

Welcome to Travis County Correctional Complex VISITATION & INFORMATION CENTER

Hours: 07:30am - 10:00pm
Open: TUESDAY-SATURDAY



DOORS OPEN AT 7:30AM

ALL **VIDEO VISITS** MAY BE PRESCHEDULED ONLINE OR ON COMPLEX USING VISITATION KIOSKS. SAME DAY VIDEO VISITS ARE PROVIDED ON A FIRST COME, FIRST SERVE BASIS. ALL **FACE TO FACE VISITS** MUST TO BE PRESCHEDULED AT LEAST 24HRS IN ADVANCE, ONLINE OR ON COMPLEX USING THE LAPTOP PROVIDED.

VIDEO VISITS

FIRST SAME DAY VIDEO VISIT OF THE DAY IS AT 8:30 AM; LAST VIDEO VISIT OF THE DAY IS 8:05 PM.

THERE ARE NO VISITS BETWEEN THE HOURS OF 1PM AND 3PM. **VIDEO VISITATION VISITORS MUST CHECK IN AT LEAST 10 MINUTES BEFORE YOUR APPOINTMENT TIME.**

VISITATION IS LIMITED TO 3 PEOPLE MAX (ADULTS + CHILDREN OF ANY AGE).

FACE TO FACE VISITS

FACE TO FACE VISITS ARE 9:00 AM THRU 1:00 PM, THEN CONTINUE FROM 4:00 PM THRU 9:00 PM. **FACE TO FACE VISITS MUST CHECK IN AT LEAST 30 MIN BEFORE SCHEDULED APPOINTMENT TIME.**

QUALIFICATIONS FOR FACE TO FACE VISITS ARE: NOT CURRENTLY IN DISCIPLINARY; SOME CLASSIFICATION RESTRICTIONS MAY APPLY.

VIDEO VISITS MAY BE PRESCHEDULED AT WWW.SECURUSTECH.NET/VIDEOVISITATION OR ON THE KIOSK, LOCATED IN FRONT VISITATION. FACE TO FACE VISITS MAY BE PRESCHEDULED ON THE LAPTOP IN THE LOBBY OR AT <https://traviscountyxj.securustech.net/ArchonixXJailSites/archonixxjailpublic/>,

ALL PERSONS 17 YEARS OF AGE AND OLDER NEED A GOVERNMENT ISSUED PHOTO ID. ALL MINORS UNDER THE AGE OF 17 YRS NEED TO BE ACCOMPANIED BY A PARENT OR GUARDIAN AT ALL TIMES.