Command Staff  
2014 Award Recipients  
Mission, Vision, Values  
Public Information Office  
Internal Affairs  
Research and Planning  
Administration and Support Bureau  
Corrections Bureau  
Law Enforcement Bureau
2015 Awards

COMMENDATION BAR
Senior Corrections Officer Virginia Baldwin
Senior Corrections Officer Lee Beesley
Corrections Officer Akeel Broderick
Senior Office Specialist Kristen Dark
Senior Deputy Greg Epperson
Senior Corrections Officer Christopher Friar
Sergeant Julio Hernandez
Senior Deputy Robert Jenkinson
Registered Nurse Tiffany Jonse
Evidence Lead Jenny Kim
Senior Corrections Officer Jeraldine King
Investigator Gregory Lanford, DPS
Parks Ranger Benjamin Lara
Senior Deputy Michael Leger
Senior Deputy James Littlepage
Investigator Andre Mason, DEA
Senior Deputy Nathan Matteson
Counselor Stephanie McCowan
Senior Deputy Carl Olavesen
Sergeant Theodore Ramsey
Investigator Nick Rich, DEA
Senior Deputy Carlos Rodriguez
Crime Scene Specialist Shannon Shafer
Investigator Christian Solomon, DEA
Senior Corrections Officer Dennis Tumlinson
Evidence Lead Tech Cassandra Velasquez
Senior Corrections Officer Gregory Weiss
Senior Corrections Officer Keith Wilkerson
Senior Deputy George Ryan Williams
Senior Deputy Timothy Williams
Registered Nurse Linda Wollaston

EMPLOYEE OF THE YEAR
Administration & Support Bureau –
Social Services Program Coordinator Jennifer Scott
Corrections Bureau –
Risk Safety Specialist Kevin Amber
Law Enforcement Bureau –
Senior Deputy Greg Moore

FITNESS STAR
Corrections Officer Donald “Trey” Banks
Senior Corrections Officer Anna Braden
Senior Deputy Vince Cain
Senior Deputy Derick Cairo
Sergeant Frances Dembowski
Senior Corrections Officer Diana Donohue
Sergeant Ian Driscoll
Senior Deputy Joseph Ensminger
Deputy Allisia Gaskamp
Senior Deputy Brian Harthausen
Senior Deputy Anthony Hostetler
Senior Corrections Officer Guy Irwin
Senior Deputy Aaron Marco
Senior Deputy Keith McManus
Senior Deputy Richard Millers
Senior Deputy Tarkan Roberts
Corrections Officer Robert Sabin
Captain Craig Smith
Sergeant Robert Speer
Sergeant Luke Thommann
Senior Deputy Jerry White
Sergeant Bryan Whoolery
Senior Corrections Officer Palmer Wright
Senior Deputy Joseph Zahn

LIFE SAVING BAR
Senior Corrections Officer Jeffrey Flippin
Senior Corrections Officer Edgardo Gaitan
Senior Corrections Officer Luke Hatley
Registered Nurse Linda Hayslip
Senior Corrections Officer Gabriel Hernandez
Senior Deputy Robert Jenkinson
Senior Corrections Officer Robert Jordan
Senior Corrections Officer Joseph King
Sergeant Daniel Lefco
Senior Corrections Officer Clinton Lewis
Licensed Vocational Nurse David Lingle
Senior Deputy Nathan Matteson
Licensed Vocational Nurse Celerina McIntyre
Senior Corrections Officer Travis Morgan
Senior Corrections Officer William Moser
Senior Corrections Officer Christopher Osborn
Senior Deputy Henry Peters
Senior Corrections Officer Ty Pickering
Senior Deputy Aaron Ramirez
Detective Theodore Ramsey
Senior Corrections Officer Frank Rodriguez
Senior Corrections Officer William Seely
Senior Corrections Officer Thomas Simpson
Senior Corrections Officer Edward Vasquez
Senior Corrections Officer Dillon Vinklarek

MERITORIOUS CONDUCT BAR
Senior Deputy David Deason
Mission, Vision and Values

MISSION
Our mission is a commitment to professionalism, partnership and community.

VISION
Our vision is to exceed community expectations through exemplary service.

VALUES
Service
To prepare, provide and work for and with others in a timely, courteous and professional manner.

Honesty
To be truthful and forthright in our thoughts, words and deeds.

Embrace Diversity
Using our differences to enhance our service to and with the community by respecting each individual.

Respect
Recognizing the value of each person and treating them with decency and dignity.

Integrity
Having the courage to do the right thing for the right reasons, even when it is unpopular or unpleasant.

Full Accountability
Being responsive and responsible for our actions.

