

Winter 2009 Edition

Reentry Success Guide Travis County, Texas



**A Guide to Travis County Area Resources
for People Leaving Jail or Prison**

This is a publication of:

**Travis County Justice and Public Safety Division
Criminal Justice Planning Department
P.O. Box 1748
Austin, Texas 78767**

**Sam Biscoe, Travis County Judge
Ron Davis, Commissioner, Precinct 1
Sarah Eckhardt, Commissioner, Precinct 2
Karen Huber, Commissioner, Precinct 3
Margaret Gomez, Commissioner, Precinct 4**

**Roger Jefferies, Executive Manager, Justice and Public Safety
Vennie Davis, Business Analyst II, Criminal Justice Planning
Cynthia Finnegan, Sr. Planner, Criminal Justice Planning and
Editor of Reentry Success Guide**

Published – December 2009

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INTRODUCTION

The Travis County Texas Reentry Success Guide

The Travis County Reentry Success Guide was created for the benefit of those in need of information regarding resources that may be available to former offenders and their families during the reentry process after incarceration. Not all local services are listed in the guide. We hope that you will use the guide as it was intended – as an information springboard for your success after incarceration.

Due to current economic times, some of the listed service provider's fees have increased. Also, providers of basic needs services such as health care and housing may now have significant waiting periods for services, or they may have closed some services to contain costs. Please be patient when calling – these providers are here to help you and many other Travis County residents. Planning ahead for your release as far in advance as possible is recommended to ensure that you have an action plan for reentry.

You can also find this guide electronically at the Travis County Sheriff's Department web site at www.tcsheriff.org. To locate the guide look under: Quick Links – Re-entry for Former Offenders. Please use the Travis County Sheriff's web site to access the PDF version of this guide if you need to print individual copies. Travis County no longer provides paper copies of the Travis County Reentry Success Guide.

Note: Travis County does not provide information on reentry resources for other Texas Counties. Calling the Statewide Texas 2-1-1 is recommended. See page 6 of this guide for more information on the Statewide Texas 2-1-1 system for resource information.

The Travis County Reentry Success Guide is updated quarterly. Although every effort is made to ensure the accuracy of the information in the guide, some listings may change between each quarterly update. We appreciate and welcome your comments, deletions or updates to the Travis County Reentry Success Guide. Please contact:

**Travis County Justice and Public Safety Division
Criminal Justice Planning Department
P.O. Box 1748, Austin, TX. 78767
(512) 854-3277 or (512) 854-4417 Fax**

DISCLAIMER: The Travis County Criminal Justice Planning Department, Justice and Public Safety Division does not endorse any of the organizations or facilities that are included in the Travis County Reentry Success Guide. The presence of an agency or service in this listing does not constitute an endorsement, nor does the absence of an agency indicate disapproval. Users are free to duplicate any or all parts of this directory as desired as long as copies are not reproduced to be sold.

Release Planning

TIP! As you begin planning for your release you first need to take an inventory of issues you may face when you return to the community. All of the areas listed below can interfere with your success in establishing a stable life once you are released. Use the checklist to help determine which areas may be a problem for you. When finished, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

Issues to Face Upon Release	This is a possible problem for me.	I can take care of this.	I need help with this.
Chemical Abuse			
Lack of Money			
Transportation			
Day Care			
Family Problems			
Housing			
Clothing			
Medical			
Telephone			
Job Skills			
Education			

Be aware that any of these areas may interfere with a successful plan! Don't ignore them. Life planning takes patience and commitment.

2-1-1 TEXAS

Need help and do not know where to go?

2-1-1 Texas helps you find free information in your area providing:

Food	Shelter
Rent Assistance	Utility Bill Assistance
Counseling	Child Care
After-School Programs	Disaster Relief

And other programs in your area

On-Line at www.211centraltexas.org

The **2-1-1 Texas** websites use the databases of local Area Information Centers and give you the ability to search for free, confidential information on health and human services available 24 hours per day - from more than 60,000 state and local programs online. If you need further assistance, and dial **2-1-1** any time day or night. Knowledgeable staff living in your area will speak with you and answer your questions.

For Austin, you can also go on line at: **www.unitedwaycapitalarea.org**
You can also reach 2-1-1 by dialing **(512)-973-9203 and selecting Option 2.**

Telephone - When you dial **2-1-1**, select a language, and then choose:

- ✓ **Option 1:** for information on services available in your area
Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.
- ✓ **Option 2:** to report waste fraud and abuse
Available Monday thru Friday from 8:00 AM to 5:00 PM

If you are calling outside of Texas, or have technical difficulties when dialing **2-1-1**, dial the toll free alternate access number at **1-(877)-541-7905.**

TIP 1 - For those with a criminal background, be honest and upfront about your criminal background with the **2-1-1** staff. They are trained resource data specialists and can do a much better job FOR YOU if they can look at referrals that you qualify for.

TIP 2 - Be prepared with a pen and paper to take notes when you call. Be specific about what you need when you call. Have a list of written questions ready to go - use them as a guide.

TIP 3 - Don't have on loud music, noise or distractions when you call 2-1-1. You will need to practice listening skills as well as, your writing skills to make the most of your call for resources.



Finding Help in Texas

State Agencies Offering Services

Below are links to Texas State Agencies that offer various disability services/programs within the State of Texas.

- ✓ **Texas Health and Human Services Commission (HHSC):**
HHSC oversees numerous programs for state benefits, disaster services, family violence, refugee services, and many other social service programs. www.hhsc.state.tx.us or 1-(877)-541-7905.*

- ✓ **Texas Department of Aging and Disability Services (DADS):**
The mission of the Texas Department of Aging and Disability Services is to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities. www.dads.state.tx.us or (512)-438-3011

- ✓ **Texas Department of Family and Protective Services (DFPS):**
The mission of the Texas Department of Family and Protective Services is to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities. www.dfps.state.tx.us or Call 9-1-1 for emergency. To report child or elderly abuse 1-(800)-252-5400. Austin offices: (512) 369-7000 or (512) 834-3195.

- ✓ **Texas Department of Assistive and Rehabilitative Services (DARS):**
The mission of the Texas Department of Assistive and Rehabilitative Services is to work in partnership with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society. www.dars.state.tx.us or 1-(800)-628-5115.

- ✓ **Texas Department of State Health Services (DSHS):**
The mission of the Texas Department of State Health Services is to improve health and well-being in Texas. www.dshs.state.tx.us or (512)-458-7111 or 1-(888)-963-7111 or TDD Relay Texas 1-(800)-735-2898.

***Tip!** If you have a **felony** drug conviction or are on deferred adjudication with a felony drug charge as of August 22, 1996, the State of Texas has permanently barred assistance from two Health and Human Services programs: 1) the Supplemental Nutrition Assistance Program (SNAP) – previously known as the Food Stamp Program. This includes emergency food stamps, food stamps and 2) the Temporary Assistance for Needy Families (TANF) program.



Official Portal of Texas

Online Services

Information and links to online services, registrations, licenses, renewals, permits, online utility payments, and address changes.

Categories:

- Address Changes
- Driver Responsibility Surcharge
- Driver and Vehicle Licenses and Records
- Donations to Texas Causes
- Educational
- Industry and Building Permits
- Information and Subscriptions
- Occupational and Professional Licenses
- Parking and Traffic Tickets
- Professional Profiles
- Taxes
- Utility Bills
- Vehicle Inspection Certificate Purchasing
- Insurance

Resources:

- **CHIP Enrollment Fee Payment** - For your convenience, use this system to pay your CHIP enrollment fee online with your credit card.
- **E-Filing for Courts** - TexasOnline is where you get information about how to file pleadings electronically.
- **Online Vital Records** - You may use this application to request online birth or death certificates or vital **event verifications**.
- **Texas Tollways Information** - Link to the Texas tollways website which includes Information about toll roads that are now open in Texas and how to purchase toll tags. **TexasOnline - Occupational Licensing Change of Address System** - The State of Texas Occupational Licensing Change of Address System allows a license holder to submit an address change to multiple occupational licensing agencies in one step. www.texasonline.state.tx.us

Travis County Zip Codes

78613	Cedar Park, TX
78617	Del Valle, TX
78626	Georgetown, TX
78664	Round Rock, TX
78701	West Austin, UT, Downtown Area
78702	East 7 th , Cesar Chavez
78703	Enfield, West 24 th , Pease Park
78704	Ben White, Slaughter, Town Lake Area
78705	24 th Street to East 45 th Street, Red River
78711	2 nd Street to Lavaca, Downtown Area
78718	2 nd Street to 8 th Street
78722	19 th Street, MLK to Airport Blvd.
78723	Springdale Road to Cameron Road
78724	Ed Bluestein (HWY 183), Hwy 290 to Manor Road
78727	North MoPac (HWY1) to Jollyville Road
78731	Hwy 360 and MoPac (HWY1)
78736	Bee Caves, Texas, Oak Hill
78741	East Ben White to Montopolis, Pleasant Valley
78744	McKinney Falls State Park to East Ben White Blvd.
78745	Sunset Valley, TX
78746	Westlake Hills, TX
78749	Slaughter Lane to Sunset Valley, Oakhill
78750	Anderson Mill, Jollyville Road
78751	38 th Street to 51 st Street
78752	Highland Mall to St. Johns Avenue
78753	Windsor Hills to Dessau Road
78754	Springdale Road to Dessau
78756	45 th Street to Koenig to North Lamar Blvd.
78757	Anderson Lane to MoPac (HWY1)
78758	North Lamar, North Burnet, Walnut Creek
78759	Mopac (1), Burnet Road

78760	2 nd Street to East 8 th Street
78778	14 th Street, East MLK, Bob Bullock Museum

Counseling, Substance Abuse & Support Services

<p>Al-Anon Al-Anon fellowship offers hope, help to families, and friends of alcoholics.</p> <p>-----</p> <p>Al-Ateen Al-Ateen fellowship offers hope, help to families, and friends of alcoholics for those under the age of 20.</p> <p>-----</p> <p>Adult Children of Alcoholics (ACOA) ACOA is a Twelve Step, Twelve Tradition program for women and men who grew up in alcoholic or otherwise dysfunctional homes.</p>	<p>(512) 441-8591 (Voice Mail) Phone answered during the day. After hours answering machine has recording of contact names of who you can call for help. Crisis number also given on recording.</p>
<p>Alcoholics Anonymous (AA) AA is an informal meeting for recovering alcoholics whose primary purpose is to stay sober and help other alcoholics achieve sobriety. AA groups provides support to each other by "sharing experience, strength, and hope" often by working the suggested 12-steps together.</p>	<p>The Alcoholics Anonymous web site lists numerous meetings through out Austin. The first edition of the AA "Big Book" was first published in 1939 and continues to be one of the most successful recovery tools for those seeking 12-step support.</p> <p>(512) 444-0071 (voice mail)</p> <p>www.austinaa.org</p>

