The Justice Planning Workforce Development program wishes to thank the court for the continued support it offers to the residents of Travis County.

Andy Brown
Travis County
Judge

Jeffrey W. Travillion Sr.
Commissioner
Precinct 1

Brigid Shea
Commissioner
Precinct 2

Ann Howard
Commissioner
Precinct 3

Margaret J. Gómez
Commissioner
Precinct 4

This is a © publication of:
Travis County Justice Planning Workforce Development (JPWD)
P.O. Box 1748
Austin, Texas 78767
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INTRODUCTION   WE ARE CURRENTLY WORKING REMOTELY

The Travis County Justice Planning Workforce Development (JPWD) Reentry Resource Guide was created for the benefit of those in need of information regarding resources that may be available for those affected by the justice system and their families during the reentry process after incarceration.

The Travis County Justice Planning Reentry Resource Guide is updated on an ongoing basis. While every effort is made to ensure the accuracy of the information contained within the guide is correct, some providers may have changed between updates. For more information, please get in touch with:

Travis County
Justice Planning Workforce Development (JPWD)
P.O. Box 1748, Austin, TX. 78767
(512) 854-6497

DISCLAIMER: The Travis County Justice Planning Department does not endorse any of the organizations or facilities that are included in this Reentry Guide. The agencies in this listing does not constitute an endorsement. We make every effort to give you the most up-to-date information. Please phone ahead to ensure these organizations are available to assist you. Be sure to put together an action plan for your success.
2-1-1

**2-1-1 Texas**, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized, and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

**Telephone: Dial 2-1-1**

- When you dial 2-1-1, select a language, and then choose “Option 1” for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.

- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.

**NOTES:**

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Returning to the community can be challenging and overwhelming for those affected by the criminal justice system and their families. Taking the steps to identify barriers and creating a plan of action can reduce stress and make the transition easier. Utilize the chart below to determine immediate needs upon release for consideration while reviewing the guide.

<table>
<thead>
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<th>Potential Barrier to Success</th>
<th>Immediate Need</th>
<th>Long Term Need</th>
<th>Notes</th>
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<td>Identifying Documentation (TXID/DL, Social Security Card, Birth Certificate)</td>
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<td>Transportation</td>
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<td>Education</td>
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<tr>
<td>Child Care</td>
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<td>Addiction</td>
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<tr>
<td>Family Related Concerns</td>
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<tr>
<td>Legal</td>
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<tr>
<td>Job Skills/Preparedness (Resume, Clothing, Interview Skills)</td>
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## Physical & Mental Health and Wellness

### AIDS Services of Austin (ASA)

The mission of AIDS Services of Austin is to enhance the health and well-being of the community and people affected by HIV and AIDS. ASA works in two primary ways, providing services to people affected by HIV and AIDS, and preventing further transmission of HIV through education and outreach.

**Mailing Address**
P.O. Box 4874  
Austin, TX. 78765

**Physical Address**
7215 Cameron Rd. Suite. A  
Austin, TX. 78752  
(512) 458-2437

**Hours:** M-F 8:30 a.m.- 5:30 p.m.

[www.asaustin.org](http://www.asaustin.org)

### ARCH - Healthcare for the Homeless

CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.

**Services Include:**
- Family Medicine  
- Vision Care  
- Case Management  
- Clinical Pharmacist  
- Dental Care  
- Behavioral Health Care  
- Psychiatry  
- Social Work

**Physical Address**
500 East 7th Street  
Austin, TX 78701  
(512) 978-9920

[www.communitycaretx.org/locations/arch.html](http://www.communitycaretx.org/locations/arch.html)

### Austin Clubhouse

Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment and independent employment, as well as social events. All services are virtual during the pandemic until further notice. No walk-ins. Please call for appointment and to find out our most up to date information.

**Hours:** Monday – Friday 9:00am – 5:00pm  
Extended hours on Thursday till 6:00pm

**Physical Address**
610 E. 45th Street  
Austin, TX 78751  
(512) 426-3988

Email: [info@austinclubhouse.org](mailto:info@austinclubhouse.org)  
[http://austinclubhouse.org](http://austinclubhouse.org)
### Austin Lakes Hospital
Emergency Hospital for Behavioral Health & Psychiatric Services that provides inpatient and outpatient services for **adults**. Services include Partial Hospitalization Program (PHP) and Intensive Outpatient Program (IOP). Also, crisis intervention, assessment, nursing care, medication management, and after-care planning. In addition, we are currently offering Telehealth Services.

**Physical Address**
1025 E. 32nd St.
Austin, TX 78705

Emergency 24/7: (512) 544-5253
Executive Asst: (512) 544-5951
www.austinlakeshospital.com

### Austin Men’s Center
A private practice providing addiction counseling, men’s relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men. Classes are $45/session. Individual counseling is $125/session. Some sliding scale services available. Separate class for women’s anger management. Phone & Telehealth sessions currently being offered.

Various locations in Austin.
(512) 477-9595
www.austinmenscenter.com

### Austin State Hospital (ASH)
Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week. ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient’s return to his or her community.

[Image of Texas Department of State Health Service]

**Physical Address**
4110 Guadalupe St.
Austin, TX 78751

Call the local Mental Health Authority, ATCIC, for admission at (512) 472-4357.
If in crisis, call 911.
www.dshs.state.tx.us/mhhospitals/austinsh
| **Austin Travis County Integral Care (ATCIC)** | **Robert T. Chapa Administrative Office** |
| Provides community-based mental health, intellectual developmental disability, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services. | 1430 Collier St.  
Austin, TX. 78704  
(512) 447-4141 |

**NOTE:** Austin Travis County MHMR has changed its name to Austin Travis County Integral Care

| **ATCIC Community AIDS Resources Education (C.A.R.E.)** | **Physical Address** |
| Provides HIV testing, counseling, substance abuse street outreach and education, mental health case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS. Telehealth care currently being provided. | 1165 Airport Blvd  
Austin, TX 78702  
(512) 804-3650  
www.integralcare.org |

| **Capital Area Counseling** | **Physical Address** |
| Offers sliding fee scale ($15-$60), based on income and household size), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday, first session is $20.00 | 7703 North Lamar Blvd, Suite 500  
Austin, TX 78752  
(512) 302-1000  
Email: info@cacaustin.org  
http://www.cacaustin.org |

| **Cross Creek Hospital and Inpatient Treatment** | **Physical Address** |
| Cross Creek Hospital is an inpatient treatment center for children, adolescents, and adults who are suffering from symptoms of depression, anxiety, bipolar disorder, behavioral concerns, and co-occurring disorders. Our expert clinical staff is made up of doctors, psychiatrists, and therapists, all of whom provide each patient with the guidance he or she needs as the road to recovery is navigated. | 8402 Cross Park Dr.  
Austin, TX 78754  
For admission, please call to make an appointment: (512) 549-8021 |
<table>
<thead>
<tr>
<th><strong>CommUnityCare Clinics</strong></th>
<th><strong>Various Locations</strong></th>
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<tbody>
<tr>
<td>Provides medical, behavioral health and dental services to patients enrolled in Medicaid, Medicare, CHIP, &amp; MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient’s ability to pay.</td>
<td>Various Locations&lt;br&gt;(512) 978-9015&lt;br&gt;<a href="http://www.communitycaretx.org">www.communitycaretx.org</a></td>
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| **Depression & Bipolar Support Alliance (DBSA)** | **Toll-Free Nationwide Hotline:**
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<td>Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.</td>
<td>1-(800) 273-8255&lt;br&gt;Email: <a href="mailto:dbsaheartoftexas@gmail.com">dbsaheartoftexas@gmail.com</a>&lt;br&gt;<a href="http://www.dbsalliance.org">http://www.dbsalliance.org</a></td>
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<tr>
<th><strong>Disability Rights Texas</strong></th>
<th><strong>Corporate Office Location</strong></th>
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<tr>
<td>Our mission is to help people with disabilities understand and exercise their rights under the law, ensuring their full and equal participation in society. Our attorneys and advocates can: Provide direct legal assistance to people with disabilities whose rights are threatened or violated, protect the rights of individuals and groups of people with disabilities through the courts and justice system, educate and inform policy makers about issues that impact the rights and services for people with disabilities, inform people with disabilities and family members about their rights, and make referrals to programs and services.</td>
<td>Corporate Office Location&lt;br&gt;2222 West Braker Lane&lt;br&gt;Austin, Texas 78758&lt;br&gt;(512) 454-4816&lt;br&gt;Intake: 1-(800) 252-9108&lt;br&gt;<a href="http://www.disabilityrightstx.org">http://www.disabilityrightstx.org</a></td>
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<tr>
<th><strong>Hill Country Counseling Center</strong></th>
<th><strong>Physical Address</strong></th>
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<tr>
<td>Provides mental health services for adults, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.</td>
<td>Physical Address&lt;br&gt;1433 Fairfield Dr.&lt;br&gt;Austin, TX 78758&lt;br&gt;(512) 491-8444&lt;br&gt;<a href="http://hillcountrycmhc.com">http://hillcountrycmhc.com</a></td>
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<tr>
<th><strong>Jewish Community Association of Austin</strong></th>
<th><strong>Physical Address</strong></th>
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</thead>
<tbody>
<tr>
<td>Offers interfaith couples discussion groups, counseling services on sliding fee scale, information, and referrals for various service programs in the Jewish and Austin community.</td>
<td>Physical Address&lt;br&gt;7300 Hart Lane&lt;br&gt;Austin, TX. 78731&lt;br&gt;(Dell Jewish Community Campus)&lt;br&gt;(512) 735-8000&lt;br&gt;<a href="http://www.shalomaustin.org">www.shalomaustin.org</a></td>
</tr>
</tbody>
</table>
| **Lifeworks**  
Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the Community. |
|---|
| Various locations throughout Austin.  
3700 S 1st St.  
Austin, TX 78704  
(512) 735-2400  
[www.lifeworksaustin.org](http://www.lifeworksaustin.org) |

| **Lone Star Circle of Care**  
Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay. Provides outpatient physical and mental healthcare services for both children and adults. Accepts MAP. |
|---|
| **Ben White Clinic**  
1221 W. Ben White Blvd.  
Bldg. B, Suite #200  
Austin, TX 78704  
1 (877) 800-5722  
(512) 524-9293  
[www.lscctx.org](http://www.lscctx.org) |

| **Manos De Cristo Dental Center**  
The Manos de Cristo Dental Center is a low-fee, bilingual, nonprofit dental center in Austin that provides high-quality services for children ages 8 and up, adults and seniors. |
|---|
| **Physical Address**  
4911 Harmon Avenue  
Austin, TX 78751  
Monday - Friday 7:00 a.m. to 7:00 p.m.  
Saturday 8:00 a.m. to 2:00 p.m.  
Emergency walk-ins  
Monday - Friday 7:00 a.m.-11:00a.m.  
Saturday 8:00 a.m.-11:00 a.m.  
(first come, first served or the 1st 10)  
Call (512) 477-2319 to make an appointment, or for more information. |
MAP - The Medical Access Program
Provided by Central Health
Provides access to health care through a network of providers for those Travis County residents who meet enrollment criteria.