Full Commitment
Steadfast resolve and dedication to succeed.
The Travis County Public Information Office is made up of the Senior Public Information Officer, Roger Wade, whose primary function is to disseminate information and act as the liaison between the Sheriff’s Office and the public, which includes media and other agencies. The Senior PIO is on call 24 hours a day, 7 days a week and manages the personnel who are presenting information on behalf of the Sheriff’s Office to be sure that the message is clear and consistent with policy guidelines. Roger works with the two paralegals who handled almost 3,500 open records requests in FY15.

Roger is the backup for the Travis County Emergency Services PIO who covers the Fire Marshal’s Office, STARFlight, Medical Examiners Office, Emergency Operations Center and other agencies as requested by the executive manager of Emergency Services.

Roger continues to enhance the Sheriff’s Office presence on social media, including Nextdoor, a virtual Neighborhood Watch that allows people to communicate with their neighbors. Next Door also allows the Sheriff’s Office to disseminate information to particular neighborhoods or to the entire county.

The Travis County Sheriff’s Office Internal Affairs Unit serves as a fact finding entity and is primarily responsible for:

- Protection of the Community
- Protection of the Agency
- Protection of the Employee

The Unit is comprised of one sergeant and three detectives who are tasked with investigating complaints regarding allegations against employees. All open records requests are also coordinated through the Internal Affairs Unit by two paralegals. Complaints may be received either from citizens or from within the Sheriff’s Office.

Misconduct by Sheriff’s Office personnel, once detected, will be thoroughly investigated in order to ensure that the community receives fair, efficient and impartial law enforcement.

The Travis County Sheriff’s Office is evaluated and judged by the conduct of it’s individual employees. It is imperative that the organization be free from public censure because of misconduct by a few individuals. Employees must be protected against false allegations of misconduct. This will be accomplished through a consistently thorough, impartial, and professional investigation process.

Additionally, the Internal Affairs Unit conducts administrative investigations into all deaths in custody and all officer-involved shooting situations. All investigations are conducted in accordance with Sheriff’s Office policy and Civil Service rules.
RESEARCH AND PLANNING

During FY15, the unit continued to be engaged in multiple complex projects and assisted in local and regional events and incidents. There were multiple floods in Travis and neighboring counties that required the unit to participate in response efforts that involved the Emergency Operation Center and the coordination of regional assets to assist with flood rescues and jail evacuations. Research and Planning staff worked diligently with our partners for a unified response.

The unit brought in over 1 million dollars in grant funds. Several of these grants supplied vital funding for the continuation of services provided by the Sheriff’s Office such as auto theft and jail related projects, while new grants supplied much-needed new equipment for law enforcement and special operations units. The unit also focused on grant funding for enhanced capacity in our jail counseling system by hosting trainings and national conferences. Partnerships with federal and state authorities enhanced the ability of the Sheriff’s Office to continue to provide needed services.

In addition, the unit continued to: respond to open records requests; undertake special projects; record and submit required data for mandated state and national reporting of statistics; provide specialized incident management and project management training for the Sheriff’s Office and retain all incident management training records as required by federal and state law.

Lastly, the unit was involved in supporting community events promoting the Sheriff’s Office and our community partners to make sure we have a safe and secure community for all citizens and visitors to our great county.
Administration and Support

Bureau
Our Human Resources Department (HRD) front desk staff provides the first impression of the Sheriff’s Office. They greet over 750 visitors and receive over 3,000 phone calls on a monthly basis. In FY15, the front desk staff processed approximately 6,500 job applications as well as provided hundreds of name verifications and open reports for the taxpayers of Travis County.

All applicants undergo a thorough background screening and investigation. In a very selective process, a team of background officers’ screen, test and investigate approximately 2,000 applicants and select about 20% to move forward in the process. As a result, 143 new employees were hired through approximately 80 hiring boards that consisted of over 400 candidates. Although staffing is the core of what this department does, they execute other essential functions such as family medical leave and work injury claims totaling close to 100,000 hours throughout the year. The HRD staff implements strategies and policies related to the management of our most valuable asset, our employees. HRD is truly the heartbeat of the agency.

**Selective Hiring Process**

Only 20% of applicants move forward to background screening.

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The Ruiz Finance Section is primarily responsible for receiving and processing funds from Central Booking, Central Records, Central Warrants and the Estray Unit. Staff posts all money orders sent to inmate accounts and prepares monthly financial statements for 10 discretionary accounts maintained by the Sheriff’s Office.

Additionally, Ruiz Finance staff is responsible for processing payments for departmental services, managing programs and databases and processing invoices for government inter-local agreements, including School Resource Officers and invoices for elections and overtime billing. Finally, they process invoices related to several cooperative federal task force initiatives.
Travis County Correctional Complex (TCCC) Finance’s primary function is to maintain departmental financial accountability to insure internal financial controls for efficiency, accuracy and compliance. Additionally, staff monitors and manages an estimated $167.8 million annual budget and a variety of grants.

