Sheriff’s Office Works With Western Union® On New Service For Inmates

The Travis County Sheriff’s Office announces another way families and friends can send money to their loved ones in the Travis County Jail. The Sheriff’s Office and Western Union® are working together to provide inmates a new method for receiving money in their inmate trust account. Friends and family members can quickly and conveniently send payments via any Western Union® Agent location across the U.S., thereby avoiding the time-consuming process of sending by mail or going to the inmate Bank at the Travis County Correctional Complex, in Del Valle.

There are fees associated with the transfer of funds through Western Union® and there may be additional fees charged by your bank. The fees are not paid to the Sheriff’s Office nor does the Sheriff’s Office receive any of the fees for this service. Instructions on how to use the system are found at the Sheriff’s Office website, http://www.tcsheriff.org/corrections/inmatemoney.html or you can pick up a brochure at the Inmate Bank.

To locate a participating Western Union® Agent location, senders can simply call 1-800-325-6000 or visit www.westernunion.com. Other options for sending payments through Western Union® include using a debit or credit card via their website or via phone at 1-800-634-3422.

Note: The Sheriff’s Office contact for this release is Lt. Bucky Eacret, at pager 935-1012.

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Submitted By: Roger Wade, Public Information Officer, (512) 854-4986