Seeking Medical Services?
The Medical Access Program (MAP) provides access to medical, dental and prescription services to eligible Travis County residents.

Who may qualify for MAP?
Travis County residents who:
- Do not qualify for other health coverage
- Do not exceed program income limits

What documents will you need to apply for the program?
For each household member you will need:
- Photo identification (Adults only)
- Birth certificate
- Proof of address
- Proof of income
- Proof of health coverage

For more information or to schedule an appointment to apply for MAP, call our customer service line. Please inform the customer service representative which language you would like to receive assistance in.

Customer Service Line
512-978-8130

Mary Lee Foundation
Brain Injury and Neurological Services
Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.

(512) 978-8130
www.medicalaccessprogram.net/

¿Busca Servicios Médicos?
El Programa de Acceso Médico (MAP) les brinda acceso a servicios médicos, dentales y de recetas médicas a residentes elegibles del condado de Travis.

¿Quién podría calificar para MAP?
Residentes del condado de Travis que:
- No califican para otra forma de cobertura médica
- No exceden los límites de ingresos del programa

¿Qué documentos necesitará para aplicar al programa?
Para cada miembro de su familia necesitará:
- Identificación con foto (Adultos solamente)
- Acta de nacimiento
- Comprobante de domicilio
- Comprobante de ingresos
- Comprobante de cobertura médica

For más información o para programar una cita para aplicar para MAP, llame a nuestra línea de servicio al cliente. Por favor informe al representante de servicio al cliente en cual idioma gustaría recibir ayuda.

Línea de Servicio al Cliente
512-978-8130

Mary Lee Foundation
Brain Injury and Neurological Services
Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.

(512) 978-8130
www.medicalaccessprogram.net/

Physical Address
1339 Lamar Square Dr.
Austin, TX 78704
(512) 443-5777
Email: braininjury@maryleefoundation.org
http://www.maryleefoundation.org/programs-and-services/brain-injury-program/
<table>
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<tr>
<th><strong>NAMI Central Texas</strong></th>
<th><strong>Location</strong></th>
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</table>
| Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers. | Austin State Hospital  
4110 Guadalupe St.  
Austin, Texas 78751  
Bldg. 781, 4th Floor, Room 419 |
| **Please visit our website for meeting times:**  
Monday – Thursday, 9:30 a.m. – 4:30 p.m.  
Friday, 9:30 a.m. - 1:30 p.m. | (512) 420-9810  
www.NAMIcentraltx.org |

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<thead>
<tr>
<th><strong>People’s Community Clinic</strong></th>
<th><strong>Central Clinic Location</strong></th>
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</table>
| A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.  
Monday, Wednesday, Thursday: 8:00 a.m.- 8:00 p.m.  
Tuesday: 9:00 a.m.- 8:00 p.m.  
Friday: 8:00 a.m.- 5:00 p.m. | 2909 N. I-35  
Austin, TX 78722 |
|                             | (512) 478-4939  
www.austinpcc.org |
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<tr>
<th><strong>Planned Parenthood</strong></th>
<th><strong>North Austin Health Center</strong></th>
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</table>
| Provides reproductive and sexual health information, services, and advocacy for males and females. **Free condoms provided** at all Austin Planned Parenthood locations. | **North Austin Health Center**  
9041 Research #250  
Austin, TX 78758  
(512) 331-1288 |
| | **South Austin Health Center**  
201 East Ben White Blvd. Bldg. B  
Austin, TX 78704  
(512) 276-8000  
www.ppgreatertx.org |
| **Rape, Abuse, and Incest National Network** | **Free, confidential, 24/7 Hotline:**  
1 (800) 656-4673 (HOPE)  
www.rainn.org |
| Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services). | **Physical Address**  
700 Southeast Inner Loop  
Georgetown, TX 78626  
1-512-819-9400  
www.rockspringshealth.com |
| **Rock Springs Hospital** | **Samaritan Counseling Center**  
A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family, and community. Sensitive to faith but does not impose religion. Fees are on sliding fee scale, scholarships are available, and most insurance is accepted. | **Physical Address**  
8956 Research Blvd., Bldg. 2  
Austin, TX 78758 |
| Rock Springs is a 72-bed facility that is specialized in the treatment of behavioral health and addiction issues since opening in 2014. Rock Springs provides a comprehensive and integrated system for adolescents and adults. Rock Springs currently provides inpatient, partial hospitalization, and intensive outpatient programming. | Hours:  
Monday-Wednesday 9:00 a.m. - 5:30 p.m.  
Thursday- 11:45 a.m. - 5:30 p.m.  
Friday- 9:00 a.m. - 4:30 p.m.  
Services provided at several offices throughout Central Texas.  
For more information, please call: (512) 451-7337  
www.samaritan-center.org |
| **SAFE**  
Domestic Violence and Sexual Assault Survival  
Provides programs to end sexual assault and exploitation, domestic violence through safety, healing, prevention, and social change.  
Provides an emergency shelter for families & individuals escaping violence. |
| **24-Hour Hotline**  
Text: (737) 888-7233  
Call: (512) 267-SAFE (7233) or Deaf/Hard of Hearing/Deaf-Blind, please use relay VRS  
Email: info@safeaustin.org  
www.safeaustin.org |

| **Seton Community Health Center**  
Open to the public. Provides primary health care services, including family medical care, nutrition counseling, Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provides immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Does not provide prenatal care. |
| **Seton McCarthy Community Health Center**  
2811 East Second Street  
Austin, TX 78702  
(512) 324-4930 |

| **Seton Psychiatric Emergency Department**  
A new Seton Psychiatric Emergency Department specifically designed to treat adults from throughout the community who suffer from psychiatric crises. |
| **Physical Address**  
Dell Seton Medical Center  
1500 Red River  
Austin, Texas 78701  
(512) 324-7259 |

| **Sol Community Counseling**  
Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between $40-80 per session. |
| **North Austin Location**  
13805 Ann Place  
Austin, TX 78728  
Intake Line (512) 366-0954 |
<table>
<thead>
<tr>
<th><strong>Austin/Travis County Health and Human Services</strong></th>
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<tbody>
<tr>
<td>Provides confidential HIV &amp; STI testing, fee is $20.00</td>
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<tr>
<td>Call for an appointment: (512) 972-5580</td>
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<tr>
<td>During the Pandemic this clinic is only performing treatments, please call for additional listings of clinics providing testing services.</td>
</tr>
<tr>
<td><strong>TIP:</strong> If you are sexually active, get tested for HIV &amp; STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!</td>
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<tr>
<th><strong>COA Public Health Clinic</strong></th>
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<tr>
<td><strong>RBJ Clinic</strong></td>
</tr>
<tr>
<td>15 Waller Street</td>
</tr>
<tr>
<td>Austin, TX 78702</td>
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<tr>
<td>(512) 972-5430</td>
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<tr>
<th><strong>Waterloo Counseling</strong></th>
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<td>Offers sliding scale fees individual, family, and couples counseling for straight, gay, lesbian, bisexual, and transgendered adults. Also offers 2 therapy support group sessions. All services are currently being offered via E-Therapy.</td>
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<tr>
<th><strong>Physical Address</strong></th>
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<tr>
<td>314 E. Highland Mall Suite 301</td>
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<tr>
<td>Austin, Texas 78752</td>
</tr>
<tr>
<td>Hours: Monday – Friday – 8:00am-8:00pm</td>
</tr>
<tr>
<td>(512) 444-9922</td>
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<tr>
<td><a href="http://www.waterloocounseling.org">www.waterloocounseling.org</a></td>
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<tr>
<th><strong>ASHWell</strong></th>
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<td>Provides education, basic needs, testing for HIV and Hepatitis C, counseling, and other support services to those in need. <strong>No fees for services,</strong> we see all patients regardless of insurance status.</td>
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<td>• Case management for adults with HIV</td>
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<td>• Food pantry &amp; nutrition education for adults with HIV</td>
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<tr>
<td>• Advocacy/support for African Americans and Latinos with HIV</td>
</tr>
<tr>
<td>• Complimentary health therapies for adults with HIV or Hepatitis C</td>
</tr>
<tr>
<td>ASHWell also focuses on HIV prevention through Pre-Exposure Prophylaxis and PEP (Post-Exposure Prophylaxis). Both treatments can be obtained for little to no cost through patient assistance programs. Call for additional information.</td>
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<tr>
<th><strong>Physical Address</strong></th>
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<tbody>
<tr>
<td>3100 Red River Suite #3</td>
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<tr>
<td>Austin, TX 78705</td>
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<tr>
<td>Monday-Friday</td>
</tr>
<tr>
<td>Call for hours of operation</td>
</tr>
<tr>
<td><strong>No Walk-ins</strong></td>
</tr>
<tr>
<td>(512) 467-0088</td>
</tr>
<tr>
<td><a href="http://www.ashwellatx.org">www.ashwellatx.org</a></td>
</tr>
<tr>
<td><strong>YMCA of Austin</strong></td>
</tr>
<tr>
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</tbody>
</table>
| The purpose of the YMCA of Austin is to enhance the lives of men, women, boys, and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities, and facilities. 10 locations throughout the Austin area. | (512) 322-9622  
**www.austinymca.org** |
| *Financial Assistance programs available for individuals or families who wish to participate but are unable to afford the fee.* | |

<table>
<thead>
<tr>
<th><strong>YWCA Counseling and Referral Center</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Offers individual, family, couples, and group counseling to everyone dealing with issues such as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and household size. The Referral Center assists with care coordinating. Helps with direct assistance applications and connecting those in need with resources in the community. | 2015 S. IH-35 Suite 110  
Austin, TX. 78741 |
| | (512) 326-1222  
All services are currently virtual. No walk-in’s, please call to connect with a counselor |
| | **www.ywcaaustin.org** |
### ADDICTION AND RECOVERY

<table>
<thead>
<tr>
<th><strong>Al-Anon &amp; Al-Ateen</strong></th>
<th><strong>Austin Al-Anon/Al-Ateen Information Center</strong></th>
</tr>
</thead>
</table>
| Al-Anon offers hope and help to families, and friends of alcoholics. | 6301 Manchaca Road, Ste. F  
Austin, TX 78745  
(512) 441-8591 |
| Al-Ateen does the same for those under age 20. | M/T/Th/F 10:00 a.m. - 2:00 p.m.  
W 10:00 a.m. -6:00 p.m. |
| All meetings are currently virtual. |  
http://austinalanon.org  
http://texas-al-anon.org |
| Please visit our website to review the meeting schedule and instructions on how to sign up. |  |

<table>
<thead>
<tr>
<th><strong>Alcoholics Anonymous (AA)</strong></th>
<th><strong>Hill Country Intergroup</strong></th>
</tr>
</thead>
</table>
| A fellowship of men and women who share their experience, strength, and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. | 1825 Fortview Road  
Suite #102  
Austin, Texas 78704 |
| To find meetings near you, please call the 24-Hour Hotline or visit the website. | 24 Hour Hotline (512) 444-0071 |
|  | www.austinaa.org |