TCCC Finance seeks the best quality, lowest priced goods and services to meet the needs of the Sheriff’s Office and its personnel. Staff oversees the procurement process of goods and services and capital projects, ensuring compliance with county purchasing policies (Chapter 262 Texas Local Govt Code), federal and state laws and Sheriff’s Office discretionary funds.

Finally, TCCC Finance processes all risk management claims for the Sheriff’s Office when equipment is damaged or destroyed by accident or natural disaster. In FY15, TCCC Finance processed 13 claims, recovering over $50,000 for the department.

MAINTENANCE

Maintenance staff is responsible for maintaining 31 buildings with a total of approximately 861,529 square feet of inmate living space. During FY15, 13 maintenance personnel completed 17,648 work orders. In addition to day-to-day tasks, staff managed nine projects which included additions and alterations to existing facilities totaling over $1.5 million. Finally, maintenance staff assisted the Engineering and Life Safety sections in several projects including:

- Travis County Jail (TCJ) hot water recirculating loop upgrade
- Installation of water saving toilet equipment
- Building 140 HVAC and smoke exhaust replacement
- TCJ conditioned fresh air intake
- Building 130 security panel upgrades which required maintenance to rewire the buildings existing 192 electronic locks
**TRAINING ACADEMY**

In FY15, the Training Academy held four Corrections Officer Basic Recruit Academies (COBRA), with a total of 92 corrections cadets graduating. Cadets who attended the entirety of COBRA completed 360 hours of training, including 114 hours of basic licensing courses, 48 hours of firearms training and 80 hours of defensive/survival tactics in which stress-induced situations reinforced the skills taught each day. Training culminated with a survival tactics practical application day. The Training Academy holds annual mandatory training for Corrections and Law Enforcement Bureau staff that builds on scenario based training that provides a real life training environment.

The academy logged 76,800 training hours and began a new fitness program that is modeled after the Texas Department of Public Safety’s fitness program, consisting of a 2,000 meter row test. Many employees have already seen positive results with weight loss and better overall general conditioning.

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**ENGINEERING SECTION**

In FY15, the Engineering Section obtained a FARO laser scanner to enhance Computer Aided Design (CAD) data kept for the Correction’s Bureau. The laser is accurate to within a 64th of an inch and enough time has been saved measuring items that impact facility design issues, to cover the cost of the equipment and training.

The laser records a scene with exact measurements in minutes versus hours to measure manually. It then creates an electronic data package that includes color photos that can also be used for evidence collection. Crime scene personnel were trained in operating the laser scanner for use in the processing and presentation of crime scenes.
COMMISSARY

In FY15, the Commissary served 62,000 inmates during the year. They sold over $2 million in commissary goods and provided commissary to indigent inmates valued at $39,440. Commissary profits pay for numerous programs for inmates, recreational equipment and GED high school equivalency testing.

MARKETABLE SKILLS

Marketable Skills staff developed an aquaponics program and erected a greenhouse to accommodate three aquaponics kits. The program establishes training for the management of a closed loop aquaponics system that houses Mozambique Tilapia. The system grows fish in a controlled environment which produces and maintains plants as well as generates the richest fertilizer known today. The fertilizer is then used on the inmate garden, increasing yield by three times.

The inmate garden yielded close to 1.5 tons of vegetables that went directly to the Travis County Correctional Complex kitchen, feeding inmates and reducing costs to Travis County taxpayers. Once the 300 plus fish reach full maturity, they are harvested and donated to local food pantries and then the entire process will start over again.

WAREHOUSE

The Sheriff’s Office leads all other Travis County departments in recycling efforts. In FY15, warehouse personnel recycled 3,462 wooden pallets, 600 toner cartridges and 1,497 pounds of alkaline and rechargeable batteries. They also collected 2,998 pounds of t-shirts that are sewn by inmates to make reusable grocery bags.

KITCHEN

The Kitchen prepared three million hot meals during FY15 and provided approximately 250,000 sack lunches. Food Service saved approximately $2,760,000 by using inmate labor to help prepare meals. By doing this, the Sheriff’s Office was able to feed each inmate three meals a day for only $2.60 a day, per inmate.

62,000 Inmates

SERVED

2,760,000 Dollars

SAVED
Information and Technical Services provides business consulting and project management for optimum use of existing systems and the implementation of new ones. Some highlights from FY15 include:

- Completed over 4,500 assignments for technical assistance
- Deployed 165 replacement computers and printers
- Managed application accounts for over 2,000 people

Central Records staff is responsible for the maintenance and storage of case files and related documents that arise from investigations from the Law Enforcement Bureau. The section is also responsible for uniform crime reporting for crimes investigated by the agency. These results are used by the state and FBI to determine crime rates for Travis County. Some highlights of the section include:

- Acted on approximately 20,000 documents and reports
- Performed over 7,500 local background checks
- Received approximately 4,500 case files

Central Warrants is responsible for meeting all FBI policies concerning accurate data entry, maintenance and confirmation for warrants, protective orders, missing persons and stolen property. Staff is required to respond to an inquiry within ten minutes of requests from law enforcement officials. In FY15, Central Warrant staff entered over 21,000 new wanted persons and protective orders into local and national databases and conducted over 219,000 actions to ensure valid entry.