<p>Austin Men's Center Austin Men's Center is a private practice providing addiction counseling, men's relationship group, smoking cessation counseling, individual and group therapy, anger management classes for men and anger management classes for women. Classes are \$40/session. Individual counseling is \$100/session. Some sliding scale available.</p>	<p>812 W. 11th St. Austin, TX. 78701 (512) 477-9595 www.austinmenscenter.com</p>
<p>Austin State Hospital (ASH) ASH is a state funded hospital providing adult psychiatric services, specialty adult services and child and adolescent services. Phone answered 24/7.</p>	<p>4110 Guadalupe St. Austin, TX. 78751 (512) 452-0381 After Hours Admissions: (512) 419-2810 www.dshs.state.tx.us/mhhospitals/AustinSH/default.shtm</p>
<p>Austin Stress Clinic (ASC) ASC is a privately owned business that specializes in providing classroom-based programs to both voluntary and court-ordered clients to help develop healthier, less harmful ways of managing problems, and build better relationships. Hours: 9:00 AM to 4:00 PM Monday to Friday</p>	<p>1030 S. Lamar Blvd. Suite H Austin, TX. 78704 (512) 326-1717 www.austinstress.org</p>
<p>Capital Area Mental Health Center (CAMHC) CAMHC provides low cost psychological counseling services. Bus lines 876 and 1582</p>	<p>2824 Real Street Austin, TX. 78722-1715 (512) 302-1000 (512) 302-0850 www.camhc.org</p>
<p>Clean Investment Inc. and Counseling Centers (CICC) CICC provides outpatient substance abuse treatment Special Programs/Groups: Adolescents – Sliding fee scale.</p>	<p>Information: 2406 Manor Rd. Austin, TX. 78722 (512) 477-6690 www.cleaninvestmentsinc.com</p>

<p>Child Inc. Committed to initiatives regarding collaboration of services for school readiness, strengthening families, fatherhood issues, child support, healthy marriage and faith-based initiatives.</p>	<p>818 E. 53rd Street Austin, TX 78751 (800) 222-4051 (512 451-7361</p>
<p>Cocaine Anonymous (CA) CA is a 12-step program for people addicted to cocaine.</p>	<p>(512) 479-9327 - This is an information line with a recorded message. Message gives a hot line number to call for crisis and a telephone number for 12 step program updates. To find nearby meetings on the web: www.ca-scta.org</p> <p>Group Locations:</p> <ul style="list-style-type: none"> ✓ The Acid Test 11819 S. IH 35 Austin, TX ✓ Circle & Triangle 1001 Cumberland Austin, TX ✓ Men at Work, Stepping Stones and Appropriate Action 10205 Brodie Lane Austin, TX ✓ Heart & Soul Sisters 4600 Manchaca Road Austin, TX
<p>Codependents Anonymous A fellowship whose common purpose is to develop healthy relationships.</p>	<p>(512) 243-0884 (voice mail) www.coda.org</p>
<p>Community AIDS Resources Education (CARE) CARE provides HIV testing, counseling education, street outreach, substance abuse, case management, intervention, outpatient drug treatment, and support groups.</p>	<p>Austin Travis County MH/MR 1631E. 2nd St. Building E Austin, TX. 78702 (512) 804-3650 www.atcmhmr.com/service</p>

<p>Jewish Family Service Offers Interfaith couples discussion groups, counseling services on sliding fee scale, information and referrals for various service programs in the Jewish and Austin community.</p>	<p>11940 Jollyville Rd. Ste. 110 Austin, TX. 78759 (512) 250-1043 (512) 257-7179 Fax e-mail jfs@shalomaustin.org www.shalomaustin.org</p>
<p>Marijuana Anonymous (MA) A 12-step program for men and women, who share their experiences, strengths, and hopes with each other so that they may solve their common problems and help others recover from marijuana addiction.</p>	<p>1 (800) 766-6779 (voice mail) www.marijuana-anonymous-ATX.org On-line meetings available. Access web site for locations in Austin.</p>
<p>Narcotics Anonymous (NA) 12-step program for drug-addicted individuals, modeled on Alcoholics Anonymous.</p>	<p>(512) 480-0004 (voice mail) www.na.org</p>
<p>National Sexual Assault Hot Line Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).</p>	<p>1 (800) 656-4673 (HOPE) www.rainn.org Free, confidential 24/7</p>
<p>Palmer Drug Abuse Program (PDAP) A faith-based program for teens and young people ages 13 to 25 which shares its experiences on understanding how to solve common problems and help others to recover from the effects of mind-altering drugs. Free service.</p>	<p>(512) 927-0422 (voice mail) www.pdap.com help@pdapaustin.org</p>
<p>SafePlace Domestic Violence and Sexual Assault Survival Safe Place exists to end sexual and domestic violence through safety, healing, prevention, and social change.</p>	<p><u>24-Hour Hotline</u> 267-SAFE(7233) or 927-9616 TTY for the Deaf Community www.Safeplace.org</p>

<p>Social Security Administration A social security number is important obtain a job, collect social security benefits, and receive other governmental services.</p>	<p>1029 Camino La Costa Austin, TX. 78752 (512) 206-3700</p> <p>www.socialsecurity.gov</p>
<p>Texas Department of State Health Services (DSHS) Provides birth, marriage, and divorce certificates. Birth certificates, death certificates, and birth, death, marriage, and divorce verification letters can also be ordered through <u>Texas Online</u></p>	<p>1100 W. 49th St. Austin, TX. 78756-3199 (512) 458-7111 local 1 (888) 963-7111 toll free</p> <p>www.dshs.state.tx.us/</p> <p><u>Texas Online</u> www.texasonline.state.tx.us</p>
<p>Texas Mental Health Consumers (TMHC) Free advocacy and education services for adults with mental illness. Texas Mental Health Consumers is a 501(c)(3) non-profit organization. Their mission is to organize, encourage, and educate mental health consumers throughout Texas.</p>	<p>608 Morrow St. Suite 103 Austin, TX. 78752 (512) 451-3191 1 (800) 860-6057</p> <p>www.tmhc.org</p>
<p>Travis County Counseling and Education Services (CES) Alcohol/Drug and Family Violence Programs CES is responsible for the evaluation, supervision, counseling and, referrals of offenders involved in family violence, alcohol, and drug related offenses.</p>	<p><u>Assessment Center</u> 1101 Nueces St. Austin, TX. 78701 (512) 854-9540</p> <p><u>Service Center</u> 5501 Airport Blvd. Suite 102 Austin, TX. 78751 (512) 854-9540</p> <p>www.co.travis.tx.us/counseling_education/default.asp</p>

<p>Veterans Affairs (VA) Outpatient Clinic An outpatient and substance abuse treatment program that provides services to veterans.</p>	<p>2901 Montopolis Dr. Austin, TX. 78741 (512) 389-1010 Monday through Friday 7:30 a.m. to 4:00 p.m.</p> <p>www.va.gov</p>
<p>Waterloo Counseling Provides affordable mental health counseling services, which includes coming out issues, trauma related to hate crimes, social mistreatment, survival of abuse, HIV related issues, transsexual or transgender counseling, depression, stress, panic, and anxiety.</p>	<p>3000 S. IH-35 Suite 315 Austin, TX. 78704 (512) 444-9922</p> <p>www.waterloocounseling.org/services.htm</p>
<p>YWCA Counseling Referral/Center for Women Offer individuals mental health counseling for women and couples; topics include anxiety, depression, relationships, and self-esteem, communication, substance abuse, and life transitions. Sliding scale fees apply, based on household income and number of dependents.</p>	<p>2015 S. IH-35 Suite 110 Austin, TX. 78741 (512) 326-1222</p> <p>www.ywcaustin.org</p>

Legal Identification

<p>City of Austin - Municipal Court Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including parking, traffic, state codes, and city ordinances.</p> <ul style="list-style-type: none"> ✓ Traffic Violations – Moving and non-moving ✓ Parking Violations ✓ State Code Violations ✓ City Ordinance Violations <p>TIP! <u>You will not be arrested</u> at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available. If you have recently served</p>	<p>Mailing Address: PO Box 2135 Austin, TX 78702</p> <p>Physical Locations: 700 E. 7th Street, Austin 12425 Lamplight Village Avenue, Austin 5700 Manchaca Road, Austin</p> <p>http://www.ci.austin.tx.us/court</p>
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<p>time at the Travis County Jail or the TDCJ Travis State Jail you may qualify for time served. Bring proof of your incarceration time. Do this immediately after release if you have City of Austin Municipal Court fines.</p>	
<p>City of Austin - Office of the Police Monitor Educates the community and promotes a high degree of mutual respect between police officers the public. The monitor engages the public in open dialogue over issues and incidents that may have affected the community and law enforcement.</p>	<p>1520 Rutherford Lane Building 1 Suite 2.200A Austin, TX. 78754 Mailing Address is: P.O. Box 1088, Austin, Texas 78767 (512) 974-9090</p> <p>www.ci.austin.tx.us/opm/contact.htm</p>
<p>Internal Revenue Service – Taxpayer Advocate Service</p> <p>The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should. You may be eligible for Taxpayer Advocate Service assistance if:</p> <ul style="list-style-type: none"> • You are experiencing economic harm or significant cost (including fees for professional representation), • You have experienced a delay of more than 30 days to resolve your tax issue, or • You have not received a response or resolution to the problem by the date that was promised by the IRS. <p>The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.</p>	<p>30 E. 8th Street, Room 136 Stop 1005-AUS Austin, TX 78701 (512) 499-5875 (512) 499-5687</p> <p>or, Call the Taxpayer Advocate Service toll-free phone number: 1-(877)-777-4778</p> <p>For TTY/TTD help call 1-(800)-829-4059</p> <p>www.irs.gov/advocate</p>

<p>Office of the Attorney General - State Attorney General Employers may obtain information from the State Attorney General's Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.</p>	<p>300 W. 15th St. Austin, TX. 78701 (512) 463-2100 (512) 494-8017 Fax www.oag.state.tx.us</p>
<p>Office of the Attorney General - Incarcerated Parents Program Get information about your child support. 24-hour payment and case status information. (800)-252-8014 Inquiry form available.</p>	<p>Program Coordinator Office of Family Initiatives PO Box 12017 Austin, TX 78711-2017 MC039 (512) 460-6040 (512)-460-6314 www.oag.state.tx.us/cs/ofii/index.shtml</p>
<p>Texas Department of Criminal Justice Board of Pardons and Paroles The Board of Pardons and Paroles oversees the discretionary release of eligible state inmates sentenced to prison and determines the conditions of parole.</p>	<p>State Headquarters 209 W. 14th St. Suite 500 Austin, TX. 78701 (512) 936-6351 (512) 463-8120 Fax www.tdcj.state.tx.us</p>

<p>Texas Department of Criminal Justice Parole Division</p> <p>The Parole Division of the Texas Department of Criminal Justice supervises offenders released from state prison who are serving the remainder of their sentence in the community.</p>	<p>8610 Shoal Creek Blvd. P.O. Box 13401, Capitol Station Austin, TX. 78711 (512) 406-5250</p> <p>2101 E. Ben White Blvd. #B Austin, Texas 78741 (512) 442-8367 Fax: (512) 442-9353</p> <p>1616 Headway Circle, 2nd Floor Austin, Texas 78754 (512) 339-9142 Fax: (512_873-8697</p> <p>40121 Industrial Park Circle Georgetown, Texas 78626 (512) 863-0756 Fax: (512) 863-4574</p> <p>www.tdcj.state.tx.us/parole/parole-home</p>
<p>Texas Department of Public Safety (TDPS) Criminal Record Repository Fingerprint Records Bureau</p> <p>An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.</p>	<p>5805 N. Lamar Blvd. Bldg. G Austin, TX. 78752 (512) 424-3125</p> <p>www.txdps.state.tx.us</p>