<table>
<thead>
<tr>
<th><strong>ATCIC Ambulatory Detoxification Program</strong></th>
<th><strong>Austin Al-Anon/Al-Ateen Information Center</strong></th>
</tr>
</thead>
</table>
| Detoxification External services are provided to adults addicted to alcohol or narcotics. Medical supervision is combined with counseling, education about addiction and relapse prevention. Extensive references are made to agency resources and community for ongoing treatment and recovery services. | 6301 Manchaca Road, Ste. F  
Austin, TX 78745  
(512) 441-8591 |
|  | M/T/Th/F 10:00 a.m. - 2:00 p.m.  
W 10:00 a.m. -6:00 p.m. |
|  | http://austinalanon.org  
http://texas-al-anon.org |

<table>
<thead>
<tr>
<th><strong>Austin Recovery Network</strong></th>
<th><strong>Residential Facility Location</strong></th>
</tr>
</thead>
</table>
| Offers a Long Term (90 days) program for women with children under 5 years of age called Family House. | 13207 Wright Rd  
Buda, Tx. 78610 |
| Austin Recovery offers outpatient services 8-week program, alumni support, and family programs. | Admissions: (512) 697-8600  
Women IOP held during the day  
Co-ed IOP held evenings |

<table>
<thead>
<tr>
<th><strong>Hill Country Intergroup</strong></th>
<th><strong>ATCIC Ambulatory Detoxification Program</strong></th>
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</thead>
<tbody>
<tr>
<td>Hill Country Intergroup</td>
<td>ATCIC Ambulatory Detoxification Program</td>
</tr>
</tbody>
</table>
| 1825 Fortview Road  
Suite #102  
Austin, Texas 78704 |  
Aut |
<table>
<thead>
<tr>
<th><strong>Clean Investment Inc. and Counseling Centers (CICC)</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available on a sliding scale. | 1212 East Anderson Lane  
Suite 300  
Austin, TX. 78752 |
| **Cocaine Anonymous (CA)** | **Austin Hotline:** (512) 339-HELP (4357)  
To find a meeting, call (512) 479-9327 |
| CA is a 12-step program for people addicted to cocaine.  
To find a meeting, call the hotline or visit the website. | www.ca-scla.org |
| **Communities for Recovery** | **Austin State Hospital Campus** |
| Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder. Programs include peer coaching, 12-step programs, and counseling. | 4110 Guadalupe Street  
Building 635  
Austin, TX 78751 |
| **North Austin Foundation-Project Helping Hand (PHH) & AA 24 Hour Club** | **Physical Address** |
| PHH is designed to house people while assisting them in an individualized plan to transition into treatment or a stable sober living environment. Each client can stay up to 30 days during which time they are exposed to recovery meetings and clean, structured living. The 2 dorms include space for 4 men & 4 women with 1 bathroom per dorm.  
**Requirements:** must be at least 21, cannot be on a controlled substance, not even prescribed medications. | 1000 Prairie Trial  
Austin, TX 78758 |
| Due to the pandemic please call for admission updates and policy changes: 512-614-0184  
For meeting times: 512-837-9362 | www.northaustinfoundation.com |
<p>| TIP: The 24hr Club is always open for anyone in recovery from alcoholism &amp; addiction to be in fellowship and meetings with each other. |</p>
<table>
<thead>
<tr>
<th><strong>DrugClass.Org:</strong> Drug Offender and DWI Education Program</th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides state-approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for re-instatement of their Texas driver's license. Small in person group classes combined with virtual online classes.</td>
<td>6633 East Hwy 290 E Suite 103 Austin, TX 78723</td>
</tr>
<tr>
<td>12 Hour DWI Program -Cost $95</td>
<td><strong>To enroll, please contact:</strong></td>
</tr>
<tr>
<td>15 Hour DOEP Program -Cost $100</td>
<td>Cell (512) 945-3060</td>
</tr>
<tr>
<td>42 Hour Non-intimate partner Violence Program -Cost $575</td>
<td><a href="http://www.drugclass.org">www.drugclass.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Marijuana Anonymous (MA)</strong></th>
<th><strong>Meetings:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>MA is a 12-step program for people addicted to marijuana.</td>
<td>Best Buds Group Austin, TX 78746</td>
</tr>
<tr>
<td><strong>To find a meeting visit the website.</strong></td>
<td><a href="http://www.marijuana-anonymous.org">www.marijuana-anonymous.org</a></td>
</tr>
<tr>
<td>Only virtual meetings being offered at this time</td>
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<table>
<thead>
<tr>
<th><strong>Narcotics Anonymous (NA)</strong></th>
<th><strong>Meetings:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.</td>
<td>Call for local meeting times</td>
</tr>
<tr>
<td><a href="http://www.marijuana-anonymous.org">www.marijuana-anonymous.org</a></td>
<td>(512) 480-0004</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>OSAR: Outreach, Screening, Assessment, and Referral</strong></th>
<th><strong>For more information, please call</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A free program funded by Texas State Department of State and Health Services that provides:</td>
<td>(512) 244-8444</td>
</tr>
<tr>
<td>• Confidential alcohol and drug screenings and assessments</td>
<td>Toll Free 24-hour crisis line 1 (800) 841-1255</td>
</tr>
<tr>
<td>• Referrals to inpatient/outpatient programs</td>
<td>Intake Line 1 (844) 309-6385</td>
</tr>
<tr>
<td>• Brief interventions, including motivational counseling</td>
<td>Assessments Provided at offices in Travis, Williamson, Bell, Brazos, Burnet, and Bastrop Counties.</td>
</tr>
<tr>
<td>• Education and Support</td>
<td></td>
</tr>
<tr>
<td>• Case Management</td>
<td></td>
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<tr>
<th><strong>Salvation Army Adult Rehabilitation Center (ARC)</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Each person must: - Admit the need for rehabilitation to overcome problems - Be in good physical health - Commit to a six-month period of rehabilitation - Be free of intoxicating drugs, including alcohol, upon admission - Express a desire to rebuild a lifestyle free of chemical dependency. During the stay, each man is offered counseling, group therapy, spiritual guidance, educational programs, work therapy, Christian living classes, Bible study, literacy education, medical screening and help with anger management and relapse prevention.</td>
<td>4216 South Congress Avenue Austin, Texas 78745 (512) 447-2272</td>
</tr>
<tr>
<td></td>
<td>Intake Office: 1-800-728-7825</td>
</tr>
<tr>
<td><strong>Sober Austin</strong></td>
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</tr>
<tr>
<td>Recovery Resources for the Greater Austin Area</td>
<td></td>
</tr>
<tr>
<td>Our mission is to provide easily accessible information to the Austin community on the prevention, treatment, and ongoing recovery from the disease of alcoholism, drug addiction and other substance and process addictions.</td>
<td></td>
</tr>
<tr>
<td>Information online for addiction, recovery, treatment, and sober living.</td>
<td></td>
</tr>
</tbody>
</table>

| Phone: (866) 319-7531 |
| Email: info@soberaustin.com |

| [https://soberaustin.com/](https://soberaustin.com/) |

**Notes:**

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Who We Are

Communities for Recovery is nonprofit organization providing peer-based recovery supports and services for individuals seeking recovery from substance use or substance use and co-occurring mental health issues. We partnering with other community based organizations to support long term recovery based on SAMHSA’s recovery model. Our motto “Give to Keep” stands for our belief that in order to keep your sobriety, you give it away through sharing their time, talent and interests. We were launched in 2003 (?) by our late founder J. Scott Thornton and co-founder Dr. William Loving of Texas Star Recovery. We believe that there are many paths to recovery and that a holistic approach is important.

Our programming includes:

- Peer Recovery Coaching
- Volunteer Opportunities
- Resource Center
- Computer Lab
- Career Closet
- Recovery Café
- Community Events
- Educational Workshops
- Recovery Meetings and Groups
- Peer Recovery Coach Institute

Find out more about us online at www.cforr.org or check us on Facebook and Twitter!

Have questions? Give us a call at 512 – 758 – 7686 for further information about how you can get involved!
## The Attorney General - State Attorney General
Employers may obtain information from the State Attorney General’s Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.

<table>
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<tr>
<th>Physical Address</th>
<th>Physical Address</th>
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<tbody>
<tr>
<td>300 W. 15th St., #2</td>
<td></td>
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<tr>
<td>Austin, TX. 78701</td>
<td></td>
</tr>
<tr>
<td>(512) 463-2100</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.texasattorneygeneral.gov">www.texasattorneygeneral.gov</a></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.oag.state.tx.us">www.oag.state.tx.us</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:public.information@texasattorneygeneral.gov">public.information@texasattorneygeneral.gov</a></td>
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</tr>
</tbody>
</table>

## The Attorney General of Texas Child Support Division - Family Initiatives section
Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues.

Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866-292-4636, Monday-Friday 1:00 p.m.-5:00 p.m.

Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity, and child support.

To obtain legal forms, visitation letters, logs, and other tools for resolving access and visitation issues, visit [www.txaccess.org](http://www.txaccess.org).

For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide.

## City of Austin - Municipal Court
Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including:
- Traffic Violations – Moving and non-moving
- Parking Violations
- State Code Violations
- City Ordinance Violations

**TIP:** You will not be arrested at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available.

If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify.

<table>
<thead>
<tr>
<th>Mailing Address:</th>
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<tbody>
<tr>
<td>PO Box 2135</td>
</tr>
<tr>
<td>Austin, TX 78768-2135</td>
</tr>
<tr>
<td>(512) 974-4800</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Physical Locations:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Court Bldg. – 6800 Burleson Rd. Bldg. 310, Suite 175</td>
</tr>
<tr>
<td>Austin, TX 78744</td>
</tr>
<tr>
<td>North - 12425 Lamplight Village Ave.</td>
</tr>
<tr>
<td>Austin, TX 78758</td>
</tr>
<tr>
<td>(in the Austin Police Substation)</td>
</tr>
<tr>
<td>Downtown Austin Community Court</td>
</tr>
<tr>
<td>719 E. 6th Street</td>
</tr>
<tr>
<td>Austin, TX 78701</td>
</tr>
<tr>
<td><a href="http://www.austintexas.gov/department/municipal-court">www.austintexas.gov/department/municipal-court</a></td>
</tr>
<tr>
<td><strong>Downtown Austin Community Court (DACC)</strong></td>
</tr>
<tr>
<td>-------------------------------------------</td>
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</tbody>
</table>
| The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court. | 719 E 6th St.  
Austin, TX 78701 |
| **Mailing Address** |  
P.O. Box 13464  
Austin, TX 78711  
(512) 974-4879 |
| www.austintexas.gov/department/community-court |

<table>
<thead>
<tr>
<th><strong>Internal Revenue Service – Taxpayer Advocate Service</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| The Taxpayer Advocate Service is an independent organization within the IRS agency. Our employees assist taxpayers who are experiencing economic difficulties, and who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should. The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals. | 3651 S. Interregional Highway  
Stop 1005-AUS  
Austin, TX 78741  
Call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778 |
| **Mailing Address** |  
PO Box 6852  
Austin, TX 78762  
(512) 472-8303 |
| www.irs.gov/advocate |

<table>
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<tr>
<th><strong>Lawyer Referral Service of Central Texas</strong></th>
<th><strong>Mailing Address</strong></th>
</tr>
</thead>
</table>
| A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged $20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services but may be able to offer some financial assistance through their MATCH program. | PO Box 6852  
Austin, TX 78762  
(512) 472-8303 |
| **Physical Address** |  
PO Box 6852  
Austin, TX 78762  
(512) 472-8303 |
| www.austinlrs.com |
### Social Security Administration
Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor's benefits. Provides Social Security cards.