The State Transfer and Arrest Reporting Section is responsible for transferring inmates sentenced to state custody, investigating claims of misuse of identity subsequent to an arrest, processing expunctions, sealing orders and ensuring the accuracy and compliance with arrest reporting to the State of Texas. Some highlights of this diverse section include:

- Approximately 45,000 actions were taken to ensure accuracy of arrests reported to the state criminal history database
- Processed and managed over 1,200 expunction and sealing orders
- Investigated and filed over 65 declarations based on positive findings on the misuse of an individual’s identity
- Filed criminal charges and coordinated the extradition of approximately 140 fugitives from justice
- Coordinated the transfer of over 2,500 inmates to the custody of the Texas Department of Criminal Justice
Inmate Mental Health, Counseling and Education Services is a team of dedicated professionals, community partners and volunteers who offer quality programming that addresses the mental, emotional and educational needs of inmates. The team consists of psychiatrists, psychiatric nurse practitioners, counselors, program coordinators, managers, a volunteer coordinator and many professionals from community agencies and volunteers.

INMATE PROGRAMS

Inmate programs continued to grow in FY15 with the addition of a motivational speakers series, which helps inmates learn strategies from individuals who have overcome adversity and become successful and perhaps even famous in their chosen professions.

NOTABLE SPEAKERS

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
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<tbody>
<tr>
<td>Ray Benson</td>
<td>Singer, Songwriter, Producer</td>
</tr>
<tr>
<td>Sheila Raye Charles</td>
<td>Daughter of Ray Charles</td>
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<tr>
<td>Mariachi Cuicanl</td>
<td>Austin Mariachi Band</td>
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<tr>
<td>Anthony Graves</td>
<td>Former Inmate on Death Row</td>
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<tr>
<td>Bernie Kerik</td>
<td>Former NYC Police Commissioner</td>
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<tr>
<td>Brad “Scarface” Jordan</td>
<td>Singer, Songwriter, Producer</td>
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<tr>
<td>John Legend</td>
<td>Grammy Award Winning Singer</td>
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<tr>
<td>J.R. Martinez</td>
<td>Winner of “Dancing with the Stars”</td>
</tr>
<tr>
<td>Saul Paul</td>
<td>Slam Poetry</td>
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<tr>
<td>Anne Wolfe</td>
<td>Boxing Trainer</td>
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Inmates were moved after hearing stories from so many inspirational speakers and had the opportunity to tell “their own story” of mistakes they have made and their plans to overcome their own adversity.

INMATE MENTAL HEALTH, COUNSELING AND EDUCATION SERVICES

Inmate Mental Health, Counseling and Education Services is a team of dedicated professionals, community partners and volunteers who offer quality programming that addresses the mental, emotional and educational needs of inmates. The team consists of psychiatrists, psychiatric nurse practitioners, counselors, program coordinators, managers, a volunteer coordinator and many professionals from community agencies and volunteers.
The Medical Section created a partnership with the Texas Laser and Aesthetics Training Academy of Austin to develop a tattoo removal clinic at no cost to the inmates or to the taxpayers of Travis County. Sheriff Greg Hamilton’s initial goal for the clinic was to decrease recidivism and to assist inmates with finding employment once they are released. Inmates reported, “This is a fresh start” or “It is a way to cut out all ties to prison gangs.” This partnership allows inmates to have a new beginning.

The pharmacy fills over 7,000 prescriptions each month. Due to existing relationships with local pharmacies, a medication donation program was started FY15 and yielded $60,088.64 in cost savings on pharmaceuticals. Additionally, reorganizing the office support staff within the Medical Section and the pharmacy increased cost savings to over $400,000 on pharmaceuticals through several different programs.

MENTAL HEALTH SERVICES
In FY15, the Sheriff’s Office and Austin/Travis County Integral Care participated in a health justice learning collaborative sponsored by the National Council for Behavioral Health and the Major County Sheriff’s Association.

The goal of the collaborative is to build on existing relationships between the Sheriff’s Office and the Local Mental Health Authority with an emphasis on re-entry planning for those with mental health illnesses.

SHERIFF’S WEEKEND ALTERNATIVE PROGRAM
The Sheriff’s Weekend Alternative Program (SWAP) allows offenders to retain their jobs and avoid spending time in jail by reporting to the Sheriff’s Office on weekends to perform community service throughout Travis County. In FY15, over 1,018 people participated in this program and 969 successfully completed the program.