<p>Texas Department of Public Safety – Driver’s License Division</p> <p>Assists customers by:</p> <ul style="list-style-type: none"> • Issuing quality driver licenses and identification cards • Collecting, maintaining and providing reliable accurate records. • Enforcing and administering laws <p>TIP! Did you know that even if you don’t have a Texas Drivers License (TXDL), your driving privileges can still be suspended. Driving without a license and other violated driving laws will automatically suspend your driving rights whether you have an issued TXDL or not. Don’t lose your driving privilege. Many jobs require a driver’s license.</p>	<p>Austin – South Location 4719 S. Congress Avenue Austin, TX 78745 (512) 444-5241</p> <p>Austin – North Location 6121 N. Lamar Austin, TX 78752 (512) 424-2076</p> <p>www.txdps.state.tx.us</p> <p>Where can I go to reinstate my driver’s license if suspended? In Austin, go to: 108 Denson Drive Austin, TX. 78752-4149 Hours 8 AM to 5 PM, Mon - Fri</p>
<p>Texas Department of Public Safety – Municipal Services Bureau (MSB)</p> <p>The Driver Responsibility law established a system which assigns points to moving violations classified as Class C misdemeanors and applies surcharges to offenders, based upon the type of offense and the time period in which the citation was received. Points accrued remain on the driver record for a period of three years from conviction date.</p>	<p>For full payment of a surcharge or to establish an installment agreement, contact the Municipal Services Bureau at 1-(800)-688-6882. The Municipal Services Bureau is the vendor responsible for the mailing of surcharge notices and collection of all fees.</p> <p>www.muniserv.com</p> <p>If you have additional questions regarding the surcharge program, you may look at the Frequently Asked Questions on line or contact Customer Service at (512) 424-2600. For Spanish, please call (512) 424-7181.</p>

<p>Texas Department of State Health Services (DSHS) Provides birth, marriage, and divorce certificates. Birth certificates, death certificates, and birth, death, marriage, and divorce verification letters can also be ordered through <u>Texas Online</u>.</p>	<p>1100 W. 49th St. Austin, TX. 78756-3199 (512) 458-7111 local 1 (888) 963-7111 toll free</p> <p>www.dshs.state.tx.us</p> <p><u>Texas Online</u></p> <p>www.texasonline.state.tx.us</p>
<p>Texas Lawyers Care A referral directory of legal service and other advocacy agencies that assist low-income Texans on non-criminal matters is available through Texas Lawyers Care.</p>	<p>1414 Colorado P.O. Box 12487 Austin, TX. 78701 P.O. Box 12487 Austin, TX. 78711-2487 (512) 477-8302</p> <p>e-mail is: tlcmail@texasbar.com</p> <p>www.texasbar.com</p>
<p>Texas Rio Grande Legal Aid Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low income people in a 49 county region along the southern and western border of Texas and; (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides <u>free civil</u> legal assistance on a wide range of matters including problems with housing, employment, public benefits and civil rights. No criminal cases accepted.</p>	<p>4920 North IH-35 Austin, TX 78751-2716 (512) 374-2700</p> <p>www.trla.org</p>

<p>University of Texas School of Law Criminal Defense Clinic Only accepts misdemeanor offenses for Travis County defendants. Students represent indigent defendants charged with misdemeanors in Travis County. Typical offenses include Driving While Under the Influence (DWI), theft, assault, and drug possession.</p> <p>TIP! By Appointment Only</p>	<p>727 E. Dean Keaton St. Austin, TX. (512) 232-1300</p> <p>www.utexas.edu/law/academic/clinics/criminal</p>
<p>Volunteer Legal Services of Central Texas Volunteer Legal Services of Central Texas helps low-income clients access the civil justice system by providing volunteer attorneys who donate free legal advice, representation, and by supporting and training attorneys.</p>	<p>816 Congress Ave. Suite 701 Austin, TX. 78701 (512) 476-5550 www.vlsoct.org</p>

Mental Health Services

<p>Austin State Hospital (ASH) ASH is a state funded hospital providing adult psychiatric services, specialty adult services, child and adolescent services. Phone answered 24 hours a day, 7 days a week.</p>	<p>4110 Guadalupe St. Austin, TX. 78751 (512) 452-0381 After Hours Admissions: (512) 419-2810</p> <p>www.dshs.state.tx.us/mhhospitals/AustinSH/default.shtm</p>
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<p>Austin/Travis County Mental Health/Mental Retardation (MH/MR) Provides community-based mental health, mental retardation and substance abuse services to adults and children who are the most severely disabled and most in need of services. Services include information and referral, psychiatric evaluation, 24-hour crisis intervention, medication support, inpatient treatment, employment and vocational services, care coordination, service coordination, family support, respite care, housing, supported living and residential services.</p> <p>TIP! See the ATCMHMR website for latest events. The web site also has an excellent 2009 directory of ATCMHMR services with locations and hours.</p>	<p>Administrative Office 1430 Collier St. Austin, TX. 78704 (512) 447-4141 PES Psychiatric Emergency Services 56 East Avenue - Walk in Clinic Open 24 hours. Austin, Texas 78701 <u>Option 1</u> (512) 472-4357 <u>Option 2</u> 24-hour Crisis Hotline (512) 472-4357 (HELP) www.atcmhmr.com</p>
<p>Capital Area Mental Health Center (CAMHC) CAMHC provides low cost psychological counseling services to the Central Texas Community. Bus routes 876 and 1582.</p>	<p>2824 Real Street Austin, TX. 78722-1715 (512) 302-1000 (512) 302-0850 www.camhc.org</p>
<p>Texas Mental Health Consumers (TMHC) Free advocacy and education services for adults with mental illness. Texas Mental Health Consumers is a 501(c)(3) non-profit organization. Their mission is to organize, encourage, and educate mental health consumers throughout Texas.</p>	<p>608 Morrow St. Ste. #103 Austin, TX. 78752 (512) 451-3191 1 (800) 860-6057 www.tmhc.org</p>
<p>Veterans Affairs (VA) Outpatient Clinic An outpatient and substance abuse treatment program that provides services to Veterans.</p>	<p>2901 Montopolis Dr. Austin, TX. 78741 (512) 389-1010 Monday through Friday 7:30 a.m. to 4:00 p.m. www.va.gov</p>

Employment, Job Training & Education

TIP! Communicate your best image by being prepared.

- **Arrive early.** Plan your schedule and route so you arrive 10 to 15 minutes prior to the appointment. Allow time to stop in the building's bathroom, if there is a public one, for a last-minute check on your appearance.
- **Bring a black pen,** extra copies of your resume, your reference list, copies of licenses, driving record (for jobs requiring it), and social security or alien card.
- **Bring any other documentation** supporting your qualifications (portfolio, work samples, references).
- **Introduce yourself politely** using your first and last name and stating the first and last name of the individual you are to see.
- **Do not chew gum!**
- **Do not smoke.** It is best not to smoke just before an interview as many people find the smell unsuitable for an interview.
- **Say, "It's nice to meet you"** in your initial greeting to the interviewer. Shake hands firmly.
- **Speak clearly,** and in a positive and audible manner – don't be too loud.
- **Address the interviewer as Mr. _____ or Ms. _____** unless you're requested to do otherwise. Don't assume that if the interviewer calls you by your first name you are both on a first-name basis!
- **Be willing to make a bit of small talk,** possibly about the weather, about the interviewer's good directions, or about traffic on the way to the interview.

<p>The Austin Academy The Academy specializes in adult education, GED preparation, computer literacy, workplace training, and basic adult education. Eligibility - no history of assaultive or arson felonies.</p>	<p>1640-B E. 2nd St. Ste.100 Austin, TX. 78702 (512) 326-8655 www.austinacademy.org</p>
<p>Austin Community College (ACC) Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses (ESL), and a highly diverse continuing education program.</p> <p>International Truck Driving School During the course, each student will receive training for the Class A licensing and the Department of Transportation's rules and regulations. Students must be 21 years of age and have a GED or high school diploma.</p> <p>ACC considers the International Truck Driving School to be continuing education. A Pell Grant is <u>not considered</u> an option for funding the class tuition. The Fall 2009 cost for the class is \$3,657.00.</p> <p>Contact Mr. Rick Hidalgo at (512) 223-7340 to obtain additional information and to let him know of your interest or visit the ACC website at: www.austincc.edu</p>	<p><u>Downtown</u> - Rio Grande 1212 Rio Grande Austin, TX. 78701 (512) 223-3137</p> <p><u>North</u> - Northridge Campus 11928 Stonehollow Dr. Austin, TX. 78758 (512) 223-4782</p> <p><u>Northwest</u> - Cypress Creek Campus 1555 Cypress Creek Road Cedar Park, TX 78613 (512) 223-2010</p> <p><u>Southwest</u> - Pinnacle Campus 7748 HWY 290 W. Austin, TX 78736 (512) 223-8108</p> <p><u>South</u> -South Austin Campus 1820 W. Stassney Ln. Austin, TX. 78745 (512) 223-9100</p> <p><u>Southeast</u> - Riverside Campus 1020 Grove Blvd. Austin, TX. 78741 (512) 223-6201</p> <p><u>East</u> - Eastview Campus 3401 Webberville Road Austin, TX 78701 (512) 223-5188</p>

<p>Austin Area Urban League (AAUL) The Urban League provides computer training, employability skills workshops, professional/workforce development, education, resume writing, and job readiness training and job placement.</p>	<p>1033 La Posada Dr. Ste. 150 Austin, TX. 78752 (512) 478-7176 www.aaul.org</p>
<p>Capitol City Trade Technical School Provides training of A/C, heating, welding, automotive and drafting and CAD; will accept ex-offenders depending on criminal history.</p>	<p>205 E. Riverside Austin, TX. 78704 (512) 444-3257 www.capcitytradetech.com</p>
<p>Capital IDEA Provides long-term job training and support services to unemployed adults.</p>	<p>504 Lavaca St. Austin, TX. 78704 (512) 457-8610 www.capitalide.org</p>

<p>City of Austin Human Resources Department Provides assistance to those needing help on how to complete an application, resume writing, employment seminars, and interview techniques. Also provides GED, ESL, computer classes, job banks, and use of internet services.</p> <p>Resume Tips - When applying on line! Never use an e-mail address that would embarrass your mother!</p> <p>Keep your e-mail address as simple as your name - no nicknames or slang, Don't let your e-mail address be the difference between a call back or no call back from an interested employer.</p> <p>If you have been asked to submit an electronic resume either on-line or via e-mail, ensure that you r formatting is free of graphics, fancy fonts, lines and bullets. Some computers jumble electronic text.</p> <p>Text should be flush with the left side of the document. Check and recheck for typing and spelling errors. Avoid abbreviations and acronyms, spell it out.</p> <p>Test it out! Practice sending your new resume to yourself, as well as friends who use a different internet provider.</p>	<p>South Austin_Location Cherry Creek Shopping Center 5730 Manchaca Rd. Austin, TX. 78745 (512) 974-9075</p> <p>Monday, Wednesday, Thursday 8:30 a.m. - 4:00 p.m. Tuesday 8:30 a.m. - 12:00 p.m. Friday 8:30 a.m. - 1:00 p.m.</p> <p>North Austin Location WorkSource Career Center 825 E. Rundberg Lane Austin, TX. 78753 (512) 719-4145 ext. 237</p> <p>Monday, Wednesday, Thursday 8:30 a.m. - 6:00 p.m. Tuesday 8:30 a.m. - 12:00 p.m. Friday 8:30 a.m. - 1:00 p.m.</p> <p>East Austin Location DeWitty Job Training and Employment Center 2209 Rosewood Ave. Austin, TX. 78702 (512) 472-5718</p> <p>www.austincityjobs.org</p>
<p>Crime Prevention Institute (CPI) CPI offers support to strengthen individuals, families and communities by supporting individuals with education, information, resources and case management. Services provided at the Travis State Jail ONLY.</p>	<p>2513 East Cesar Chavez Austin, TX. 78702 (512) 502-9704</p> <p>infor@cpiatx.org www.cpiatx.org/</p>