**For additional information contact the following:**
- 1029 Camino La Costa
  Austin, TX 78752
- 5508 Hwy. 290 West, Bldg. B
  Austin, TX 78735
- National: 1 (800) 772-1213
- Local: 1 (866) 627-6991
- TTY: (512) 206-3724

[www.socialsecurity.gov](http://www.socialsecurity.gov)

### Texas Department of Criminal Justice (TDCJ)
Manages offenders in state prisons, state jails and private correctional facilities that work with TDCJ. The agency provides oversight of community supervision and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.

**Physical Address**
- 209 West 14th Street, Suite 500
  Austin, TX 78701

**Mailing Address**
- P.O. Box 13084 - Capitol Station
  Austin, TX 78711-3084
- (512) 463-9988

[www.tdcj.state.tx.us](http://www.tdcj.state.tx.us)

### Texas Department of Public Safety
**Crime Record Services (CRS) & Fingerprint Services**
An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.

**TIP:** A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is $24.95.

**Fingerprinting Locations:**
- 7010 Hwy 71 Suite 160
  Austin, TX 78735
- 108 Denson Drive
  Austin, TX 78752

**To schedule appointment call:**
(888) 467-2080

**Or schedule online at:**
[www.uenroll.identogo.com](http://www.uenroll.identogo.com)

(Do not use Google Chrome, must use Firefox or Safari)

**For more info:**
[www.txdps.state.tx.us](http://www.txdps.state.tx.us)
Texas Department of Public Safety – Driver’s License Division

Issues driver’s licenses and identification cards. For locations and hours, call Customer Service or visit the website. Since the pandemic, additional options and services are available online. Online renewal and replacement DL/ID services might be available to residents.

North:
6121 N Lamar Blvd.
Austin, TX 78752
(512) 424-2076

South:
6425 Interstate 35 Ste. 180
(Near 35 & William Cannon)
Austin, TX 78744
(512) 444-5241

Northwest:
13730 Research Blvd.
Austin, Texas 78750-1812
(512) 464-3700

Austin/Pflugerville Mega Center:
216 E Wells Branch Pkwy
Pflugerville, TX 78660
(512) 486-2800
or visit www.tdps.state.tx.us
Need Legal Help?

At the Travis County Law Library and Self-Help Center, you can:

Get help from a Reference Librarian

- show you forms and form books
- help you find books and resources that may help your case
- give general information about court procedure, rules, and practices
- show you useful internet sites related to your situation
- show you how to use legal websites and research tools, such as Lexis Advance
- provide you with attorney written information

Get FREE help from a Reference Attorney

**Walk-In Case Review**
Monday—Friday 10 a.m.-12 p.m.

Get help from a Family Law Reference Attorney at our Walk-In Case Review, if:
- you have a Travis County family law case (divorce, custody, or child support),
- your case is AGREED or DEFAULT, and
- no one in your case has a lawyer

**ODL Help**
Monday—Friday Walk-ins start at 9 a.m.

Get help from an Occupational Driver’s License Reference Attorney to:
- check your license eligibility status to determine the steps needed to have your license reinstated
- ask the court for an ODL Order if you are not able to reinstate your license

**Expunction Help**
Monday—Friday 8:30 a.m.-2:30 p.m.

Get help from the Expunction Reference Attorney to:
- find out if you qualify for your record being destroyed or sealed
- ask the court for an expunction or non-disclosure if you qualify

You must bring your criminal history report.

Use our resources

You can use our computers to . . .
- access Lexis to research relevant case law, find forms, and more
- draft and print your court forms

You can . . .
- purchase a copy card
- use our self-serve copy machines and fax machine at $0.20/page

Visit Us:
314 W. 11th Street
Austin, TX 78701

Call Us:
(512) 854-8677

Visit Us Online:
www.TravisCountyLawLibrary.org
**Texas Law Help**  
For low to moderate income individuals seeking free or low-cost civil legal assistance. Provides referrals for several legal issues, including accessing public benefits, bankruptcy, divorce, employment, and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.

**TIP!** Go here for more information about getting an occupational driver’s license (ODL).

**Texas Rio Grande Legal Aid**  
Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low-income people in a 49-county region along the southern and western border of Texas and (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides **free civil** legal assistance on a wide range of matters including problems with housing, employment, public benefits, and civil rights.

**Physical Address**  
4920 North IH-35  
Austin, TX 78751-2716  
(512) 374-2700  
Toll free: (800) 369-9270

**Counties Served:** Bastrop, Blanco, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson

**Texas VOICES**  
Texas Voices for Reason and Justice is grassroots, all-volunteer, non-profit organization established in 2008. We strive to educate and raise awareness about the ineffectiveness of the public sex offender registry and the negative impact it has on community safety.

**For information please call:** 877-215-6688

**http://texasvoices.org**

**Travis County Mental Health Public (MHPDO) Defender Office**  
Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.

**Please call for assistance**  
(512) 854-3030
University of Texas School of Law
Criminal Defense Clinic

Only accepts misdemeanor offenses for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.

By Appointment Only

Call (512) 232-1300 to request intake appointment for assistance finding legal representation.
For any other type of case contact the Travis County Bar Lawyer Referral Services at (512) 472-8303.

www.utexas.edu/law/clinics/criminal
**EMPLOYMENT, VOCATIONAL TRAINING, & EDUCATION**

| **AAMHC Return to Work Program**  
(at the SHAC) | **Physical Address**  
3205 S. 1st St.  
Austin, TX 78704  
(512) 442-3366  
[www.austinmhc.org](http://www.austinmhc.org) |
| --- | --- |
| Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.  
Spanish speaker available for assistance. |  |

| **Austin Area Urban League** | **Physical Address**  
8011-A Cameron Road, Suite 100  
Austin, TX 78754  
(512) 478-7176  
[www.aaul.org](http://www.aaul.org) |
<table>
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<tr>
<td>This service program provides one-on-one assistance in the areas of case management, computer training, employability workshops, professional development, and job placement assistance. The Life Skills Program is designed to assist clients in altering those negative patterns of behavior that creates barriers to their success. A variety of services are offered including basic computer training and financial literacy.</td>
<td></td>
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</tbody>
</table>

| **American Youthworks** | **Physical Address**  
1901 E. Ben White Boulevard  
Austin, TX 78741  
(512) 744-1900  
[www.americanyouthworks.org](http://www.americanyouthworks.org) |
<table>
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<tbody>
<tr>
<td>American Youthwork’s mission is to assist young adults (aged 17-28) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.</td>
<td></td>
</tr>
</tbody>
</table>

| **ARCIL, Inc.** | **Physical Address**  
8200 Cameron Road, Suite C 154  
Austin, TX 78754  
(512) 832-6349  
[www.arcil.com](http://www.arcil.com) |
| --- | --- |
| Transition services empower consumers with disabilities to participate and advance as members of the community. This service focuses on independent living skills, community support, social leisure activities and appropriate referrals for education, training, and employment.  
**No walk-ins. Services are by appointment only.** |  |

**JPWD REENTRY RESOURCE GUIDE**  
**31**
## Attorney General of Texas
### Noncustodial Parent (NCP) Choices

Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).

Contact the Office of the Attorney General's Child Support Division to find out if your case qualifies for NCP Choices:
(800) 252-8014

**Virtual Services Only until further notice**

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.

## Austin Community College (ACC)

Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.

Various Campuses throughout Austin.

### Highland Business Center
5930 Middle Fiskville
Austin, TX 78752
(512) 223-4222

[www.austincc.edu](http://www.austincc.edu)

## AustinFree.net

Provides free technology training and Internet access for the community. Our computer labs are open to all. We offer computer tutoring, job search support, and help with creating resumes.

Office located at the DeWitty Center:
2209 Rosewood Ave. Suite 209
Austin, TX 78702
(737) 238-6789

DeWitty Computer Lab Hours:
Monday- Friday: 9:00 a.m. – 4:00 p.m.

**By appt only, no walk-ins**

[www.austinfree.net](http://www.austinfree.net)
<table>
<thead>
<tr>
<th><strong>BiGAUSTIN</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Helps individuals who are interested in starting their own business by providing education, counseling, lending, and small business solutions. | 8000 Centre Park Drive #200  
Austin, TX 78754 |
| **BiGAUSTIN’s Small Business and Job Creation Re-Entry Program (SBDJC-ERP)** provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion. | (512) 928-8010  
[www.big aust in.org](http://www.big aust in.org)  
Email: info@bigaustin.org |
| Only virtual consultations being offered at this time. |  
  
**Capital IDEA**  
Provides long-term job training, college PREP, ESL classes, and support services to unemployed adults. Interested individuals must first attend an online orientation session. Please call or see web site for additional information on orientation sessions. |  
**Physical Address**  
835 N. Pleasant Valley Rd  
Austin, TX 78702  
3rd Floor  
(512) 457-8610  
**Hours:**  
Monday-Friday 8:30 a.m.-5:00 p.m.  
All services are virtual until further notice  
[www.capitalidea.org](http://www.capitalidea.org)  
  
City of Austin Human Resources Department  
Employment Services Division  
Provides support with applying for City of Austin Jobs.  
Currently our offices are closed for walk-in support. All services are provided over the phone, 512-974-3210.  
[www.aust incityjobs.org](http://www.aust incityjobs.org)  
  
[the official website of the City of Austin](http://austin texas.gov)
Easter Seals provides case management and employment to ex-offenders with disabilities. Programs include Paid Job Training.

Easter Seals Central Texas, Austin (main office)
8505 Cross Park Dr., Ste. 120
Austin, TX 78754
(512) 478-2581
Employment Center
315 E. St. Elmo
Austin, TX 78752
(512) 440-7819
Employment Services: (512) 444-6081

www.centraltx.easterseals.com
Goodwill Central Texas

TRANSFORMING GENERATIONS BY EMPOWERING PEOPLE THROUGH EDUCATION, CAREER TRAINING, AND WORK.

Goodwill offers one-on-one career counseling that includes interviewing skills, job readiness classes, training certifications, and more.