95.19% OF OFFENDERS COMPLETED SWAP
The Central Booking Facility (CBF) is staffed by 90 officers, 12 security coordinators, seven sergeants and one lieutenant. A total of 52,628 inmates were booked at the CBF in FY15. Staff logged 4,990 hours of Field Training Officer training, 40 hours of Sergeant Training and Evaluation and 4,961 hours at the Training Academy. In addition, staff attended 498 hours of outside agency training including: FBI Law Enforcement Executive Leadership Association (LEEDA); Women in Criminal Justice; Combined Law Enforcement Association of Texas (CLEAT); Sheriff Hamilton’s Institute of Ethics and Leadership Development (SHIELD); Texas Department of Public Safety and the American Jail Association. CBF staff provided over 546 hours of community service, three staff members earned Fitness Awards and three received Community Service Awards.

CENTRAL BOOKING

Sergeant Dail was approached by a staff member who related the story of a pregnant mother and two children abandoned by the children’s father. They were left without money, shelter, or food and the family was forced to live in their vehicle. After learning about the family, the CBF A-Shift determined that providing assistance to this family was a must.

In just one month, Sergeant Dail and CBF A-Shift were able to donate a large amount of household items, clothing and bedding that people routinely take for granted. Staff worked with the Del Valle Independent School District (ISD) who found affordable housing for the family. After housing was secured, CBF staff helped move the family. For the staff involved, the look on the children’s faces and their excitement about having a “home” made all of the hard work worth it. Assisting the family encouraged members of the shift to reflect on how fortunate their lives have been.
The Courthouse Security (CHS) Unit is responsible for the security of all buildings that house Travis County courts. The unit is staffed with 45 deputies, five security coordinators, three sergeants, and one lieutenant. In FY15, the section logged 2,049 hours of field training, 976 hours at the Training Academy and 3,666 hours through FBI LEEDA, West Point Leadership Academy and SHIELD.

During FY15, C-TAC conducted 162 deployments on inmates who were non-compliant with building staff, provided security for more than 20 events at the chapel, conducted eight high risk transports, assisted with security and provided transportation during the Texas Jail Association Conference and FBI LEEDA Conference.

In May of 2015, C-TAC hosted the 3rd Annual Texas Tactical Challenge. Nine tactical teams, including two from out of state, participated in the four day event.

Classifications/Records is comprised of five officers, 24 office specialists, two supervisors, two sergeants and one lieutenant. In FY15, civilian and sworn staff provided 1,196 hours of community service, logged 880 hours of field training and 524 hours of Sheriff’s Office and outside training. One staff member earned a Fitness Award and another earned the Perfect Attendance Award.

The Courthouse Security (CHS) Unit is responsible for the security of all buildings that house Travis County courts. The unit is staffed with 45 deputies, five security coordinators, three sergeants, and one lieutenant. In FY15, CHS deputies made 558 arrests, responded to 940 incidents and screened 739,020 individuals entering the multiple facilities under their control.

In FY15, CHS staff logged 1,894 hours of field training, 1,580 hours at the Training Academy and 166 hours of outside agency training.
BUILDING 1

Building 1 staff are responsible for supervising minimum and medium general population inmates and inmate workers. Building 1 is staffed by 56 officers, six security coordinators, seven sergeants, and one lieutenant. In FY15, staff logged 2,550 hours of field training, 800 hours of Sergeant Training and Evaluation and approximately 336 hours of community service. Staff attended 6,716 hours at the Training Academy and 234 hours of outside agency training with: FBI LEEDA; Human Resources Management Department; Gang Conference; Women in Criminal Justice; Texas Women’s Conference and Executive Women in Texas Government. One staff member earned the Life Saving Award and another earned a Commendation Bar. Four staff earned Fitness Awards and two staff earned Perfect Attendance awards.

BUILDINGS 2 AND 3

Building 2 is responsible for housing maximum security and lockdown inmates. Staff also provide security at CCB, which houses civil commitments and pre-release paroles. Building 3 manages all levels of female inmates to include lockdown and psychiatric inmates. Buildings 2 and 3 are staffed by 84 officers, 12 security coordinators, seven sergeants, and one lieutenant. In FY15, staff provided approximately 438 hours of community service and two staff members shaved their heads for cancer. Staff logged 4,169 hours of field training, 800 hours of Sergeant Training and Evaluation, 4,857 hours at the Training Academy and 432 hours of outside agency training with: STRIVE; FBI LEEDA; American Jail Association; Jail Management Institute; Women in Criminal Justice; Prison Rape Elimination Act; Gang Conference; Texas Women’s Conference; SHIELD and Texas Jail Association. One staff member was nominated for a Community Service Award, 26 staff members earned Fitness Awards and five earned Perfect Attendance Awards.
Building 12 is the largest inmate housing section in the Travis County Correctional System. At 257,000 square feet, the building houses approximately 42% of the total inmate population with a capacity of 1,366 inmates.