<p>Easter Seals Easter Seals provides case management and employment to ex-offenders.</p>	<p>315 E. St. Elmo Austin, TX. (512) 440-7819</p> <p>1611 Headway Circle #2 Austin, TX. (512) 478-2581</p> <p>7000 N MoPac Expy #200 Austin, TX. (512) 514-6404</p> <p>www.centraltx.easterseals.com</p>
<p>Gary Job Corps Gary Job Corps offers instruction in over two dozen vocational programs including business computers, auto diagnostics, health-care, culinary arts, heating, air conditioning, welding, machinery, and construction trades. For young adults only.</p>	<p>2800 Airport Hwy. P.O. Box 967 San Marcos, TX. 78667 (512) 396-6459 1(800) 733-5627 www.gary.jobcorps.gov</p>
<p>Goodwill Industries Employment and Rehabilitation Programs Goodwill offers job-related services for people with barriers to employment. Services include help with resume writing, job interviews, and job referrals.</p> <p>Goodwill Industries of Central Texas Job Help Center Goodwill offers job-related services for people with barriers to employment. Services include help with resume writing, job interviews and referrals.</p> <p>Goodwill Industries of Central Texas Rosewood Family Enrichment Center Goodwill offers job-related services for people with barriers to employment. Services include help with resume writing, job interviews and referrals.</p>	<p>1015 Norwood Park Blvd. Austin, TX. 78753 (512) 637-7100</p> <p>3005 S. Lamar Blvd. Suite 104 Austin, TX. 78704 (512) 707-6894 (512) 707-7713 Fax</p> <p>2001 Rosewood Ave. Bldg. 2001 Austin, TX. 78702 (512) 480-0772 (512) 480-5948 Fax</p> <p>www.austingoodwill.org</p>

<p>Huston-Tillotson College Coeducational college of Liberal Arts and Sciences.</p>	<p>900 Chicon Austin, TX. 78702 (512) 505-3000 www.htu.edu</p>
<p>Literacy Austin Provides basic literacy instruction and English as a Second Language (ESL) to adults, age 17 years of age and older who read below the fifth-grade level.</p>	<p>2222 Rosewood Ave. Austin, TX. 78702 (512) 478-7323 www.literacyaustin.org</p>
<p>Project RIO The Texas Workforce Commission in collaboration with Local Workforce Development Boards, the Texas Department of Criminal Justice (TDCJ), the Windham School District (WSD), and the Texas Youth Commission (TYC) administers Project RIO. Project RIO provides a link between education, training, and employment during incarceration with employment training and education after released from incarceration.</p>	<p><u>North</u> 6505 Airport Blvd. Ste. 101 - A Austin, TX. 78752 (512) 454-WORK (9675) <u>South</u> 4175 Freidrich Ln. Ste. 200 Austin, TX. 78744 (512) 381-4200 <u>East</u> 3401 Webberville Rd. Ste. 1000 Austin, TX. 78702 (512) 223-5400 www.workforcelink.com</p>
<p>Texas Workforce Commission (TWC) TWC is the state agency charged with overseeing and providing workforce development services to employers and job seekers of Texas. TWC offers career development, job search, training programs, and unemployment benefits.(see Work Source Center this page for where to locate employment)</p>	<p>101 E. 15th St. Rm. 618 Austin, TX. 78777 (512) 463-0735 (512) 475-2321 Fax www.twc.state.tx.us</p>

<p>Texas Workforce Commission Work Opportunity Tax Credit (WOTC) The WOTC is a federal tax credit program designed to reduce the federal tax liability of private, for profit employers to use as an incentive to hire individuals from eight different targeted groups: Texas Assistance to Needy Families (TANF) recipients, veterans, ex-offenders, high-risk youth, summer youth, food stamp recipients, social security income (SSI) recipients, and vocational rehabilitation referrals.</p>	<p>101 E.15th St. Suite. 332 Austin, TX. 78778 (512) 463-9926 (512) 463-8819 Fax www.twc.state.tx.us/svcs/wotc/wotc.html</p>
<p>Texas Workforce Commission Project RIO Federal Bonding Program The Federal Bonding Program provides fidelity bonding insurance coverage to individuals with criminal histories and other high-risk job applicants who are qualified, but fail to get jobs because regular commercial bonding is denied due to their criminal history.</p>	<p>1117 Trinity St. Suite 202 Austin, TX. 78778 (512) 463-0834 (512) 936-3090 Fax www.twc.state.tx.us</p>
<p>Travis County Criminal Justice Planning Comprehensive Workforce Development Program The Comprehensive Workforce Development Program specializing in working with ex-offenders to:</p> <ul style="list-style-type: none"> • Recruit employers to hire ex-offenders. • Work with city and county departments to hire ex-offenders. • Train county providers who work with ex-offenders. • Provide information regarding local resources to ex-offenders within Travis County. <p>Tip! Call or e-mail first to schedule an appointment!</p>	<p>5501 Airport Blvd, Suite 203. Austin, Texas 78753 (512) 854-6497 Email: Mary.Moran@co.travis.tx.us</p>

<p>Travis County Human Resources Department The Human Resources Department advertises, recruits, administers the employee benefit programs, administers the county's classification compensation system, provides clarification of personnel, policy issues, resolves employee relation issues, and conducts training for employees and managers.</p> <p>Tip! Travis County has removed the criminal background “box” on the Travis County Employment Application. For some positions your criminal background history, (if you have one) will need to be revealed if selected for an interview or hired for these position(s) with the county.</p>	<p>1010 Lavaca Austin, TX. 78701 (512) 854-9165</p> <p>www.co.travis.tx.us/human_resources</p>
<p>Ventana Del Soul Ventana del Soul's Mission is to help youth, at-risk of falling further into the justice system, become active citizens via culinary school training for young adults.</p>	<p>1834 E Oltorf St, Austin, TX 78741 (512) 707-7447</p> <p>www.ventanadelsoul.org</p>
<p>Work Source Career Center WorkSource is a publicly funded workforce system in Travis County, Texas. The network partners provide a wide range of no or low-cost employment solutions for employers and individuals including recruitment services, job search assistance, training, childcare, and educational initiatives.</p>	<p><u>North</u> 6505 Airport Blvd. Suite. 101 Austin, TX. 78752 (512) 597-7262 (512) 719-9017 Fax</p> <p><u>South</u> 4175 Freidrich Ln. Suite. 200 Austin, TX. 78744 (512) 381-4240 (512) 381-4251 Fax</p> <p><u>East</u> 3401 E. Webberville Rd. Bldg. 1000 Austin, TX. 78702 (512) 223-5400</p> <p>www.worksourceaustin.com</p>

TIP! Travis County has another resource guide called, [A Consumers Guide to Job Readiness Programs](#). Use this guide to research available job training programs for

those with a criminal history. Look on the Travis County Sheriff's web site at www.tcsheriff.org. The Travis County Sheriff's Department has the guide listed under Re-entry Services.

Basic Needs

<p>Abiding Love Lutheran Church Provides a food pantry.</p> <p>Hours - Mondays 1:15 PM to 4:00 PM</p>	<p>7210 Brush Country Dr. Austin, TX. 78749 (512) 892-4040</p> <p>www.abidinglove.org/</p>
<p>Angel Food Ministries Offers groceries at a discounted price once per month</p>	<p>Faith Builders Worship Center 1401 Bouldin Ave. Austin, TX. 78704 (512) 606-4416</p> <p>South Austin Church of the Nazarene 6711 Manchaca Rd. Austin, TX. 78745 (512) 442-8476</p> <p>www.angelfoodministries.com</p>
<p>Any Baby Can Any Baby Can provides support for families caring for a child with special needs, support for children with or at-risk for developmental delays, pre-natal education to at-risk pregnant women, childbirth, parenting, and literacy programs for the community.</p>	<p>1121 E. 7th St. Austin, TX. 78702 (512) 454-3743</p> <p>www.abcaus.org</p>

<p>AIDS Services of Austin Clients receive a list of low cost housing in the area. Other services offered include home healthcare, food pantry, education, and others for those HIV positive or AIDS.</p>	<p>7215 Cameron Rd. Suite. A Austin, TX. 78752 (512) 458-2437 www.asaustin.org</p>
<p>Austin Baptist Chapel Serves prepared lunch seven days a week. Monday through Friday 11:00 a.m. to 12:30 p.m. Men's clothing – Saturday 9:00am Toilets/Showers – 9:30 to Noon daily</p>	<p>908 E. Cesar Chavez Austin, TX. 78701 (512) 474-2666 www.angelhouse-abc.com</p>
<p>Austin Resource Center for the Homeless (ARCH) Men's Clothing Closet Monday 10:00am, sign-up at 9:30am Shelter Co-ed, day shelter 6:30 a.m. to 5:30 p.m. Overnight shelter for men 6:00 p.m. to 6:00 a.m.</p>	<p>500 E. 7th St. Austin, TX. 78701 (512) 305-4100 www.frontsteps.org</p>
<p>Baptist Community Center Provides food pantry, limited financial assistance services and ID cards/birth certificates. Mon-Fri 8:30 – 12 Noon and 1:00 PM to 5:00 PM</p>	<p>2000 E. 2nd Street Austin, TX 78702 (512) 478-7243 Call for appointment www.bccmission.org</p>
<p>Capital Area Food Bank - See pages 64 and 66 of this guide for service providers under Capital Area Food Bank Section.</p>	<p>For more information, please refer to the www.austinfoodbank.org</p>

<p>Capital Metro Capital Metro's largest operation includes about 400 buses on 134 routes to 3,300 bus stops and provides an average of up to 140,000 one-way trips daily. Fundamental bus services include: multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes and school routes.</p> <p>For more information, please refer to Transportation Section on pages 62-64 of this guide.</p>	<p>www.capmetro.org</p>
<p>Caritas of Austin Caritas of Austin assists with basic needs in times of crisis; services include community kitchen, food pantry, resettlement program, community support program and an education program.</p>	<p>611 Neches St. Austin, TX. 78701 (512) 479-4610 Ext. 240 (512) 479-4610 Ext. 145 (512) 472-4164 Fax</p> <p>www.caritasofaustin.org</p>
<p>Christian Service Center Provides limited financial assistance service for rent, utilities, medical bills, prescriptions, glasses, orthopedic shoes, Texas identification and birth certificates.</p> <p>Monday 9:00 AM to 12 Noon Families may call to make appointments. Do not leave message on machine.</p> <p>Tuesday – Thursday 9:00 AM to 12 Noon Pre-schedule appointments</p>	<p>1903 University Avenue Austin, TX 78705 (512) 476-9584</p> <p>www.uachurch.org</p>