Services include:

- Career Advancement Training
- Interview Coaching
- Educational Programs
- Internship Opportunities
- Career Navigation
- Occupational or Technical Certifications

Call 512-637-7580, email intake@goodwillcentraltexas.org

TIP: Goodwill provides many other support services! For more information, please call (512) 637-7580 or visit www.goodwillcentraltexas.org

Due to the pandemic, please call ahead for updates, hours of operation:

GOODWILL COMMUNITY CENTER
1015 Norwood Park Blvd.
Austin, Texas 78753
(512) 637-7100

GOODWILL RESOURCE CENTER
6505 Burleson Rd.
Austin, TX 78744
(512) 637-7427

GEORGETOWN JOB HELP CENTER
Georgetown Community Resource Center
805 W. University Ave, Ste 127
Georgetown, Texas 78626
(512) 591-7808

GOODWILL EXCEL CENTER
1015 Norwood Park Blvd.
Austin, TX 78753
(512) 637-7194

GOODWILL CAREER AND TRAINING ACADEMY
1015 Norwood Park Blvd.
Austin, TX 78753
(512) 637-7131

ROOSEWOOD JOB HELP CENTER
2001 Rosewood Ave, Bldg. B #2101
Austin, Texas 78702
(512) 480-0772

ROUND ROCK JOB HELP CENTER
150 West Palm Valley Blvd.
(corner of 79 and N. Mays)
Round Rock, TX 78664
(512) 388-1507

SAN MARCOS JOB HELP CENTER
1005 Texas 80
San Marcos, TX 78666
(512) 392-4020
<table>
<thead>
<tr>
<th><strong>Literacy Coalition of Central Texas</strong></th>
<th><strong>Skillpoint Alliance – Gateway Program</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.</td>
<td>Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide) careers.</td>
</tr>
<tr>
<td>Direct services provided at Ascend Center for Learning</td>
<td>Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student.</td>
</tr>
</tbody>
</table>
| **Physical Address**  
724 Eberhart Lane #500  
Austin, TX 78745  
(512) 326-8655  
[www.willread.org](http://www.willread.org) | Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions. |
| **Physical Address**  
8868 Research Blvd. Suite 505  
Austin, TX 78758  
Hours:  
Monday - Thursday 9:00 a.m. - 4:00 p.m.  
(512) 323-6773  
[www.skillpointalliance.org](http://www.skillpointalliance.org) |
Workforce Solutions Capital Area

Offers career development and employment-related services in Austin/Travis County, including:

- Job search assistance
- Resume development
- Interview preparation
- Occupational skills training
- Hiring events

Also provides subsidized childcare assistance to eligible families.

North Career Center
9001 N. IH 35, Suite 110
Austin, TX 78753
(512) 454-9675

South Career Center
6505 Burleson Rd
Austin, TX 78744
(512) 381-4200

By appointment only: call (512) 318-4208

East Career Center
3401 Webberville Rd., Building 1000
Austin, TX 78702
(512) 223-5400

Resource rooms open with limited seating.

No in person assistance.

www.wfscapitalarea.com
Travis County recognizes that individuals with a criminal record often face barriers to finding gainful employment. Travis County recognizes that qualified individuals may be screened out from employment consideration due to the required disclosure of his or her criminal history.

All applicants, including those with a criminal background, are encouraged to research job openings and, if qualified, apply for employment. All Travis County job announcements will explicitly state if a background check will be required.

Full listings of current openings within Travis County are published at:

www.TravisCountyJobs.org

For more information contact:

Travis County Human Resources Department
700 Lavaca Street, 9th Floor
Austin, TX 78701
Designed to assist individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides:

- Employment readiness assessment
- Assistance with developing work plans
- Referral to or placement with participating employers
- Assistance connecting with basic needs, employment resources, and service providers

The Justice Planning Re-entry Task Force focuses primarily on job placement, vocational training, and supportive services. Personalized case management designed to meet your individual needs.

For more information, please visit:

www.traviscountytx.gov

To speak with an intake coordinator, please contact us:

(512) 854-6497

Ask us about our job fairs!
Facing Barriers To Employment?

Road to Success — on Wheels
Paving a Pathway to Your Success

Travis County Justice Planning’s Workforce Development Program
For individuals in the Austin Metro area

We want to meet you! We can help with:

♦ Job-readiness
♦ Developing work plans
♦ Finding a place of employment
♦ Meeting your basic needs

NOW OFFERING FREE TRAINING!
For more info, please call: 512.854.6497
### Basic Needs

**Food, Clothing, Financial Assistance, & Other Resources**

*TIP:* Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

<table>
<thead>
<tr>
<th><strong>Abiding Love Lutheran Church</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Provides a food pantry.         | 7210 Brush Country Road  
|                                 | Austin, TX. 78749    |
| **Hours:**                      | (512) 892-4040        |
| Mondays 1:00 p.m. - 3:00 p.m.   | www.abidinglove.org  |

<table>
<thead>
<tr>
<th><strong>All Saints Episcopal Church – Loaves and Fishes</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Provides limited financial assistance (usually no more than $20-30) to help pay for utilities, housing expenses, limited medical services, transportation, ID, bus passes, HEB cards, or work boots. Assistance only once every 6 months Must bring photo ID | 209 West 27th St.  
|                                                     | Austin, TX 78705     |
| **Assistance only once every 6 months**             | (512) 476-3589       |
| **Must bring photo ID**                             | www.allsaints-austin.org |
| **Call for most up to date information regarding days and times** |                     |

<table>
<thead>
<tr>
<th><strong>Any Baby Can</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Provides support for pregnant women, new parents, and moms and dads caring for a child with special needs, developmental delays, or cancer. Services include home visitation, parenting skills classes, and support groups. Children up to 3 years of age. | 6207 Sheridan Avenue  
|                                                               | Austin, TX 78723     |
| **Services provided via phone or Telehealth**             | (512) 454-3743       |
|                                                           | www.anybabycan.org   |

<table>
<thead>
<tr>
<th><strong>Alpha Seventh-day Adventist Church</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Provides a food pantry the 2nd and 4th Sunday of the month from 10:00 a.m.-12:00 p.m. | 3016 E 51st St.  
|                                                                 | Austin, TX 78723     |
|                                                                 | (512) 926-6721       |
|                                                                 | Alphaatx.org         |
### Assurance Wireless
How Our Lifeline Phone Program Works for New Customers:
- 350 FREE Voice Minutes & UNLIMITED FREE texts automatically added each month, you do nothing.
- PLUS, an extra 150 FREE Voice Minutes each month for the first 4 months of service.
- Add money if you decide to choose the $5 or $30 plan. Or, to pay for any services, like international calling and additional minutes.

Get Started: 1-888-898-4888
Equipment Malfunction: 1-888-321-5880
http://www.assurancewireless.com/Public/Welcome.aspx

### Austin Area Urban League
We envision a community in which all citizens are free from barriers to education, economic and social success.

Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.

Physical Address
8011-A Cameron Road, Suite 100
Austin, TX 78754
(512) 478-7176
www.aaul.org

### Austin Baptist Chapel – Angel House Soup Kitchen
Serves prepared meals seven days a week.

Breakfast – Monday-Sunday - 9:30 a.m. – 10:00 a.m.
Lunch- Monday - Sunday 11:00 a.m. to 12:30 p.m.
Men’s Clothing Monday - Sunday – 9:30 a.m. – 12:00 p.m.

Bagged meals are being served due to the pandemic; the dining hall will remain closed until further notice

Physical Address
908 E. Cesar Chavez
Austin, TX. 78702
(512) 474-2666
www.angelhouse-abc.com

### Austin Resource Center for the Homeless (ARCH)
- Provides basic needs, including clothing and hygiene items.
- Provides shelter – overnight, day sleep, and cold weather.
- Provides case management services.
- Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc.

Physical Address
500 E. 7th St.
Austin, TX. 78701
(512) 305-4100
www.frontsteps.org

### Austin Restoration Ministries
Provides a food pantry the 2nd and 4th Thursday of each month, 10am-12pm. Also provides a 9-month free of charge live-in program for men and women with substance abuse problems.

Physical Address
10206 N IH 35
Austin, TX 78753
(512) 228-0352
www.austinrestorationministries.org
<table>
<thead>
<tr>
<th><strong>Baptist Community Center</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| Provides food pantry, limited financial assistance services for prescriptions, rent, utilities and birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays 9am to 12pm). | 2000 E. 2nd Street  
Austin, TX 78702 |
| **Hours:**  
Mon-Fri 8:30 a.m.– 12:00 p.m. and 1:00 p.m. to 5:00 p.m.  
Call for an appointment | (512) 478-7243  
[www.bccmission.org](http://www.bccmission.org) |

<table>
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<tr>
<th><strong>Bethany Faith Food Pantry</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
</table>
| **Hours:**  
2nd Wednesday of every month 10:00 a.m.-12:00 p.m.  
4th Tuesday of every month 6:00 p.m.- 8:00 p.m. | 3507 E 12th St.  
Austin, TX 78721 |
| | 512-470-8163  
[www.bccdisciplesofchrist.com](http://www.bccdisciplesofchrist.com) |

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<tr>
<th><strong>Capital Metro</strong></th>
<th><strong>For more information, please refer to Transportation Section of this guide.</strong></th>
</tr>
</thead>
</table>
| Services include multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes, and school routes. | For specific route information, call (512) 474-1200  
or visit [www.capmetro.org](http://www.capmetro.org) |

<table>
<thead>
<tr>
<th><strong>Caritas of Austin</strong></th>
<th><strong>Physical Address</strong></th>
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</thead>
</table>
| Caritas services include case management, pantry, housing services, refugee resettlement program, employment program, immigration lawyers and the education program.  
Must go through ECHO fist for screening and assessment for referral to Caritas.  
The Caritas community kitchen provides lunch Monday-Friday 11:00am-12:00pm. | 611 Neches St.  
Austin, TX 78701 |
| | (512) 479-4610  
[www.caritasofaustin.org](http://www.caritasofaustin.org) |
<table>
<thead>
<tr>
<th>Catholic Charities of Central Texas</th>
<th>Physical Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helps families to avoid homelessness and achieve financial security through case management, education. 1-time utility assistance depending on funding.</td>
<td>1625 Rutherford Lane Austin, Texas 78754</td>
</tr>
<tr>
<td>All services are provided over the phone or using a virtual platform.</td>
<td>(512) 651-6100</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Central Presbyterian Church</th>
<th>Physical Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services include breakfast, limited clothes closet, and limited financial assistance for utility bills.</td>
<td>200 E 8th Street Austin, TX 78701</td>
</tr>
<tr>
<td>Thursdays 8:30 a.m-11:00 a.m. Can get in line by 8:00 a.m.</td>
<td>(512) 472-2445</td>
</tr>
<tr>
<td><a href="http://www.cpcaustin.org">www.cpcaustin.org</a></td>
<td></td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>Christo Rey Catholic Church</th>
<th>Physical Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides a food pantry Thursdays at 3:45pm-5:45pm</td>
<td>2208 E 2nd St. Austin, TX 78702</td>
</tr>
<tr>
<td>(512) 477-1099</td>
<td><a href="http://www.cristoreyaustin.org">http://www.cristoreyaustin.org</a></td>
</tr>
</tbody>
</table>
**City of Austin Health and Human Services**  
**Community Centers**  
**Basic Services**  
Basic services provided at neighborhood centers include food pantry and bread distribution, clothes closet, child safety seats, notary services, form/application assistance and employment/case management information and referrals.  
**Seasonal Services**  
Seasonal program services include Christmas Bureau applications, income tax assistance, Coats for Kids vouchers and Thanksgiving baskets.  
**Social Services**  
Licensed social workers provide clients social services such as home visits, crisis intervention, grief counseling and case management.  
**Health Services**  
Registered nurses provide health screenings and other health services at three neighborhood centers: Rosewood-Zaragoza Neighborhood Center, St. John’s Community Center, and South Austin Neighborhood Center.  
- Blood pressure and blood pressure checks  
- Tuberculosis skin test  
- Pregnancy testing with referrals as needed  
- Women’s health referrals (obstetrical care, family planning)  
- Immunizations for children and adults  
- Case coordination for people with chronic diseases  
- Referrals to doctors or clinics as needed  
- Referrals to Women, Infants and Children Program (WIC)

