



NEWS RELEASE

TRAVIS COUNTY SHERIFF'S OFFICE

P.O. Box 1748, Austin, Texas 78767

FOR IMMEDIATE RELEASE:

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Now You Can Communicate With Inmates By E-mail

The Travis County Jail has a new program that will enable people to communicate with inmates by e-mail. The new program is being offered by Securus Technologies, who also provide the inmate telephone system. Now anyone with a computer and an e-mail can send mail to inmates at the Travis County Jail and get a response if they desire. To start a person need only go to www.secureinstantmail.com to create a personal account and then follow the directions. The program will guide you through the process.

A person would sign up with the service and send an e-mail. Since inmates do not have direct access to computers, the person would have the option of sending a reply page to the inmate with the e-mail and the inmate would then take the reply page and write their reply. That page is then scanned into a computer and sent to the original senders e-mail address.

Friends and family can get their messages to an inmate quicker than sending mail. They can also get a message back without waiting and hoping that they are there to receive a telephone call that may or may not come.

There is a cost for this service. It costs 60 cents to send up to a 2 page, word only, e-mail to the inmate. The sender also has the option of paying another 60 cents to attach a reply page for a one page reply.

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