<p>City of Austin African American Quality of Life Initiative Mobile Prevention Team Services include blood sugar and blood pressure screenings, childhood immunizations, health insurance information, mental health staff on call, pregnancy testing and family planning, community resource referrals, WIC (Women and Infant and Children program), health literature, presentations.</p>	<p>500 E. 7th St. Austin, TX. 78701 (512) 305-4139 (512) 305-4145 Fax David Gomez www.ci.austin.tx.us</p>
<p>City of Austin Health and Human Services Community Care Centers provide a variety of social services for low to moderate-income families in need with. Proof of an address, income, and a valid picture ID are required.</p> <p>Services include a food pantry*, car seats, transportation, notary services, job information and referrals, seasonal services i.e. Christmas Bureau Application, income tax assistance, immunizations, Medical Assistance Program eligibility and clinic cards, Women, Infants and Children (WIC) Public Health Nursing Program, and Social Services Program.</p> <p>Monday, Wednesday and Friday 8:00 AM to 5:00 PM Tuesday through Thursday 7:45 AM to 7:45 PM</p> <p>*In coordination with the Capital Area Food Bank</p> <p>Hours for all locations except Rosewood- Zaragosa Monday through Friday 8:00 PM to 5:00 PM</p>	<p>Community Care Centers</p> <p>Blackland 2005 Salina Austin, TX. 78722 (512) 972-5790</p> <p>East Austin 211 Comal St. Austin, TX. 78702 (512) 972-6650</p> <p>Montopolis 1416 Montopolis Dr. Austin, TX. 78741 (512) 972-5710</p> <p>Rosewood-Zaragosa 2808 Webberville Rd. Austin, TX. 78702 (512) 972-6740</p> <p>South Austin 2508 Durwood Austin, TX. 78704 (512) 972-6840</p> <p>St. John 7500 Blessing Ave. Austin, TX. 78752 (512) 972-5159</p> <p>www.ci.austin.tx.us/health</p>

<p>Community AIDS Resources and Education (CARE) CARE provides HIV testing, counseling, education, street outreach, substance abuse, case management, intervention, outpatient drug treatment, and support groups. (Part of ATCMHMR)</p>	<p>1631-E. 2nd St. Austin, TX. 78702 (512) 804-3650 www.atcmhmr.com</p>
<p>Dress for Success Austin A non-profit organization provides clients with interview clothing, "confidence boosters", and career development to low-income women seeking employment.</p>	<p>701 Tillery St. Suite 11 Austin, TX. 78702 (512) 389-3723 Tuesday, Wednesday, Thursday (call first) 10:00 AM to 2:00 PM www.dressforsuccess.org</p>
<p>El Buen Samaritano Episcopalian Mission Education programs help participants gain proficiency in English, high school equivalency, and job skills. Outreach programs provide leadership development and foster community-improvement activities. Health programs address the physical and mental health needs of adults and children through clinical services, case management, and health education.</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Education <input checked="" type="checkbox"/> Outreach <input checked="" type="checkbox"/> Health Clinic <input checked="" type="checkbox"/> Social Services 	<p>700 Woodhue Drive Austin, Texas 78745 Information (512) 439-0700 FAX (512) 439-0742 www.elbuen.org "The mission of El Buen Samaritano is to transform lives engaging the strengths of working poor Hispanic families and to promote successful participants in society".</p>
<p>Extend-A-Care for Kids Extend-A-Care for Kids provides after-school childcare on-site at select elementary schools in Austin, Del Valle, Hays Consolidated ISD for the convenience of working parents.</p>	<p>55 N. IH 35 Austin, TX. 78702 (512) 472-9402 www.eackids.org/schools</p>

<p>Family Connections A non-profit organization committed to improving the development of young children, building a strong foundation for success by educating, providing childcare, and teaching community leaders.</p>	<p>825 E. 53rd ½ St. Bldg. E-101 Austin, TX. 78751 (512) 478-5725 ext. 224 (512) 474-2626 Fax</p> <p>www.familyconnectionsonline.org</p>
<p>Family Eldercare Family Eldercare provides essential services for elderly adults with disabilities and for those who care for them.</p>	<p>2210 Hancock Dr. Austin, TX. 78756-2509 (512) 450-0844 (512) 459-6436 Fax</p> <p>www.familyeldercare.org</p>
<p>Feed The People Provides breakfast every Tuesday and Thursday, beginning at 6:00 AM in the Family Life Center at First United Methodist Church. Doors open at 5:30 AM.</p>	<p>11300 Lavaca Street Austin, TX (512) 453-6570</p> <p>www.fumcaustin.org/missions/index.html</p>
<p>Foundation Communities Provides a hot breakfast on Tuesdays and Thursdays. Clothing is provided when available. Hot showers provided at the Family Life Center on Tuesdays. Assistance with Capital Metro bus tickets, birth certificates and Identification cards.</p> <p>Hours - Breakfast served on Tuesdays and Thursdays 6:00 AM to 6:45 AM</p>	<p>1301 Lavaca Austin, TX. 78701 (512) 453-6570 Food served at: First United Methodist Church, Family Life Center</p> <p>www.foundcom.org</p>
<p>Gethsemane Lutheran Church Provides a food pantry.</p>	<p>200 W. Anderson Ln. Austin, TX. 78752 (512) 836-8560</p> <p>www.gethsemanaustin.org</p>

<p>Lisa’s Helping Others Progress Economically (HOPE) Chest Provides clothing for those in need.</p> <p>Tuesday and Thursday only 4:30 PM - 7:00 PM Saturday 10:00 AM - 2:00 PM</p>	<p>3110 A. Manor Rd. Austin, TX. 78723 (512) 457-0999</p> <p>www.lisashopechest.org</p>
<p>Manos de Cristo Manos de Cristo provides a food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL) computer literacy and back-to-school programs for those in need.</p>	<p>4911 Harmon Ave. Austin, TX. 78751 (512) 477-7454</p> <p>www.manosdecristo.org</p>
<p>Mobile Loaves and Fishes Saint John Neumann Catholic Church offers prepared food.</p>	<p>903 S. Capital of Texas Hwy. Austin, TX. 78746 (512) 328-7299</p> <p>www.mlf.convio.net</p>
<p>Network for Life – for Women Network for Life provides a faith-based network of resources in Austin to convert the negative impact of incarceration.</p>	<p>P.O. Box 180925 Austin, TX. 78718 (512) 698-5678</p> <p>www.networkforlife.org</p>
<p>Olivet Helping Hands Center The Helping Hands Center is an outreach center that serves the needy in the Austin community with groceries, clothing, accessories, shoes, hygiene products, small appliances and referrals to our partnering agencies. We serve approximately 1200 plus individuals per month with food and/or clothing. Our two annual events is the Back to School Clothing and School Supplies Giveaway (August) and Harvest of Hope (November).</p> <p>Hours Tuesday 9:00 AM to 12:00 Noon PM Saturday 9:00 AM to 12:00 Noon PM</p>	<p>1161 San Bernard St. Austin, TX. 78702 (512) 472-2298</p> <p>www.olivet.home.texas.net</p>

<p>1st and 3rd Saturday – clothing only 2nd and 4th Saturday – food only</p>	
<p>Our Lady of Guadalupe Catholic Church Our Lady of Guadalupe provides a food pantry for those in need.</p> <p>Hours: Tuesday and Thursday 2:00 PM to 4:00 PM Saturday 10:00 AM to 1:00 PM</p>	<p>1206 E. 9th St. Austin, TX. (512) 478-7955</p> <p>www.olgaustin.org</p>
<p>Rosewood Avenue Missionary Baptist Church Provides a food pantry.</p>	<p>1820 Rosewood Ave. Austin, TX. 78702 (512) 476-2801</p> <p>www.rosewood-baptist-church.org</p>
<p>The Salvation Army The Salvation Army offers assistance in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others.</p>	<p>1001 Cumberland Rd. Austin, TX. 78704 (512) 442-9583 (512) 442-5451 Fax</p> <p>www.salvationarmy.org</p>
<p>Society of Saint Vincent De Paul Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eye glasses, identification and birth certificates. Monday – Friday 9:30 AM to 12:00 PM Noon</p>	<p>7601 Burnet Road Austin, TX 78757 (512) 419-1667</p> <p>www.ssvdp.org</p>

<p>Travis County Health and Human Services & Veterans Department Provides emergency financial assistance for rent, mortgage, and utilities. Hours Monday – Friday 8:00 AM at 4:30 PM. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Assistance limited to once every 3 months. <u>Clients should go to the Neighborhood Center that serves their zip code.</u></p> <p>Veterans Department Provides eligible veterans, their dependants, and survivors direct and general support and assistance in obtaining all benefits to which they are entitled from the federal Veterans Administration.</p> <p>100 North IH35, #2400 Suite 510 Austin, Texas 78701 Phone (512) 854-9340 FAX (512 (854-4453)</p> <p>See Military/Veteran Section on page 58 of this guide for other local veteran services.</p>	<p>Administration and Veterans Services 100 N. IH 35, Ste. 3700 Austin, TX. 78701 (512) 854-4100</p> <p>NEIGHBORHOOD CENTERS North Location St. John's, 7400 Blessing (512) 972-5780</p> <p>East Location Blackland, 2005 Salina Street (512) 972-5790</p> <p>East Location East Austin, 211 Comal Street (512) 972-6650</p> <p>East Location Rosewood-Zaragosa, 288 Webberville Rd (512) 972-6740</p> <p>South East Location 1416 Montopolis Dr, (512) 972-5710</p> <p>South Location S. Austin, 2508 Durwood St. (512) 972-6840</p> <p>www.co.travis.tx.us</p>
<p>Trinity Center St. David's Episcopal Church</p> <p>Provides financial assistance to men and women who are experiencing homelessness or poverty. On Thursdays, assists up to 10 people with identification cards, birth certificates, and prescription needs.</p> <p>Breakfast is served when doors open at 10:00 AM.</p>	<p>304 E. 7th Street Austin, TX 78701 (512) 617-0945</p> <p>www.stdave.org</p>

<p>United Way Capital Area Provides assistance in housing, education, recreation, employment, counseling, support groups, child, family elder’s services, food bank, clothing closet, government resources, health services, volunteer opportunities, and childcare.</p>	<p>2000 E. MLK Blvd. Austin, TX. 78702 2-1-1 or (512) 973-9203 select Option 2 to reach 2-1-1 www.unitedwaycapitalarea.org</p>
<p>University United Methodist Church Micha 6 Food Pantry - Saturday Outreach Lunch Program 10:00 Pm to 1:00 PM at the Fellowship Hall Fig Leaf Store – Donated clothing and household items</p>	<p>2409 Guadalupe Austin, TX. 78705 (512) 478-9387 www.uumc.org</p>
<p>Vincare Services of Austin Services for women with children and youth ages 12 to 22. Vincare Services provides meals, clothing, emergency assistance, and shelter.</p>	<p>2026 Guadalupe Ste. 307 Austin, TX. 78705 (512) 302-0027 www.staustin.org</p>
<p>Wright House Wellness Center Provides education, basic needs, testing for HIV Hepatitis C, counseling, and other support services to those in need.</p>	<p>Administration Location: 4301-B N. IH-35 Austin, TX. 78722 (512) 467-0088 Program Office: 2324 E. Cesar Chavez Austin, TX. 78702 (512) 236-8901 Wellness Center: 8101 Cameron Road Austin, TX 78754 (512) 236-8901 www.thewrighthouse.org</p>