Senior Corrections Officer Adonis Eke was born and raised in Owerre-Nkwoji Town in southeastern Nigeria. He moved to the United States in 1983 and began his career with the Sheriff’s Office in 1999. During his tenure, Eke obtained an Advanced Peace Officer Certification, Master Jailer Certification and Mental Health Officer Certification. In addition, he was awarded the Life Saving Award for the steps he took to save the life of a suicidal inmate.

Eke, a quiet and unassuming man, returns to his native village once a year as one of the tribal leaders (OnyeNze) to assist in the administration of town affairs. Additionally, he serves as a Nze/Chief of Owerre-Nkwoji Progressive Union (OPU) USA, Inc., a non-profit association that provides needed amenities to the less privileged. Projects overseen by Eke and the OPU USA Inc. include: the construction of a village medical facility; completion of a clean water project; erosion control efforts; providing electricity to the medical facility maternity ward and fundraising.
On August 28th, 2015 Harris County Sheriff’s Deputy Darren Goforth was shot and killed. Before the tragedy, Goforth and his son Ryan bought matching Captain America shirts but never had the opportunity to wear them. On the day Goforth was laid to rest, Ryan wore his Captain America shirt while his father wore his shirt under his uniform. As a result, people showed their support through social media by using a picture of a “Police Blue” version of the Captain America shield as a memorial profile picture.

Sergeant Dionisio Dorado spearheaded a project to create a life size police blue Captain America shield for Goforth’s son Ryan. With the financial help of several Sheriff’s Office staff, Dorado fabricated the hand painted “movie quality” replica donating many hours of his own time. Dorado, who shares a love of the Captain America character, felt it was important to create a symbol that will remind Ryan of the “civic shield” his father wore to keep the peace in his community.

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**HEALTH SERVICES BUILDING**

The Health Services Building (HSB) houses inmates diagnosed with mental health disorders and severe medical conditions needing acute care. In FY15, additional cells were converted into violent cells, bringing the total to 13.

HSB is comprised of 74 officers, six security coordinators, seven sergeants and one lieutenant. In 2015, staff assigned to HSB provided over 300 hours of community service to various organizations. In FY15, the section logged: 1,785 hours of field training for new and transferring staff; 400 hours of Sergeant Training and Evaluation; 5,259 hours at the Training Academy and 4,370 hours of training with outside agencies. Eleven HSB staff earned Fitness Awards, three staff received the Commendation Award and two staff received Perfect Attendance Awards.
**HOSPITAL VISITATION UNIT**

During FY15, The Hospital Visitation Unit (HVU) staff assisted with 70,731 personal video visits, 1,649 official video visits and 7,786 home video visits and 34,498 in person official visits. HVU staff screened 400,000 people and conducted 1,120 scheduled inmate medical appointments and provided 725 inmate transports via emergency medical services.

HVU operates 24/7 with a staff of 33 officers, five office specialists, five sergeants and one lieutenant. HVU staff completed 480 hours of Field Training Officer training, 892 hours at the Training Academy and 64 hours of outside agency training. Two staff members earned Community Service Awards, two staff members earned Safe Driving Awards and one staff member received a Perfect Attendance Award.

**PRISONER TRANSPORTATION**

During FY15, staff transported 31,974 inmates to Travis County criminal and civil courts, with 31,559 of those inmates being transported by bus from the Travis County Correctional Complex. The Extradition Team facilitated the extradition of 3,280 inmates to and from agencies all over the United States. The section is comprised of 44 officers, three office specialist, three sergeants and one lieutenant. In FY15, staff logged over 2,412 hours of field training and attended over 1,873 hours at the Training Academy.
Opening in 1984, the Travis County Jail (TCJ) is the oldest jail in the Corrections Bureau. TCJ houses all classifications of inmates and serves as the pre-classification holding point for all inmates. After being discontinued in 2014 due to a shortage of inmate workers, the Guide Dog Program was reinstated in 2015.

TCJ is comprised of 69 officers, 21 security coordinators, seven sergeants and one lieutenant. In FY15, staff logged 3,536 hours of field training, 800 hours of Sergeant Training and Evaluation and 3,973 hours at the Training Academy. There were 407 hours of additional training with: K9; Honor Guard; Women in Partnership; Jumpstart; Cell Block Survival; Texas Jail Association; E-Log, Ropes Course; food handling; FBI LEEDA; Law Enforcement Management Institute of Texas and guide dog training. In addition to volunteering over 1,002 hours, four Community Service Awards, three Fitness Awards and three Life Saving Awards were earned by TCJ staff.

