 685, Ste. C-4,5,7  
Pflugerville, TX 78660  
[www.thestorehousenetwork.com](http://www.thestorehousenetwork.com)  
(512) 989-9989

## Shelter - General

### ARCH - Shelter for Men

500 E. 7th St., Austin, TX 78701  
(512) 305-4100 Main

### Salvation Army Shelter (may also have clothing)

Passages Program  
501 E. 8th St., Austin, TX 78701  
(512) 476-1111 Main  
[www.salvationarmytexas.org](http://www.salvationarmytexas.org)

### Salvation Army – Shelter for Women and Children

4523 Tannehill Ln., Austin, TX 78721  
(512) 933-0600 Main

### Casa Marianella

821 Gunter St., Austin, TX 78702  
(512) 385-5571 Main  
(512) 928-8862 Posada Esperanza  
[www.casamarianella.org](http://www.casamarianella.org)

## Shelter - Special Populations

### Lifeworks – Youth Emergency Shelter

Confidential Address, Austin, TX 78704  
(512) 441-6914 Intake: Youth ages 18-19 and placing agencies; after-hours  
(512) 735-2400 Intake: Parents and minor youth; ask for Counseling Intake

### SAFE Alliance – Emergency Shelter for survivors of Family Violence and Sexual Assault

(including parents with children)  
Call to be screened for shelter  
(512) 267-SAFE (7233)

## Homeless Services

**Front Steps** (may also have clothing)  
500 E. 7th Street, Austin, TX, 78701  
(512) 305-4100

**Foundation for the Homeless, Inc.**  
5202 Balcones Dr, Austin, TX 78731  
(512) 453-6570 Main

## Medical Assistance

### STAR Program

Allows Texans to identify their own eligibility for Health and Human Services Benefits such as Medicaid  
Self-screening line: 1-888-834-7406

### Travis County Healthcare District Medical Assistance Program (MAP Card)

Call (512) 978-8130 for information and screening