Dental/Medical/Disability

<p>AIDS Services of Austin Clients receive a list of low cost housing in the area. Other services offered include home healthcare, food pantry, education, and others for those HIV positive or AIDS.</p>	<p>7215 Cameron Rd. Suite A Austin, TX. 78752 (512) 458-2437 www.asaustin.org/site</p>
<p>City of Austin African American Quality of Life Initiative Mobile Prevention Team Services include blood sugar and blood pressure screenings, childhood immunizations, health insurance information, mental health staff on call, pregnancy testing and family planning, community resource referrals, WIC (Women and Infant and Children program), health literature, presentations.</p>	<p>500 E. 7th St. Austin, TX. 78701 (512) 305-4139 (512) 305-4145 Fax David Gomez www.ci.austin.tx.us/aaq</p>
<p>Community AIDS Resources and Education (CARE) CARE provides HIV testing, counseling, education, street outreach, substance abuse, case management, intervention, outpatient drug treatment, and support groups. (Part of ATCMHMR)</p>	<p>1631-E. 2nd St. Austin, TX. 78702 (512) 804-3650 www.atcmhmr.com</p>

<p>CommUnityCare - ARCH - Healthcare for the Homeless CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system.</p> <p>Services Include:</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Family Medicine <input checked="" type="checkbox"/> Dental Care <input checked="" type="checkbox"/> Vision Care <input checked="" type="checkbox"/> Behavioral Health Care <input checked="" type="checkbox"/> Social Work <input checked="" type="checkbox"/> Street Outreach 	<p>500 East Seventh Street Austin, TX 78701 Phone: 512-978-9920 Fax: 512-978-8129 Patient Comment Line: 512-978-9918</p> <p>www.communitycaretx.org/arch.html</p>
<p>People’s Community Clinic A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.</p> <p><u>Clinic Hours</u> Monday, Tuesday, Thursday, 8:45 AM to 8:30 PM Wed. 8:30 AM to 12:30 PM and 1:30 PM to 8:30 PM Friday 8:30 AM to 4:30 PM</p>	<p>2909 N. I-35 Austin, TX. 78722</p> <p>Appointments (512) 478-4939 (512) 478-8924</p> <p>www.pcclinic.org</p>
<p>Veterans Affairs (VA) Outpatient Clinic An outpatient and substance abuse treatment program that provides services to Veterans. Hours: Monday to Friday 7:30 AM to 4:00 PM</p>	<p>2901 Montopolis Dr. Austin, TX. 78741 (512) 389-1010 www.va.gov</p>

Transitional Housing

<p>AIDS Services of Austin Clients receive a list of low cost housing in the Austin area. Services include home health care, food pantry, and education for those with HIV or AIDS.</p>	<p>7215 Cameron Rd. Ste. A Austin, TX. 78752 (512) 458-2437 (512) 406-6133 Fax www.asaustin.org</p>
<p>A New Entry Recovery supportive housing for working men. Two homes in Downtown Austin. Accepts Travis County vouchers from Travis County Health and Human Services. Drug Offender Class. Call for dates and times.</p>	<p>14th Street (512) 524-8982 e-mail atr@anewentry.org www.anewentry.org</p>
<p>Adult Mental Health Housing "Almeda House" 90 day transitional living co-ed 15 beds with shared or private rooms; referrals for mental illness or substance abuse. Subject to screening and no charge. Located south central near bus lines.</p>	<p>Austin Travis County MH/MR 4019 Manchaca Rd. Austin, TX. 78704 (512) 326-5991</p>
<p>Annunciation Maternity Home in Georgetown Serves pregnant young women, with crisis pregnancies ages 14 and up, ready to make a new start to their lives. The home help girls and women who need a safe, loving place to live.</p>	<p>3610 Shell Rd. Georgetown, TX. 78628 (512) 864-7755 1-877-71-HAVEN (71-42836) e-mail is: info@thematernityhome.org www.thematernityhome.org</p>

<p>Austin Love Ministries Faith-based, transitional housing up to 90 days. 23 beds (6 for men, 17 for women). \$400 Per Month or \$125.00 Per Week, \$50.00 Cleaning deposit/all bills paid. Access to Recovery (ATR) funding available. Separate housing for men and women. Laundry facilities, curfew, no pets. Bus lines 101, 1L, 1M and 10.</p>	<p>Church Location: 4402 S. Congress Ste. 201 Austin, TX. 78745 P.O. Box 150125 Austin, TX. 78715 (512) 292-9006 e-mail is: ALM@austinloveministries.org Emily@austinloveministries.org www.austinloveministries.org</p>
<p>Austin Resource Center for the Homeless (ARCH) Co-ed, day shelter 6:30 AM to 5:30 PM. Overnight shelter for men 6:00 PM to 6:00 AM.</p>	<p>500 E. 7th St. Austin, TX. 78701 (512) 305-4100 www.frontsteps.org</p>
<p>Austin Transition Center State funded, transitional housing for parolees, male only, temporary housing for a 90-day limit. Bus line 350.</p>	<p>3320 S. FM 973 Del Valle, TX. 78617 (512) 386-5722 (512) 386-5386 Fax e-mail is: msullivan@avaloncorrections.net</p>
<p>Austin/Travis County Mental Health/Mental Retardation (MH/MR) Safe Haven Emergency shelter for adults with mental illness. Bus lines 2, 482, 350, 135, 300 and 6.</p>	<p>3000 Oak Springs Austin, TX. 78702 (512) 479-5644 Hotline www.atcmhmr.com</p>
<p>Blackland Neighborhood Center Transitional housing for up to one year that also provides case management services. Family home only, two to six family members, \$350 + per month; must be employed making \$700 per month. No sex offenders or family violence convictions. Bus lines 21, 18, 22, 641, 320, 20, and 37.</p>	<p>2005 Salina Austin, TX. 78722 (512) 972-5795 www.ci.austin.tx.us</p>

<p>Born Again Ministries Regeneration House Faith-based transitional housing, \$500 per month, three meals per day included. Bus lines 20, 137, 37, 23, 311 and 27.</p>	<p>5001 and 5004 Allyson Ct. Austin, TX. 78744 (512) 293-7793 (cell)</p>
<p>Burkes Fresh Start Program Transitional housing, 52 beds available, \$125 per-week, Men only, subject to screening, Focus on sex offenders. Bus lines 20, 37, 137, and 300.</p>	<p>2612 Wheeless Ln. Austin, TX. 78723 (512) 926-6311</p>
<p>Children's Home Initiative The Children's Home Initiative offers low-cost, quality housing for 45 families at 3 Austin locations, and provides case managers who help families find employment, health care, transportation and more.</p>	<p>3036 S. 1st St. Austin, TX. 78704 (512) 389-5182 (512) 933-1340 Fax www.foundcom.org</p>
<p>Crest Oak Center Transitional housing for men, 15 beds (two to three persons per room), \$450 per month, three meals daily plus TV, subject to screening. Bus lines 20 and 320.</p>	<p>5404 Coventry Ln. Austin, TX. 78723 (512) 926-4856 No web site</p>
<p>Elizabeth Quarters Co-ed housing, nine beds – semi private, faith-based, non-denominational, \$475 per month, subject to screening. Bus lines 18, 21, 22, 641, 320, 6, and 20.</p>	<p>Physical Address: 8504 Woodstone Austin, TX. 78757 Mailing Address: 1310 Salina Austin, TX. 78702 (512) 289-3827 Pastor Johnson (512) 736-4158 Diane Henry</p>

<p>Encore House Transitional housing for men, \$100-\$135 per week, and all bills paid, community kitchen, cable TV, internet, and laundry. Bus line 37 and 320.</p>	<p>1109 E. 52nd St. Austin, TX. 78723 (512) 300-2900 (512) 300-2901 Fax e-mail: encorehouse@sbcglobal.net</p>
<p>Front Steps Day resource center and overnight emergency shelter for men, Beds vary and at no cost. Walking distance to all downtown bus lines.</p>	<p>500 E. 7th St. Austin, TX. 78701 (512) 305 – 4100 www.frontsteps.org</p>
<p>Garden Terrace Resident Services Provides low-cost, quality housing for 45 families at three Austin locations, offers case managers who assists families find employment, health care, and transportation.</p>	<p>1015 W. William Cannon Blvd. Austin, TX. 78745 (512) 326-4465 (512) 416-8302 Fax Ivy Chestnut www.foundcom.org</p>
<p>Greater Austin Transitional Housing Authority (GATHA) Phoenix Project Co-ed housing for 18 years of age and over. Private semi-private, \$385 per month semi private, \$500 per month private. Laundry facilities provided, residents must be alcohol drug free. Bus line 311.</p>	<p>5311 B Spring Meadows Rd. Austin, TX. 78744 (512) 496-8582 (512) 524-0672 Jim Breeden: Gentlemanjim2_2@yahoo.com</p>
<p>House of Refuge – Care Homes Transitional Housing for women, six beds – two rooms, \$450 per month, subject to screening, faith-based. Bus lines 325 and 300.</p>	<p>1305 Radcliff Dr. Austin, TX. 78752 (512) 470-9516 (512) 206-3113 (512) 563-3030</p>

<p>Hungry for God, Home for Young Men Transitional housing for young men under 24 years of age, faith-based, eight beds and \$400 per month. Not close to Capital Metro bus lines.</p>	<p>3504 Victorine Ln. Dell Valle, TX. 78617 (512) 731-3829 Pastor Larry Bell: servantshepherd@aol.com www.hungryforgodchurch.org</p>
<p>JJ's Care Home Co-ed facility with 35 beds, two residents per room. \$450 per month no meals, \$500 per month with meals provided. \$100 non-refundable deposit. Interview and screening process. Bus line 6.</p>	<p>2935 E. 12th St. Austin, TX. 78702 (512) 472-4155, (512) 775-1668 (512) 236-8431</p>
<p>Liberty House Transitional housing for men with six beds available at \$400 monthly + \$50 (deposit), \$200 bi-weekly or \$100 per week. GED and job search assistance provided as well as transportation to drug and alcohol counseling. Faith-based, bible study and church mandatory. Bus lines 17, 320, 451, 21, 22, and 300.</p>	<p>2329 E. Cesar Chavez Austin, TX. 78702 (512) 469-0141 (512) 659-2181 www.libertyhouse.org/texas-addiction-recovery.htm</p>
<p>Lifework's – Transitional Living Transitional housing assists those ages 16 to24 on gaining an education, skills and independence. The number of beds and costs vary, subject to screening. Bus lines 135, 338, 15, 684, 37, 320, 653, and 350.</p>	<p>4606 Connelly Austin, TX. 78751 (512) 441-8336 www.lifeworksweb.org</p>
<p>The Living Center Co-ed, faith-based and temporary shelter with 11 beds available, a 90-day limit. \$475 per month.</p>	<p>7209 S. Pleasant Valley Austin, TX. 78744 (512) 444-3554 No web site</p>

<p>Loving's Care Homes Transitional housing for men and women with 37 beds available. \$500 per month, \$250 deposit and provides three meals a day. MH/MR services and faith-based meetings. Several locations and subject to screening. Near a bus line.</p>	<p>P.O. Box 143537 Austin, TX. 78714-537 Office: (512) 236-3710 Cell: (512) 659-9214 No web site</p>
<p>Marywood Catholic Maternity Home Women between ages 18 to 21 with children, at no cost, a non-profit organization. Near a bus line.</p>	<p>570 W. 26th St. Austin, TX. 78705 1(800) 251-5433 www.marywood.org/index.html</p>
<p>Ministry of Challenge Transitional housing, five per room with 31 beds available. Six-month commitment, faith-based home for men. Residential substance abuse treatment. Cost will vary on depending on individual status. No sex offenders. Bus lines 6, 320, 21, 22, 2, and 482.</p>	<p>1500 E. 12th St. Austin, TX. 78702 (512) 370-8960 Rev. C. Davis www.ministryofchallenge.org</p>
<p>Nehemiah House Transitional housing for men with 13 beds at \$125 per week or \$500 per month for room and board. Bus line 383.</p>	<p>11223 Tim Brooks Trail Austin, TX. 78750 (512) 925-4653 No web site</p>
<p>Oak Hill House Transitional housing for men with 14 beds available. \$785 per month, includes meals. Welcomes those looking for structure, wakeup, curfew, chores and urine analysis. For men in 12 step programs with a sponsor. Laundry and cable provided. <u>No sex offenders</u>. Bus lines 333, 171.</p>	<p>6803 La Concha Pass Austin, TX. 78749 (512) 350-0250 www.oakhillsobberliving.com www.oakhillhouse@austin.rr.com</p>

Oxford Homes

Transitional housing for men and women, five to ten per house, \$100 per week, meals not provided. Targets those in recovery and ex-offenders.