**Blackland Neighborhood Center**  
2005 Salina  
Austin, Texas 78722  
512-972-5790

**East Austin Neighborhood Center**  
211 Comal St.  
Austin, Texas 78702  
512-972-6650

**Montopolis Neighborhood Center**  
1416 Montopolis Drive  
Austin, Texas 78741  
512-972-6650

**Rosewood-Zaragoza Neighborhood Center**  
2800 Webberville Rd.  
Austin, Texas 78702  
512-972-6740

**South Austin Neighborhood Center**  
2508 Durwood  
Austin, Texas 78704  
512-972-6840

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**City of Austin Customer Assistance Program**  
**Austin Energy**  
Customers on low or fixed incomes who participate in certain state, federal, or local assistance programs can benefit from the City of Austin’s CAP Discounts program. CAP Discounts can help reduce utility bills an average of $650 a year.

**Mailing Address**  
PO Box 142669  
Austin, TX 78714-2669

**Call for more information or an application:**  
1-(855) 319-6630; (512) 494-9400 (press 3 for residential services, then press 3 for other options to be connected to a Rep).

---

**Covenant United Methodist Church**  
Provides a food pantry open to the public Wednesdays 3:00pm-6:00pm.

**Physical Address**  
4410 Duval Rd. #6808  
Austin, TX 78727  
(512) 346-3124

http://www.covenantaustin.org
<table>
<thead>
<tr>
<th><strong>Dress for Success Austin</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A non-profit organization that provides interview clothing, “confidence boosters”, and career development to low-income women seeking employment.</td>
<td>701 Tilly St. Box 11 - Suite A-5 Austin, TX. 78702</td>
</tr>
<tr>
<td><strong>Clients must have appointment.</strong></td>
<td>(512) 389-3723</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.austin.dressforsuccess.org">www.austin.dressforsuccess.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Feed the Community at Gateway Church</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides a food pantry Wednesday 9:00am-11:00pm <strong>Drive thru, drive up pickup being utilized due to the pandemic</strong></td>
<td>7104 McNeil Drive Austin, TX 78729</td>
</tr>
<tr>
<td></td>
<td>(512) 837-2162</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Gethsemane Lutheran Church</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides food pantry and clothes closet every Tuesday from 9:00am till 12:00pm</td>
<td>200 W. Anderson Ln. Austin, TX. 78752</td>
</tr>
<tr>
<td></td>
<td>(512) 836-8560</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.gethsemaneaustin.org">www.gethsemaneaustin.org</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Greater Mount Zion Baptist Church</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides payment assistance for rent and utilities to those who live in a house or apartment. <strong>Call for appointment</strong> Tues &amp; Thurs from 10:30am-4:00pm, (no walk-ins). Individuals can only use services once per year. Food provided on Saturdays from 8:30am-11:00pm.</td>
<td>4301 Tannehill Ln Austin, TX 78721</td>
</tr>
<tr>
<td></td>
<td>(512) 469-9020</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.gmzaustin.org">http://www.gmzaustin.org</a></td>
</tr>
</tbody>
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<tr>
<th><strong>Heaven’s Harvest</strong></th>
<th><strong>North Austin Christian Church</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides food and clothing for the homeless.</td>
<td>1734 Rutland Dr. Austin, TX 78758</td>
</tr>
<tr>
<td>Heaven’s Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1:00 p.m.</td>
<td>(512) 836-3282</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nacconline.info">http://www.nacconline.info</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th><strong>Hope Lutheran Food Pantry</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides a food pantry. Hours: Mondays 2:30 p.m.-3:30 p.m. If the food pantry is closed a note will be posted on the door</td>
<td>6414 N Hampton Dr Austin, TX 78723</td>
</tr>
<tr>
<td></td>
<td>(512) 926-8574</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.hopelutheranaustin.org">www.hopelutheranaustin.org</a></td>
</tr>
<tr>
<td>Kingdom of God Christian Center Samaritan Food Pantry</td>
<td>Physical Address</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>------------------</td>
</tr>
<tr>
<td>Provides a food pantry</td>
<td>507 W. Liberty Ave</td>
</tr>
<tr>
<td>Hours:</td>
<td>Round Rock, TX 78664</td>
</tr>
<tr>
<td>2nd &amp; 4th Saturday of every month, 10:00 am-12:00 p.m.</td>
<td>(512) 926-5422</td>
</tr>
<tr>
<td><strong>Day and time subject to change due to the pandemic, please call for most up to date information</strong></td>
<td><a href="http://www.kgccatx.org">www.kgccatx.org</a></td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>LifeWorks Street Outreach</th>
<th>Physical Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides meals and many other services for individuals ages 18-26.</td>
<td>835 N. Pleasant Valley Road</td>
</tr>
<tr>
<td>Hours:</td>
<td>Austin, TX 78702</td>
</tr>
<tr>
<td>Monday - Thursday, 12:00 p.m. – 4:00 p.m.</td>
<td>For more info call: (512) 735-2400</td>
</tr>
<tr>
<td><strong>Physical Address</strong></td>
<td>8:00am-5:00pm</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></td>
</tr>
</tbody>
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<thead>
<tr>
<th>Manchaca Methodist Church</th>
<th>Physical Address</th>
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</thead>
<tbody>
<tr>
<td>Provides a food pantry.</td>
<td>1011 FM 1626</td>
</tr>
<tr>
<td>Hours:</td>
<td>Austin, TX 78652</td>
</tr>
<tr>
<td>Saturday’s 9:00 a.m-11:00 a.m. in the west parking lot, <strong>look for the signs for directions.</strong> Drive by food distribution during the pandemic.</td>
<td>512-282-7274</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.manchacaumc.org">www.manchacaumc.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Manos de Cristo</th>
<th>Physical Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manos de Cristo provides a food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL), computer literacy and back-to-school programs for those in need.</td>
<td>4911 Harmon Ave.</td>
</tr>
<tr>
<td>Hours: Monday-Friday 8:00 a.m-11:00 a.m.</td>
<td>Austin, TX 78751</td>
</tr>
<tr>
<td>Basic Needs: (512) 477-7454</td>
<td>Dental Clinic: (512) 477-2319</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.manosdecristo.org">www.manosdecristo.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Micah 6 of Austin</th>
<th>Pantry located at University Presbyterian Church:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides food, clothing, work boots, public transit, medicine, eye care, IDs, crisis counseling, and freeze night shelter.</td>
<td>2200 San Antonio St.</td>
</tr>
<tr>
<td><strong>Food pantry hours:</strong></td>
<td>Austin TX 78705</td>
</tr>
<tr>
<td>Thursday 6:00 p.m.- 7:00 p.m.</td>
<td>Other services provided at various locations. Call for more information:</td>
</tr>
<tr>
<td>Saturday 10:30 a.m. - 11:30 a.m.</td>
<td>(512) 478-8559</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.micah6austin.org">www.micah6austin.org</a></td>
</tr>
<tr>
<td><strong>Mobile Loaves and Fishes</strong></td>
<td><strong>Mailing Address</strong></td>
</tr>
<tr>
<td>--------------------------------</td>
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</tr>
<tr>
<td>Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to individuals at various locations in the Austin Area. Call for exact times, 512-328-7299. Check online schedule for locations of truck meal service.</td>
<td>903 S Capital of Texas Hwy. Austin, TX 78746</td>
</tr>
<tr>
<td><a href="http://www.mlf.org">www.mlf.org</a></td>
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<table>
<thead>
<tr>
<th><strong>Olivet Baptist Church Helping Hands Center</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Serves individuals in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1,200 plus individuals per month with food and/or clothing.</td>
<td>1161 San Bernard St. Austin, TX. 78702</td>
</tr>
<tr>
<td>Food available 2nd &amp; 4th Saturday: 8:00 a.m. – 10:00 a.m. (closed on 5th Saturdays of the month)</td>
<td>Helping Hand Center: (512) 701-4550 Church: (512) 478-7023</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.obcaus.org">www.obcaus.org</a></td>
</tr>
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<table>
<thead>
<tr>
<th><strong>Our Lady of Guadalupe Catholic Church</strong></th>
<th><strong>Physical Address</strong></th>
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</thead>
<tbody>
<tr>
<td>Provides a food pantry.</td>
<td>1206 E. 9th St. Austin, TX 78702</td>
</tr>
<tr>
<td><strong>Hours:</strong> Every other Friday: 11:30 a.m. -1:00 p.m. Call for more information: 512-478-7955.</td>
<td><a href="http://www.olgaustin.org">www.olgaustin.org</a></td>
</tr>
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<tr>
<th><strong>TDCJ Reentry and Integration Division Hotline</strong></th>
<th><strong>1-877-887-6151</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>A toll-free number has been established to assist people who are re-entering society, as well as their families and the public who may have questions related to programs and resources.</td>
<td><a href="http://www.tdcj.texas.gov">www.tdcj.texas.gov</a></td>
</tr>
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<thead>
<tr>
<th><strong>Rosewood Avenue Missionary Baptist Church</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hope Basket Ministry</strong> Provides a food pantry the 1st and 3rd Saturday of every month from 7:00 a.m. – 9:00 a.m.</td>
<td>1820 Rosewood Ave. Austin, TX. 78702 (512) 476-2801</td>
</tr>
<tr>
<td><strong>Day and time subject to change due to the pandemic, please call for up to date information.</strong></td>
<td><a href="http://www.rosewood-baptist-church.org">www.rosewood-baptist-church.org</a></td>
</tr>
<tr>
<td><strong>St. Austin’s Catholic Church</strong></td>
<td><strong>Physical Address</strong></td>
</tr>
<tr>
<td>--------------------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>Provides financial assistance for partial rent and utilities, done by a lottery system using email. Only services once per 6 months. For English, please send email to: <a href="mailto:gethelp@staustin.org">gethelp@staustin.org</a> For Spanish, please send email to: <a href="mailto:ayuda@staustin.org">ayuda@staustin.org</a></td>
<td>2026 Guadalupe Street Austin, TX 78705 (512) 477-9471</td>
</tr>
</tbody>
</table>

**St. Andrews Food Pantry**

Provides an emergency food pantry on the 2nd and 4th Saturdays 10:00 a.m. – 12:00 p.m.

