

Travis County Sheriff Phone Numbers:

Travis County Work Release Program	854-4184
SCAMP Program	854-4186
Corrections Medical and Counselor Information	854-4182

Additional Travis County Phone Numbers:

Court Administration	854-9244
Pretrial Services (Personal Bond)	854-9381
County Clerk's Office (Misdemeanor Criminal Charges)	854-9440
County Attorney	854-9415
County Attorney Hot Check Division	854-9574
District Clerk's office (Felony Criminal Charges)	854-9420
District Attorney	854-9400
Community Supervision & Corrections (Probation)	854-4600
SMART Program	247-2021
Travis County Community Justice Center (State Jail)	926-4482

Miscellaneous Information:

- Court Administration - Questions concerning court appointed attorneys and court dates.
- Corrections Medical and Counselor Information - Questions concerning medical/billing issues or counselor assistance with alcohol/drug information, HIV testing, psychological assessments, etc.

The Travis County Sheriff's Office Corrections Bureau

Corrections staff are responsible for the safe, secure and humane housing of all persons who are arrested and incarcerated by any agency in Travis County. With over 800 staff, they are the largest component of the Sheriff's Office. Staff are also responsible for a wide variety of programs involving the care and treatment of the inmate population, as well as alternative sentencing programs.

Under the leadership of the Sheriff of Travis County, this Bureau seeks to set the standard for local corrections within the State of Texas through innovation, creativity and advocacy of good practices.

Goals:

- ★ Confining inmates/offenders in the most appropriate correctional environment consistent with community safety and individual circumstances related to their reintegration to society.
- ★ Providing opportunities for inmates to use their incarceration time productively.
- ★ Providing opportunities for habilitation, rehabilitation and self-improvement with family and community support and assistance.
- ★ Providing appropriate therapeutic environments and services for the mentally ill, drug/alcohol dependent, medically infirm and physically challenged.
- ★ Supporting the notion that treatment programs and work opportunities are both potentially beneficial to the inmate as well as management tools to reduce idleness and control negative behaviors.
- ★ Intervening in the lives of inmates in an effort to reduce the high human and fiscal costs of recidivism.



Safety, Integrity, Tradition of Service

www.tcsheiff.org

GREG HAMILTON
TRAVIS COUNTY SHERIFF



Central Booking
509 West 11th Street
Austin, Texas 78701
(512) 854-9889

Travis County Jail
500 West 10th Street
Austin, Texas 78701
(512) 854-9033

Correctional Complex
3614 Bill Price Road
Del Valle, Texas 78617
(512) 854-4180

Visitation Rules

- ★ Visitation is on a **FIRST** come, **FIRST** served basis. Space is limited.
- ★ Only three visitors (including children) are allowed.
- ★ Persons 16 years of age or younger, who are not the spouse of the inmate, must be accompanied and escorted by an adult. If the person 16 years of age or younger is the spouse, a valid marriage license must be presented upon visitation registration.
- ★ Visitors must present a legible, officially issued picture identification card upon registering (DPS issued ID or DL, passport, or military ID).
- ★ Visitors may be subject to search.
- ★ Visitors are not permitted to deliver, introduce, or smuggle any items into the facility.
- ★ Appropriate conservative attire must be worn.
- ★ No children under the age of 16 are to be left unattended in the lobby or outside in the plaza.

Inmates are permitted two non-contact visits a week, 20 minutes each in duration.

Telephone Usage

Telephones are available in each of the dayrooms. Inmates will have access to the telephone during morning, afternoon, and evening hours. A 20-minute time limit is enforced to allow all inmates access to the telephone. These are "collect call" telephones which requires the receiver of the call to pay the charges for those calls that are accepted. Should you have questions regarding the Evercom phone system or phone call charges please contact 1-800-844-6591.

As an alternative to the "collect calls", inmates can also purchase phone cards for \$10 or \$20 through Commissary. These phone cards can be used to reach cell phones. They can be carried at all times. They can be used outside the facility when the inmate is released.

Travis County Jail Visitation Schedule

The visitation day is based on the **FIRST INITIAL** of the inmate's **LAST NAME**.

WEEKDAY VISITATION



**Sign-up is from
6:00 pm to 8:00 pm ONLY
Visitation begins at 7:00 pm.**

MONDAY
TUESDAY
WEDNESDAY
THURSDAY
FRIDAY

A-D
E-J
K-M
N-S
T-Z

WEEKEND VISITATION



SATURDAY VISITATION

Sign-up is from 7:00 am – 9:00 am ONLY
for initials A-M; visitation begins at 8:00 am.

Sign-up is from 11:00 am – 1:00 pm ONLY
for initials N-Z; visitation begins at 12:00 pm.

SUNDAY VISITATION

Sign-up is from 7:00 am – 9:00 am ONLY
for initials N-Z; visitation begins at 8:00 am.

Sign-up is from 11:00 am – 1:00 pm ONLY
for initials A-M; visitation begins at 12:00 pm.

Inmate Deposit Procedures

- ★ Deposits must be in money order form.
- ★ The money order must be made out to the **INMATE TRUST FUND**.
- ★ You must include the name and date of birth of the inmate on the money order to ensure the proper account is credited.
- ★ The money order must be placed in an envelope alone and mailed to the address below.
- ★ All money orders received will be receipted with a copy forwarded only to the inmate.

**Inmate Trust Fund
PO Box 1368
Del Valle, Texas 78617**

Correspondence addressed improperly or money orders not following the above procedures will be **Returned to Sender**. All letters, cards, and other correspondence are to be sent directly to the inmate at one of the addresses on the front of the brochure. **Inmates incarcerated at the Central Booking Facility are not eligible to receive mail.**

Property Release Procedures

Inmates may release personal property during the posted release hours. Individuals receiving property are required to show valid, official picture identification. Inmates being transferred to prison must designate a specific person whom they authorize to receive their property. Items not picked up within 30 days will be disposed of.

Travis County Jail Hours:

Monday – Friday 8:00 am – 5:00 pm

Any time of the day or night, arrangements may be made if a property release is necessary to secure an inmate's release.

Central Booking Hours:

Individuals who are currently in the Central Booking Facility can release their valuables, in their entirety, to facilitate their release Monday through Sunday, 24 hours a day.