Men's Housing:Collingsworth

1005 Collingsworth
Austin, TX. 78753
(512) 833-9414
(512) 218-1033

Dovemeadow

4412 Dovemeadow
Austin, TX. 78744
(512) 294-2412

La Casa

5101 Meadow Creek Cir.
Austin, TX. 78745
(512) 442-1658

Lamplight

13011 Broughton Way
Austin, TX. 78727
(512) 341-7681

Quailpark

9203 Quail Field Dr.
Austin, TX. 78758
(512) 821-0207

Werner Hill

1409 Werner Hill Dr.
Austin, TX. 78753
(512) 291-6913

Willowick

86602 Willowick Dr.
Austin, TX. 78759
(512) 433-6499 or (512)433-6563

Women's Housing:Copperfield

17601 N. Crest Blvd.
Austin, TX. 78752
(512) 407-9291

	<p><u>Parkfield</u> 9200 Quail Field Dr. Austin, TX. 78758 (512) 584-8730</p> <p><u>Scotfield</u> 305 Ridgewood Dr. Cedar Park, TX. 78613 (512) 243-6954 or (512) 243-6956</p> <p><u>Tronewood</u> 8906 Tronewood Dr. Austin, TX. 78756 (512) 339-8728</p> <p><u>University Hills</u> 2600 Loyola Ln. Austin, TX. 78723 (512) 926-1300</p> <p>www.texasoxfordhouses.com</p> <p>E-mail address: info@oxfordhouse.org</p>
<p>Project Helping Hand – North Austin Foundation Co-ed temporary housing. Targets those entering and leaving treatment facilities, 30-day limit. Bus line 1L and 485.</p>	<p>1000 Prairie Austin, TX. 78758 (512) 837-9362</p>
<p>Project Transitions Provides hospice housing at no cost for men and women with HIV/AIDS. Bus line 5.</p>	<p>7101-B Woodrow Austin, TX. 78757 (512) 454-8646</p> <p>www.projecttransitions.org</p>

<p>Rosewood Boarding House Call for details. On Rundberg and Braker bus lines.</p>	<p>10101 Bluff Bend Austin, Texas 78753 (512) 785-3124</p>
<p>Safe Place An emergency shelter for female survivors of domestic violence or sexual assault. Arrangements are made for male survivors. Thirty beds are available at no cost.</p>	<p>P.O. Box 19454 Austin, TX. 78760 (512) 267-SAFE (7233) www.austin-safeplace.org</p>
<p>Salvation Army Adult Rehabilitation Six-month program, funding available but not guaranteed.</p>	<p>4216 S. Congress Ave. Austin, TX. 78745 (512) 447-2272 www.salvationarmyaustin.org</p>
<p>Salvation Army Emergency Shelter No cost, help to men, women and children. Salvation Army Worker's Dorm and Salvation Army Passages Program. Close to numerous Capital Metro bus lines.</p>	<p>501 E. 8th St. Austin, TX. 78701 (512) 476-1111 www.salvationarmyaustin.org</p>
<p>Shirley's House Two locations with nine bed co-ed housing. \$500 per month, a \$125 non-refundable deposit. Three meals a day, laundry facilities, phone and cable. Subject to screening. No sex offenders. Bus line 20 for both locations. North.</p>	<p>7308 Meadow Wood Dr. Austin, TX. 78723 7104 Fred Morris Drive Austin, Texas 78723 (512) 434-9920 or (512) 929-078</p>

<p>Sober Home Houses ten beds for men. \$500 per month. Houses 13 beds for women with no children.</p> <p>No meals.</p> <p>Laundry facilities, phone and cable. \$200 refundable deposit, must follow rules. Not near any bus lines.</p>	<p>913 Timber Trail Cedar Park, TX. 78613 (512) 507-2972</p> <p>www.soberlivingwomen.com</p>
<p>South Austin Marketplace, Inc. (SAMP) 100 beds - mostly men, shared and separate rooms. Single \$130 per week, shared \$100 per week. \$100 deposit, ex-offenders welcome, <u>no sex offenders</u>. Bus lines 14, 27, 127, and 328.</p>	<p>2101 E. Ben White Austin, TX. 78741 (512) 892-2359</p>
<p>Step Up House Has one home for men and two for women: Men's have 8 beds, with shared rooms. Women's have 17 beds in shared rooms. Can pay extra for single room.</p> <p>Homes are a sober recovery home. Residents are required to work on a recovery program and meet with a sponsor. There are random drug and alcohol tests and there is a <u>zero tolerance</u> for drug or alcohol use. There is a screening process for all new residents. Rent is \$120 per week due in advance at weekly meetings and a \$145 security deposit. No meals or personal items available.</p> <p>Available: utilities, cable television, house phone, computer, internet access, cleaning supplies, laundry facilities, bed linens and all house furnishings. Bus line 20 North.</p>	<p>Women's Housing 7402 Lazy Creek Dr. Austin, TX. 78724</p> <p>And 5512 Burgundy Dr. Austin, TX. 78724</p> <p>Men's Housing 7408 Lazy Creek Dr. Austin, TX. 78724</p> <p>Business address: 2908 Wickersham Lane Austin, TX. 78741 (512) 879-7785 karienmfox@aol.com</p>

<p>Texas Baptist Children's Home Single mothers 18+ with dependent children, \$50 per month. Can take up to 32 women with children, does not provide substance abuse treatment. <u>No sex offenders or convicted of violent crimes permitted.</u></p>	<p>1101 N. Mays Round Rock, TX. 78664 (512) 246-4257 www.childrenatheartministries.org</p>
<p>Texas Reach Out Ministries Transitional house for men and women. Christ centered approach, spiritual class attendance required. Screening process.</p>	<p>P.O. Box 17006 Austin, TX. 78760 Office (512) 291-0921 (512) 291-4976 Fax Reachouttx@prodigy.net</p>

Austin, Texas Public Library Information

<p>Austin History Center Hours of operation: Monday-Wednesday 10 a.m. - 9 p.m. Closed Thursday and Friday Saturday 10 a.m. – 6 p.m. Sunday 12 noon – 6 p.m.</p>	<p>810 Guadalupe Austin, Texas 78701 (512) 974-7480 Closed Monday Bus Routes: 171, 935, 982, 983, 984, 986, 987 38 other bus routes come within a few blocks</p>
<p>Carver Branch Hours of operation: Monday-Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Sunday 2 - 6 p.m.</p>	<p>1161 Angelina Austin, Texas 78702 (512) 974-1010 Bus Routes: 2, 320</p>
<p>Cepeda Branch Hours of operation: Monday-Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>651 N. Pleasant Valley Road Austin, Texas 78702 (512) 974-7372 Bus Routes: 4, 17, 18, 100, 300, 451</p>

<p>Faulk Central Library Hours of operation: Monday-Thursday 10 a.m. – 9 p.m. Friday-Saturday 10 a.m. - 6 p.m. Sunday – 12 noon – 6 p.m.</p>	<p>800 Guadalupe Austin, Texas 78701 (512) 974-7400 Bus Routes: 171, 935, 982, 983, 984, 986, 987 38 other bus routes come within blocks</p>
<p>Hampton Branch at Oak Hill Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Bus Route: 333 Closed on Sunday</p>	<p>5125 Convict Hill Road Austin, Texas 78749 (512) 974-9900</p>
<p>Howson Branch Closed for Renovation Bus Routes: 9, 21, 22</p>	<p>2500 Exposition Austin, Texas 78703 (512) 472-3584</p>
<p>Little Walnut Creek Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Sunday 2 p.m. – 6 p.m.</p>	<p>835 W. Rundberg Lane Austin, Texas 78758 (512) 974-9860 Bus Routes: 1, 101, 142, 325</p>
<p>Manchaca Road Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Sunday 2-6 p.m.</p>	<p>5500 Manchaca Road Austin, Texas 78745 (512) 974-8700 Bus Routes: 3, 103, 311, 802</p>
<p>Milwood Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>12500 Amherst Drive Austin, Texas 78727 (512) 974-9880 Bus Route: 240</p>

<p>North Village Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>2505 Steck Avenue Austin, Texas 78757 (512) 974-9960 Bus Routes: 3, 5, 19, 325, 339, 350</p>
<p>Oak Springs Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>3101 Oak Springs Drive Austin, Texas 78702 (512) 974-9920 Bus Routes: 2, 350, 495</p>
<p>Old Quarry Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>7051 Village Center Drive Austin, Texas 78731 (512) 345-4435 Bus Routes: 19, 339, 661</p>
<p>Pleasant Hill Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>211 E. William Cannon Drive Austin, Texas 78745 (512) 974-3940 Bus Routes: 1, 101, 333</p>
<p>Recycled Reads Bookstore Tuesday 10am – 4pm Thursday 3pm – 9pm Saturday/Sunday Noon – 5pm</p>	<p>This bookstore is operated by the Austin Public Library you can buy books here at a nominal cost.</p>
<p>Ruiz Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>1600 Grove Boulevard Austin, Texas 78741 (512) 974-7500 Bus Routes: 4, 18, 26, 331, 350</p>

<p>St. John Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 4 p.m. Closed on Sunday</p>	<p>7500 Blessing Avenue Austin, Texas 78752 (512) 974-7570 Bus Routes: 300, 320, 339</p>
<p>Southeast Austin Community Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>5803 Nichols Crossing Road Austin, Texas 78744 (512) 462- 1452 Bus Routes: 27, 311</p>
<p>Spicewood Springs Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>8637 Spicewood Springs Road Austin, Texas 78759 (512) 974-3800 Bus Route: 383</p>
<p>Terrazas Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>1105 East Cesar Chavez Street Austin, Texas 78702 (512) 974-3625 Bus Routes: 17, 21, 22</p>
<p>Twin Oaks Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>2301 S. Congress # 7 Austin, Texas 78704 (512) 442-4664 Bus Routes: 1, 101, 331, 431, 450</p>