**Due to the pandemic food distribution is being provided using a drive thru method.**

<table>
<thead>
<tr>
<th><strong>Physical Address</strong></th>
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<tbody>
<tr>
<td>14311 Wells Port Dr Austin, TX 78728 (512)251-0698</td>
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</tbody>
</table>

**St. Vincent De Paul**

Provides food pantries, financial assistance for eyeglasses, utility bills, rent, prescriptions, bus pass and other emergency financial assistance.

<table>
<thead>
<tr>
<th><strong>Physical Address</strong></th>
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<tbody>
<tr>
<td>(512) 914-2747</td>
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</tbody>
</table>

**St. Vincent De Paul Office Located at Saint Mary Cathedral**

Services provided include breakfast, food pantry, clothing and household items, fans, referrals to healthy/dental care program, and financial assistance for identification, birth certificates, utility bills, rent, rental deposits, mortgage, medical expenses, gas, work boots, criminal background checks and bus passes.

<table>
<thead>
<tr>
<th><strong>Physical Address</strong></th>
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<tbody>
<tr>
<td>203 E. 10th Street Austin, TX 78701 (512) 476-3750 Call on Sunday 9:30am to 10:30am to schedule an appointment</td>
</tr>
</tbody>
</table>

**St. Matthews Episcopal Church**

Provides financial assistance with rent or utilities. Individuals must be approved after applying; the usual turnaround time is 3 to 4 weeks. Interested individuals should call on Tuesdays from 10:00 a.m. – 12:00 p.m. 512-345-7600 for more information. Must call to receive assistance. Must live in the city of Austin. Bring utility bill or lease agreement for proof of residence.

<table>
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<tr>
<th><strong>Physical Address</strong></th>
</tr>
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<tbody>
<tr>
<td>8134 Mesa Drive Austin, TX 78759 512-345-8314 (do not leave a message, call until phone is answered)</td>
</tr>
</tbody>
</table>
**South Austin Church of the Nazarene Food Pantry**  
Provides emergency food pantry every Monday 9:30 a.m. - 11:30 a.m., except on holidays.  
**Food being distributed using drive thru methods until further notice due to the pandemic**  
6711 Manchaca Rd  
Austin, TX 78745  
(512) 442-8476  
www.southaustinnaz.org

**The Salvation Army**  
Helps in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information.  
**Downtown:**  
501 East 8th  
Austin, TX. 78704  
(512) 476-1111  
www.salvationarmy.org

**Society of Saint Vincent De Paul, St. Louis Church**  
Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eyeglasses, ID’s, and birth certificates. Please call ahead for assistance  
**Physical Address**  
2114 St. Joseph’s Blvd.  
Austin, TX 78757  
(512)-419-1667  
www.st-louis.org  
www.ssvdp.org

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**Notes:**

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Travis County Health and Human Services

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Most centers also provide social workers for one-on-one assistance.

Clients should go to the Neighborhood Center that serves their zip code.

Hours: Monday - Friday 8:00 a.m. -5:00 p.m.

Neighborhood Centers
South – Post Road
2201 Post Road, Suite 101
Austin, TX 78704
(512) 854-9130

Oak Hill- West Rural Community Center
8656-A Highway 71W Suite 100
Austin, TX 78735
(512) 854-2130

Del Valle - South Rural Community Center
3518 FM 973 S
Del Valle, TX 78617
(512) 854-1520

Pflugerville - Travis County Community Center
15822 Foothill Farm Loop Building D
Pflugerville, TX 78660
(512) 854-1530

Manor - East Rural Community Center
600 West Carrie Manor Road
Manor, TX 78653
(512) 854-1550
Texas Supplemental Nutrition Assistance Program (formerly known as Food Stamps)

SNAP is a Federally funded program that helps low-income families buy nutritious food from local food stores. SNAP assistance is available to qualifying families, elderly people, and single adults. Applicants must reside in Texas and must apply in the county in which they reside.

Apply Online at https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp

Or visit a local office.

Benefits Office Locations:

North
5451 IH 35 North
Austin, TX 78723
(512) 929-7330
1601 Rutherford Dr.
Austin, TX 78754
(512) 339-8868

East
7701 Montopolis Dr.
Suite 100
(512) 445-0022

IT'S TRUE! A Texas law went into effect allowing people with felony drug convictions to qualify for the federal Supplemental Nutrition Assistance Program. Previously, a drug conviction meant a lifetime ban from food stamps. Supporters hope the change will reduce recidivism and enable felons to better integrate into society. But if they don’t stick to the rules, recipients risk losing benefits. Violating terms of their paroles would lead to a two-year disqualification. If they re-offend on drug charges, they face a lifetime ban.
What is SNAP?
SNAP benefits, the new name for food stamps, can help you buy food at most grocery stores and some farmers’ markets.

Benefits are loaded monthly onto the Lone Star Card, which works similarly to a debit or credit card.

Who is eligible to apply?
To find out if you may qualify, call your Food Bank’s toll-free and confidential helpline today!

Did you know?
- You can receive SNAP even if you are working, receiving unemployment, or receiving Social Security, as long as your monthly income is below the eligibility limit.
- The average monthly benefit is $120.
- Receiving benefits does not take away from other people’s benefits.

How does the application process work?
You can submit an application online via YourTexasBenefits.com or through the mail.

If you would like help with the application process, you can call the Food Bank helpline or visit our website to make an appointment with one of our Social Services team members. We’ll find a convenient time and location to meet with you for 30-45 minutes to complete your application and submit all the required documents to HHSC.

Once we submit your application, HHSC should contact you in 1-2 weeks to set up a phone interview, where they’ll complete your application by asking you about any additional information they need about your case. HHSC has 30 days to make a decision on your case after receiving your application.

The Central Texas Food Bank can tell you if you might be eligible, answer your questions, and help you apply!

Call our toll-free and confidential helpline at:
1-855-366-3401

Or visit our website: centraltexasfoodbank.org/SNAP
<table>
<thead>
<tr>
<th>Trinity Center at St. David’s Episcopal Church</th>
<th>Physical Address</th>
</tr>
</thead>
</table>
| Provides financial assistance and other services to men and women who are experiencing homelessness or poverty. Meals on Sunday 2:00 p.m. -3:30 p.m. | 304 E. 7th Street  
Austin, TX 78701  
(512) 610-3500 |
| **Call for additional information** | www.trinitycenteraustin.org |

<table>
<thead>
<tr>
<th>Trinity United Methodist Church</th>
<th>Physical Address</th>
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</thead>
</table>
| Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723, 78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit. 9:00 am to 10:30 am on Thursday & Friday & 1st Saturday of each month. | 4001 Speedway  
Austin, TX 78751  
(512) 459-5835 |
| **Physical Address** | **www.tumc.org** |

<table>
<thead>
<tr>
<th>University Presbyterian Church</th>
<th>Physical Address</th>
</tr>
</thead>
</table>
| UPLIFT provides financial assistance for utilities, prescription drugs, eye exams, and replacing birth certificate. Rental assistance limit to $50.00. Clients can receive help with 1 bill once every 6 months. Apply by email. Call 512-476-5321 extension 3 and leave email address to receive application. | 2203 San Antonio Street  
Austin, Texas 78705  
(512) 476-5321 ext. 3 |
| **Physical Address** | **www.upcaustin.org** |

<table>
<thead>
<tr>
<th>University United Methodist Church</th>
<th>Physical Address</th>
</tr>
</thead>
</table>
| Open Door Ministry provides breakfast and lunch to those in need. 2nd & 4th Saturday of every month 9:00am-10:30am | 2409 Guadalupe  
Austin, TX. 78705  
(512) 478-9387 |
| **Fig Leaf Store – Provides donated clothing and hygiene items. 2nd & 4th Saturday of every month 9:30am – 10:30am** | **www.uumc.org** |

<table>
<thead>
<tr>
<th>Vineyard Christian Fellowship</th>
<th>Physical Address</th>
</tr>
</thead>
</table>
| Provides a food pantry, 4th Saturday’s 11:00am-4:00pm | 13208 Morris Rd.  
Austin, TX 78729  
(512) 331-5200 |
| **Drive thru method used for food distribution until further notice** | www.austinvineyardchurch.com |

<table>
<thead>
<tr>
<th>Westover Hills Church of Christ</th>
<th>Physical Address</th>
</tr>
</thead>
</table>
| Provides a food pantry, every Saturday: 9:00am-11:00am. Drive up and walk-up methods being used to distribute food | 8332 Mesa Dr.  
Austin, TX 78759  
(512) 345-6386 |
| **Physical Address** | **www.westover.org** |
**TRANSITIONAL AND SHELTER HOUSING**

*TIP: Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.*

<table>
<thead>
<tr>
<th><strong>Alpha House-Boarding House</strong></th>
<th><strong>6 Austin locations</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Males and females. $125 deposit, minimum $600 per month with meals provided at certain locations, all bills paid. Sex offenders accepted. Based on need will assist with bathing, medical Dr. visits, etc. Call for additional information.</td>
<td>East: 1109 Ebert Ave Unit A &amp; B Austin, TX 78721</td>
</tr>
<tr>
<td></td>
<td>4 Round Rock locations</td>
</tr>
<tr>
<td></td>
<td>1 Taylor location</td>
</tr>
<tr>
<td></td>
<td>(512) 629-0738 or (512) 373-2353</td>
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<tr>
<th><strong>A New Entry</strong></th>
<th><strong>For additional information contact the following:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Males only. Residential treatment and recovery supportive housing (residents must be alcohol &amp; drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, treatment, counseling, and meals. Must have 30 days sobriety to enter.</td>
<td>(512) 464-1250</td>
</tr>
<tr>
<td></td>
<td>(888) 625-4440</td>
</tr>
<tr>
<td></td>
<td>Supportive Housing: ext. 165</td>
</tr>
<tr>
<td></td>
<td>Treatment: ext. 103</td>
</tr>
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<td></td>
<td><a href="http://www.anewentry.org">www.anewentry.org</a></td>
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**Notes:**

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AUSTIN TRANSITIONAL CENTER AND
AUSTIN RESIDENTIAL REENTRY CENTER

Assist in providing evidence-based programs for state and federal inmates like educational, vocational, substance abuse and faith-based offerings that help inmates develop the skills and values they need to be successful when they leave prison. For example, they have assisted more than 11,000 people earn their GED (high school diploma equivalent) in the past six years, and work with numerous residents in their reentry facilities to find meaningful employment through job placement programs.

Assist government partners fulfill their critical missions by providing cost-effective solutions that address serious challenges such as reducing recidivism, aging infrastructure, and housing vulnerable populations in a safe, humane environment.