COMMUNITY SERVICE

In FY15, the Corrections Bureau completed nearly 5,000 hours of combined community service to various organizations in the Austin and surrounding areas. Many donated their time to Sheriff’s Office and outside agency fundraising and volunteer efforts such as: Special Olympics; Austin Children’s Shelter; Pink Heals; Blood and Tissue Center; Brown Santa; Capital Area Food Bank; Veteran and Peace Officers Memorial Committee; Keep Austin Beautiful; Seedling Foundation mentoring program; Handbags for Hope and many more.
Law Enforcement

Bureau
CENTRAL

CRISIS NEGOTIATION TEAM

The mission of the Crisis Negotiation Team (CNT) is to preserve life by facilitating the successful, peaceful resolution of hostage and/or barricaded persons situations.

CNT is comprised of specially trained peace officers who respond to critical incidents along with the SWAT team, including but not limited to hostage situations, barricaded persons and suicidal persons.

During FY15, the Sheriff’s Office acquired a new grant-funded incident command trailer, which was designed to be used as an incident command and/or rehab area for critical incidents. The trailer is 33 feet long and has two dedicated rooms and a restroom. The rear portion of the trailer is a dedicated negotiations operations center.

CTECC SECURITY

In FY15, several changes were implemented for the Combined Transportation, Emergency and Communications Center (CTECC) and the CTECC law enforcement team. Some of the changes included the use of an x-ray machine, walk through metal detector and hand-held metal detectors to search visitors and their belongings for items not allowed into CTECC. An additional full-time employee was added to the team to carry out the new duties.
**SWAT**

Special Weapons and Tactics (SWAT) is a full-time tactical team, responsible for fugitive apprehension and SWAT missions. The Sheriff’s Office SWAT team supports other divisions within the agency, as well as outside law enforcement agencies requesting a tactical response to a critical incident. The goal of the SWAT team is to accomplish each mission without injury or death.

During FY15, SWAT arrested 1,410 individuals and cleared 1,845 warrants. Of those warrants, 164 were specifically related to family violence offenses. SWAT had 47 special operations, involving critical incidents, high risk warrants and/or search warrants.

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**SPECIAL RESPONSE TEAM**

The primary mission of the Special Response Team (SRT) is to support the Sheriff’s Office community based policing efforts to reduce incidences of crimes on a county-wide basis. The effectiveness of SRT is enhanced by the team’s application of specialized tactics and equipment and highly trained personnel. SRT carried out several sexual offender compliance operations for 117 sex offenders and found five offenders out of compliance. SRT also assisted patrol with area searches for missing persons and assisted Major Crimes in the search for evidence.

Additionally, SRT assisted the United States Secret Service by participating as a protective team for President Barack Obama on two occasions and assisted as a protection team for one presidential candidate.
**VICE UNIT**

The Vice Unit assists with problems affecting neighborhoods through the investigation of cases involving narcotics, gambling and prostitution. Due to their specific skills, training and surveillance equipment, the Vice Unit also assists other investigative units when needed. In FY15, the Vice Unit investigated 132 cases and made 118 arrests, while conducting 41 search warrants. During those search warrants, illegal substances such as cocaine, heroin, marijuana and methamphetamine, as well as $207,613 in U.S. currency, were seized.

Additionally, deputies participated in special training on how to work with informants and how to handle seized property and forfeited money.

$207,613 in U.S. currency was seized following arrest.

**VICTIM SERVICES**

Victim Services provides services that include crisis intervention, assistance with establishing personal safety, referrals to community agencies and educational and emotional support throughout the criminal justice process. In FY15, these services were provided to 4,456 individuals, an increase from 3,814 individuals who received services in FY14. The increase is due to both the expansion of services to more victimization categories within the Sheriff’s Office and the extension of services to multiple law enforcement agencies in Travis County that do not have internal Victim Services programs. Agencies include: Lago Vista, Westlake Hills, Manor, Lakeway, Bee Cave, Jonestown, Rollingwood, Sunset Valley and Mustang Ridge.

Victim Services could not provide these services without the generous donation of time and skills from dedicated volunteers. In FY15, volunteers provided over 4,924 hours of on-call coverage. This represents 28% of the required on-call coverage hours for the year—what a tremendous relief for the staff!

Victim Services also became a certified field-placement location for social work students from multiple local universities. This will allow for future practitioners to gain valuable experience in the field while enabling individuals impacted by crime and crisis situations to be met with dignity, respect, compassion and reliable information. The efforts of Victim Services personnel, both paid and volunteer, represent the best of the Travis County community: people helping people.

“People helping people.”
The Special Crimes Unit consists of the Major Crimes Unit, Child Abuse Unit, Family Violence Unit, White Collar Crimes, Financial Crimes Unit, Crisis Intervention Team (CIT), Computer Forensics and Sex Offender Registration.

The CIT reassignment of out-of-county transportation for mental health consumers (MHC) to the Transportation Section has allowed more time for patrol deputies to respond to the needs of deputies and the public. Additionally, the Mobile Crisis Outreach Team assisted CIT with providing follow-up care to MHCs and diverting them to mental health facilities rather than to jail.

In FY15, the Family Violence Unit had a noticeable increase in reported cases; over 2,100 family violence cases were investigated in FY15 vs 1,637 cases in FY14. The addition of one detective to the unit has enhanced the unit’s ability to provide more thorough investigations.
**EAST COMMAND**

**CRIMINAL INVESTIGATION DIVISION**

In FY15, the Criminal Investigation Division (CID) East investigated over 4,400 cases and took a more proactive approach to community outreach by providing residents with home safety information. As part of their outreach efforts, CID East utilized electronic sign boards and door hangers in conjunction with working with homeowners associations, municipal utility districts and other neighborhood groups to assist with sharing crime prevention information. In addition, the unit provided public safety events, after which there was a measurable decrease in property crime in that area.

**ESTRAY**

In addition to their unit responsibilities in the unincorporated areas of Travis County, the Estray Unit contracted with the City of Austin in FY15 to impound livestock within the city limits.

**DWI UNIT**

The DWI Unit’s primary role is to identify and reduce the number of impaired drivers on the roadways of Travis County. Three deputies assigned to the DWI Unit were recognized by Mothers Against Drunk Driving for their DWI enforcement efforts.

**SCHOOL RESOURCE OFFICER UNIT**

The School Resource Officer (SRO) Unit provides services to the Manor, Del Valle, Eanes and Lake Travis school districts. SRO deputies are assigned to all of the high schools and some of the middle schools in these districts.

**SHERIFF’S COMBINED AUTO THEFT TASK FORCE**

Managed by the Sheriff’s Office, this multi-jurisdictional task force covers 17 counties and is funded by a grant from the Texas Department of Motor Vehicles. In FY15, the task force recovered over 10 million dollars in stolen vehicles and equipment. In addition, the task force provided community education displays and free Vehicle Identification Number (VIN) etching.
WEST COMMAND

CRIMINAL INVESTIGATION DIVISION

In FY15, the Criminal Investigation (CID) West Unit investigated over 1,600 cases and continues to coordinate and communicate with home owner’s associations and other neighborhood organizations in order to reduce incidents of crime.

HIGHWAY ENFORCEMENT
ACCIDENT TEAM / COMMERCIAL VEHICLE ENFORCEMENT

Highway Enforcement Accident Team (HEAT) and Commercial Vehicle Enforcement Units’ (CVE) responsibilities include traffic enforcement, accident investigations and reconstruction and enforcement of federal commercial vehicle guidelines. In FY15, the HEAT/CVE Unit investigated over 800 collisions and issued over 600 out-of-service violations to commercial vehicles.

LAKE PATROL

Lake Patrol covers 64 miles of lake and 270 miles of shoreline on Lake Travis and conducts search and rescue missions and water-based incident responses. The Sheriff’s Underwater Recovery Team (SURT) is an all-volunteer dive team that works with Lake Patrol. SURT members are highly skilled and trained. Five team members hold a Master Diver Certification, while four members of the team hold Advanced Open Water Certifications.
On July 31, 2015, the Sheriff’s Office hosted the 5th annual The Sunshine Kids event in Northwest Travis County. The Sunshine Kids is a non-profit organization dedicated to providing positive group activities and emotional support for children with cancer, 13–18 years old. For the past five years, Senior Deputy Jeff Givens has coordinated this public safety event and donates many hours of his personal time to ensure that The Sunshine Kids teens have an opportunity to interact with members of law enforcement, fire departments and EMS. This year’s event included Lake Patrol, Motors, K-9, SWAT, Crime Lab, Star Flight, EMS and Travis County fire personnel. It was very rewarding to see the kids enjoying themselves and interacting with the public safety agencies. Due to his relationship with The Sunshine Kids, they were selected as a beneficiary of the 2015 Capital of Texas Police Motorcycle Chute-Out Rodeo Skills Competition and received a $7,500 donation check from money raised from the event.

WEST COMMAND SPOTLIGHT

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MOTORS UNIT

The Motors Unit’s responsibilities include traffic enforcement, accident investigations and conducting special assignments. Day-to-day operations for the unit consist of working selective traffic assignments throughout the entire 700 plus miles of unincorporated Travis County, including school zones, citizen complaint areas and high traffic arteries.

In FY15, the unit responded to over 800 collisions and conducted 1,356 selective traffic assignments, focusing its traffic enforcement initiative on school zones and neighborhoods.

The Motors Unit hosted the 2nd annual Capital of Texas Police Motorcycle Chute Out Rodeo Skills Competition in May. With the assistance from neighboring agencies, the rodeo raised $15,000 for the Center for Child Protection and the Sunshine Kids Foundation. The event brought in agencies from seven different states.