Contact Us

3154 East Hwy 71, Del Valle, TX 78617
512-386-5300 (Austin Residential Reentry Center)
512-396-5722 (Austin Transitional Center)
<table>
<thead>
<tr>
<th><strong>Texas Baptist Children’s Home</strong></th>
<th><strong>Round Rock</strong></th>
</tr>
</thead>
</table>
| Single females with dependent children, $50 per month. Room for up to 50 women with children. No sex offenses. Criminal background acceptance determined on a case-by-case basis. Also operates a Homebase Program for children aging out of foster care, ages 18 and up. This housing provider reserves the right to drug test residents. Must be able to work 30 hours per week. Call regarding application process. | **Mailing Address:**  
1101 N. Mays  
Round Rock, TX. 78664  
(512) 255-3668  
Stacy Grant (512) 246-4435  
**www.TBCH.org**  
**www.childrenatheartministries.org**  
**Not near bus route** |

| **Texas Reach Out Ministries** | **Mailing Address:**  
P.O. Box 17006  
Austin, TX. 78760  
(512) 291-0921  
Email: info@texasreachout.org |
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<tr>
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</thead>
<tbody>
<tr>
<td>Several homes for males and females. $400.00 per month. Christ centered approach, spiritual class attendance required on Tuesday &amp; Thursday. Screening process. No sex offense convictions. Parolees and probationers accepted</td>
<td></td>
</tr>
</tbody>
</table>
| **Women’s House - Northeast:**  
6605 Ashland Dr.  
Austin, TX 78723  
**Men’s House - Northeast:**  
9403 Hansford Dr.  
Austin, TX 78753  
(512) 507-6018 |

<table>
<thead>
<tr>
<th><strong>True Light Ministries</strong></th>
<th><strong>Women's House - Northeast:</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Males and Females. $100 one-time deposit, $555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions.</td>
<td></td>
</tr>
</tbody>
</table>
| **East**  
2300 Canterbury St  
Austin, TX 78702  
(512) 480-9628 |

<table>
<thead>
<tr>
<th><strong>Victory Ministries Christian Home for Men</strong></th>
<th><strong>East</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Males only, no charge for room and board. Must go through interview process and make 6-month commitment to participate in structured program. <strong>This is a faith based Christian home.</strong></td>
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## Other Housing Resources

### Austin Tenant’s Council
Provides protection of tenant’s rights and educates the community of fair housing. Provides telephone and in-person counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.

**Physical Address**
205 Chicon St.
Austin, TX 78702

Appointments: (512) 474-7006

[www.housing-rights.org](http://www.housing-rights.org)

### ECHO-Coordinated Assessment
Per Echo, the Coordinated Assessment is a chance for you to let multiple programs know that you are looking for housing right now and would like some help. You will get the chance to see which types of programs you are eligible for, and to choose which program seems best able to meet your needs.

This is not a housing waitlist or a housing application, and it’s possible and likely that the programs you are interested in will not have any current openings. Whether there is an opening or not, we will still send these programs your information, and you should keep working on your housing as hard as you possibly can. We will ask them to contact you when they do have an opening to see if you still need help.

**Complete the Assessment at one of the following organizations:**

- **Goodwill of Central Texas**
  - Assessments:
    - 1015 Norwood Park Blvd
    - Austin, TX 78753
    - Monday - Thursday – 9:00 a.m.-4:00 p.m.

- **Southeast Health & Wellness Clinic**
  - 2901 Montopolis Dr.
  - Monday- Friday – 9:00 a.m.-4:00 p.m.

### Foundation Communities
Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.

**Housing located throughout Central Texas. Call for more information:**

- (512) 447-2026
- [www.foundcom.org](http://www.foundcom.org)

### Front Steps
Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals.

**Mailing Address**
PO Box 684519
Austin, TX 78768-4519

- (512) 305-4100
- [www.frontsteps.org](http://www.frontsteps.org)
| Housing Authority of the City of Austin (HACA) | To apply for housing, visit:  
Owns and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market. | 1124 S. IH-35.  
Austin, TX 78704  
(512)477-4488  
Please email all inquiries to: info@hacanet.org |
| Housing Authority of Travis County | Physical Address  
The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low-income housing to help meet the housing needs of the residents of Travis County, Texas. The Housing Authority of Travis County (HATC) exists to provide safe, decent, and sanitary housing for low-income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca. | 502 East Highland Mall Blvd., Suite 106-B  
Austin, Texas 78752  
(512) 854-8245  
http://www.hatctx.com |
| Mobile Loaves and Fishes Community First! Village | Physical Address  
A 27-acre master-planned community that will provide affordable, sustainable housing and a supportive community for the disabled, chronically homeless in Central Texas. Mobile Loaves & Fishes requires all potential residents to participate in Coordinated Assessment as part of the initial application process for Community First! Village. If you've completed the Coordinated Assessment intake through another agency, you do not need to do it again; we will have access to your information. Completing a Coordinated Assessment and starting the application process is NOT a guarantee of housing – it’s just the first step in the process. | 9301 Hog Eye Rd  
Suite 950  
Austin, TX 78724  
(512) 551-5471 |
### Project Transitions
Provides housing for males and females with HIV/AIDS. Three locations.

**Please call for information.**
[www.projecttransitions.org](http://www.projecttransitions.org)

### Physical Address
7101 Unit B
Woodrow Ave
Austin, TX 78757
(512) 454-8646
email: [info@projecttransitions.org](mailto:info@projecttransitions.org)

### Foundation for the Homeless
Foundation for the Homeless provides homelessness prevention and rapid re-housing support through the Best Single Source Plus program, an interagency cooperative focused on housing stability and avoiding homelessness. Best Single Source Plus provides clients with comprehensive case management and emergency financial assistance to eligible individuals and families living in the Austin/Travis County area. This program gets its referrals from Echo's coordinated assessment.

### Mailing Address
PO Box 140946
Austin, TX 78714
512-453-6570
[http://www.foundationhomeless.org](http://www.foundationhomeless.org)
Military/Veteran Resources

The Attorney General of Texas Child Support Division - HEROES
The HEROES project:

- Offers service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters.
- Provides appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and
- Promotes positive co-parenting solutions for service members and families.

Contact the Texas Child Support Division’s HEROES Program:
(512) 460-6400
HEROES@texasattorneygeneral.gov

For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.
www.texasattorneygeneral.gov/cs/family-initiatives

Partners Across Texas
Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.
The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.

Services include:
- Finance and employment
- Mental health and medical care
- Emergency assistance and deployment support
- Family support and housing
- Education and legal

Texas Veterans Commission
1-(800)-252-8387(VETS)
3950 North A.W. Grimes Blvd
Second Floor
Round Rock, TX 78665
(512) 341-4924
www.texvet.org

Selective Service System
Males 18-25 years of age are required to register with the Selective Service System. Go online to register.

Register online at: www.sss.gov
<table>
<thead>
<tr>
<th><strong>Texas Military Veteran Peer Network</strong></th>
<th><strong><a href="http://www.milvetpeer.net">http://www.milvetpeer.net</a></strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>The Military Veteran Peer Networks' mission is to establish camaraderie and trust with each other, identifying and vetting community resources and, collectively, contributing to the communities where we live.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Travis County Veterans Services Department</strong></th>
<th><strong>Physical Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran’s Administration (VA).</td>
<td>5325 Airport Blvd Austin, TX 78751</td>
</tr>
</tbody>
</table>

| **No Walk-ins, please call:** (512) 854-9340 |
| **Virtual Office Hours:** Monday-Thursday 9:00 a.m.-4:00 pm |
| **www.traviscountytx.gov/veterans_services** |

<table>
<thead>
<tr>
<th><strong>Veterans Affairs (VA) Outpatient Clinic</strong></th>
<th><strong>Austin VA Clinic</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides a full array of physical health, substance abuse, and mental health to eligible veterans. <strong>By appointment only. Monday through Friday. 7:30 AM to 4:00 PM</strong></td>
<td>7901 Metropolis Dr. Austin, TX. 78744</td>
</tr>
<tr>
<td>1-(800) 423-2111</td>
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<thead>
<tr>
<th><strong>Austin VA Clinic</strong></th>
<th><strong>Austin Vet Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>1524 S. IH 35 Suite 100 Austin, TX 78704</td>
<td></td>
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<tr>
<td>Phone: (512) 416-1314 (512)823-4000</td>
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</tr>
<tr>
<td><strong><a href="http://www.vetcenter.va.gov">www.vetcenter.va.gov</a></strong></td>
<td></td>
</tr>
</tbody>
</table>
TRANSPORTATION

CAPITAL METRO BUS:

The Capital Metro Transit Store is located at 209 West 9th. For questions about the Reduced Fair ID Card, contact the Transit Store at (512) 389-7454. For questions about the fares in general, call the Go Line at (512) 474-1200.

<table>
<thead>
<tr>
<th>Fare Type</th>
<th>Local</th>
<th>Reduced</th>
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<tbody>
<tr>
<td>Day Pass</td>
<td>2.50</td>
<td>1.25</td>
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<tr>
<td>7-day pass</td>
<td>11.25</td>
<td>N/A</td>
</tr>
<tr>
<td>31-day pass</td>
<td>41.25</td>
<td>20.60</td>
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To plan your trip, call (512) 474-1200 for specific route information, or visit www.capmetro.org!

NOTES:
Do you need a Texas ID card?

This chart is intended to help you navigate the process of obtaining your Texas ID.

**If you have offender ID:** Use Offender ID to get **MAP Card** (Medical Assistance Program)

**If you do not have your offender ID, you need two other forms of identification to obtain MAP card.**

1. Official letter addressed to your house
2. A document with your name and photo

*Ask your social worker if you need help with these documents.*

Then use MAP card and one of these to obtain Social Security Card.

Then use MAP card and Social Security Card to obtain Birth Certificate & follow the rest of the steps

**With Offender ID + MAP Card, get your **social security card** at Social Security Administration Office**

**With Offender ID, MAP card + $22, get your **birth certificate** at Texas Vital Statistics Office**

At the Department of Public Safety:

**To get your **Texas ID Card:**
*If getting a duplicate (ID not expired), state jail ID is enough + $11
*If new or renewal (ID is expired), need birth certificate + Social Security Card + MAP Card + Jail ID + $16 + notarized Residency Affidavit—a**sk your social worker about this.**

**To get your **Texas License:**
*If duplicate, state jail ID is enough + $11
*If new or renewal, birth certificate + Social Security Card + MAP Card + Jail ID + Surcharges +Reinstatement Fee (+SR22 insurance) + notarized Residency Affidavit—a**sk your social worker about this.*

**KEEP IN MIND:**

*Vouchers can be obtained at Micah 6 & other local charities to cover expenses for birth certificate or ID.*
POSITIVE CHANGE BEGINS NOW
WHO DO I NEED TO CONTACT? WHERE DO I NEED TO GO?

Notes:

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We’ve got you covered.
If you would like additional information or assistance, please contact us at: 512-854-6497