<p>University Hills Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>4721 Loyola Lane Austin, Texas 78723 (512) 929-0551 Bus Routes: 20, 23, 37, 137</p>
<p>Windsor Park Branch Hours of operation: Monday – Wednesday 10 a.m. – 9 p.m. Friday 10 a.m. – 6 p.m. Saturday 10 a.m. – 5 p.m. Closed on Sunday</p>	<p>5833 Westminister Drive Austin, Texas 78723 (512) 928-0333 Bus Routes: 37, 137, 300</p>
<p>Yarborough Branch Hours of operation: Monday – Thursday 10 a.m. – 9 p.m. Friday Closed Saturday 10 a.m. – 5 p.m. Sunday Closed</p>	<p>2200 Hancock Drive Austin, Texas 78756 (512) 454-7208 Bus Route: 3</p>

Here are just a few of the Austin Library Services:

- Telephone Reference (512) 974-7400, Spanish Information Hotline (512) 974-3637
- Adaptive equipment for people with disabilities
- Business Information Center at Faulk Central Library
- Public Internet computers and wireless Internet access at every location
- Youth programming (puppet shows, storytimes, summer reading programs)
- Large type books
- Interlibrary loans for books from other libraries
- Free meeting rooms for nonprofit organizations
- Lap Top computers available for check-out at Ruiz Branch and 10 connected Youth Teen Centers
- VICTORY Homework Centers (Carver, Cepeda, Ruiz, Southeast Austin Community, Twin Oaks, and University)
- Videos, audio cassettes, CD's, CD-ROMs and DVDs
- Tax forms available electronically at all locations, in paper form as some locations

Military/Veteran Information

<p>Partners Across Texas Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.</p> <p>The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.</p> <p>Services include:</p> <ul style="list-style-type: none"> ✓ Finance and employment ✓ Mental health and medical care ✓ Emergency assistance and deployment support ✓ Family support and housing ✓ Education and legal 	<p>Texas Veterans Commission 1-(800)-252-8387(VETS)</p> <p>Austin Vet Center</p> <p>2015 S. I.H. 35, Suite 101 Austin, TX 78741 Phone: (512) 416-1314 Fax: (512) 416-7019</p> <p>www.texvet.com/</p> <p>We want Texas Veterans and their families to be able to get all the help they can, and we realize that that help isn't always available on the internet. If you would like to speak with someone about the information you need please dial 2-1-1 to speak directly with an information specialist. All information you share with 2-1-1 is confidential.</p>
<p>Selective Service System Almost all males, US citizens and males' aliens living in the US who are 18-25 years of age are required to register with the Selective Service System.</p>	<p>www.sss.gov</p>

<p>Veterans Affairs (VA) Outpatient Clinic An outpatient and substance abuse treatment program that provides services to Veterans.</p>	<p>2901 Montopolis Dr. Austin, TX. 78741 (512) 389-1010 Monday through Friday 7:30 a.m. to 4:00 p.m.</p> <p>www.va.gov</p>
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Community Voice Mail

Community Voice Mail (CVM) provides free voice mail to people who do not have access to a telephone with voice message capabilities. It is a free service. The Austin Community Voice Mail program is part of the national network of CVM sites, empowering people in crisis and transition by distributing free 24-hour voice mail nationwide – directly linking individuals to jobs, housing, safety and stability.

Users receive a personal phone number (with a 512 area code) and create their own personal greeting. They have the ability to retrieve/receive their own messages 24 hours a day from any landline phone. Only the user will be able to hear messages. The system sounds like a regular phone with voice mail capacity.

CVM users most often seek information on jobs, housing, safety from domestic abuse and healthcare. Users include homeless individuals, job-seekers, and low-income families with children, people fleeing abuse, veterans, senior citizens, runaways and more. CMV helps people feel empowered and in control of their lives.

The Austin Travis County MHMR Center partners with other agencies around Austin to provide access to CVM. Other agencies include:

AIDS Services of Austin (512) 458-2437
Any Baby Can (512) 334-4423
Austin/Travis County Health and Human Services Department Healthy Neighborhood Unit (512) 972-6851
Blackland CDC Transitional Housing (512) 972-5795
Caritas of Austin (512) 479-4610 x145
Children's Home Initiative (512) 389-5182
City of Austin African American Quality of Life Initiative Mobile Prevention Team (512) 305-4139
Communities in Schools (512) 464-9723

Family Eldercare (512) 459-0844
Foundation for the Homeless (512) 453-6570
Garden Terrace Resident Services (512) 326-4465
Goodwill Industries of Central Texas: Rosewood Family Enrichment Center (512) 480-0772
Goodwill Industries of Central Texas: Job Help Center (512) 707-6894
IE, Inc. (512) 443-0873
Jewish Family Service (512) 250-1043
Lifeworks (512) 735-2400
Office of the Police Monitor (512) 974-9007
Safe Place (512) 356-1551
The Salvation Army (512) 442-9583
The SHAC (512) 442-3366
Work Source North (512) 597-7273 South (512) 381-4240 East (512) 223-5400

To access the Community Voice Mail Program at Austin Travis County Mental Health Mental Retardation Center (ATCMHMR) contact: Mr. Andrew Bucknall at: (512) 330-4064.

Helpful Criminal Justice Numbers

Austin Police Department – Administration	(512) 974-5030
Travis County Attorney	(512) 854-9415
Travis County Clerk	(512) 854-9188
Travis County Counseling and Education Services	(512) 854-9540
Travis County Criminal Courts Administration	(512) 854-9244
Travis County District Attorney	(512) 854-9400
Travis County District Clerk Criminal	(512) 854-9420
Travis County District Courts Administration (General)	(512) 854-9300
Administration (Civil)	(512) 854-9096
Administration (Criminal)	(512) 854-9244
Travis County Domestic Relations	(512) 854-9696
Travis County Health and Human Services	Main Office - (512) 854-4100 Housing and Weatherization - (512) 479-8355 Post Road Facility - Deaf Services and Emergency Assistance - Deaf Services - (512) 854-9205 Southpark Facility - (512) 707-3220 East Rural Community Center - (512) 272-5561

	North Rural Community Center - (512) 251-4168 South Rural Community Center - (512) 247-4407 Northwest Community Center - (512) 267-3245
Travis County Sheriff's Office	(512) 854-9770 Central Booking Facility - (512) 854-9889 County Jail – Downtown - (512) 854-9033 Correctional Complex – Del Valle - (512) 854-4180
Travis County Adult Probation	Central Unit: (512) 854-4600 North Unit: (512) 854-9775 Pretrial Services: (512) 854-9381 SMART Unit: (512) 854-3150 South Unit: (512) 854-2723 Victim Services: (512) 854-4962
Travis County Juvenile Public Defender Office	(512) 854-4128
Travis County Office of Child Representation	(512) 854-7312 (Fax) 854-7316
Office Of Parent Representation	(512) 854-7305 (Fax) 854-7317
Travis County Pretrial Services	(512) 854-9381
Travis County – Veteran Services	(512) 854-9340
Texas Department of Criminal Justice (TDCJ)	(512) 463-9988
TDCJ – Pardons and Parole Division	(512) 339-9142 (North) (512) 442-8367 (South)
TDCJ – Travis State Jail	(512) 926-4482
Texas Board of Pardons and Parole	(512) 406-5229

Transportation

The Transportation Division's mission is to continually improve the quality of the City's transportation network, providing our citizens with the safest and most efficient transportation system possible. Transportation's vision is to become the best managed transportation organization - meeting the needs of our customers through quality, innovation, engineering and excellence.

Capital Metro Information (fees subject to change):

Adult Fares

Local Service - \$.75

UT Shuttles - \$.75

Express Service - \$1.50

Student, Child, and Active Duty & Reserve Military Fares

(Fares good for students 18 & younger with current school identification and active duty and reserve military with a valid military ID.)

Local Service - \$.35

Express Service - \$.75

UT Shuttles - \$.35

Children five and under ride free when accompanied by an adult.

Passes

Local Service

Local Day Pass (24-hours unlimited rides) - \$1.50

7-Day Pass - \$7

Adult Monthly Pass (unlimited rides) - \$18

Reduced Fare Monthly Pass (unlimited rides for students 18 & younger and Active Duty & Reserve Military, with valid ID) - \$9

Express Service

Day Pass (24-hours unlimited rides) - \$3

Adult Monthly Pass (unlimited rides) - \$36

Reduced Fare Monthly Pass (unlimited rides for students 18 & younger and Active Duty & Reserve Military, with valid ID) - \$18

Adult Monthly Pass (unlimited rides) - \$5

Stored Value Card (good for \$15 worth of rides using local, or Express services) - \$12

Capital Metro Access door-to-door services for pre-approved persons with disabilities)

Ten-Ride Ticket Book - \$7

Monthly Passes - \$22.50

Attendant/Aide - Free
Children 5 and younger - Free

How to Ride the Capital Metro Bus:

1. **Plan your trip:** Capital Metro makes it easy to figure out how to get where you need to go.
 - **Online:** You can get a custom itinerary in seconds using either Capital Metro's Trip Planner or Google Transit. All you need to begin is the address of where you are the address or cross streets of where you want to go and when you wish to arrive.
 - **Read the book:** All route information is conveniently packaged in Capital Metro schedule books, which are available for \$1 at HEB stores in the Austin area or at the Capital Metro Transit Store at 323 Congress Avenue.
 - **Make a call:** One quick way to get route and schedule information is to call the Capital Metro GO Line at 474-1200. You can give the GO Line representative your location, destination and desired arrival time, and you'll get all the information you need to make your trip.
 - **Check the bus:** Often, you'll find maps and schedules right at the bus stop or even on the bus. Capital Metro Bus operators are also a helpful resource as you travel.

2. **Stop at the stop:** Bus stops are marked with route numbers of the buses that serve the location. Buses will display their route numbers, names and their final destination in a lighted sign above the windshield. Signal the bus driver to stop by standing or waving as the bus approaches.

3. **Pay your fare:** The fare box on the bus is easy to use, but they do require exact change. Insert your coins, bills, or passes in the appropriate slots. The driver is happy to help. Tell the operator if you need a day pass before inserting your money. **AND,**
Take a seat: You may take any open seat on the bus, but note that the front seats are reserved for senior citizens and people with disabilities. If there are no more seats, you may stand in the aisle behind the yellow line. Move to the back of the bus. Careful! Local buses make frequent stops. Take a wide stance and hold on!

4. **Relax:** Capital Metro will take care of the driving. Read a book, listen to your iPod, and relax. When your stop is approaching, pull the stop cord across the windows, or press the “Stop” button on the aisle poles. Don’t forget your belongings!

Capital Area Food Bank Locations

CALL 2-1-1 or (512) 973-9203 - Option 2 FOR HELP WITH INDIVIDUAL FOOD BANK LOCATIONS AND INFORMATION

4-H Capital	Ebenezer CDC
A New Entry	El Buen Samaritano
Abiding Love Lutheran Church	Faith Food Pantry
AIDS Services of Austin	First Baptist Church – Oak Hill
Angel Heart Children’s Center	Foundation Comm. - Garden Terrace
Any Baby Can	Foundation Comm. – SW Trails
ATCHMR – Care Program	Foundation Comm. – Skyline Terrace
ATCHMR Drop In	Foundation Comm. – Spring Terrace
ATCHMR – Almeda House	Foundation Comm. – Trails
Austin Baptist Chapel: FBC Manor	Foundation Comm. – Vintage
Austin Baptist Chapel: River Road Bap. Church	Foundation Comm. – Sierra
Austin Baptist Chapel FBC Elgin	Foundation for the Homeless
Austin Baptist Church: Primera Bap. Church	Front Steps
Austin Children’s Shelter	GENaustin
Austin Christian Tabernacle	Gethsemane Lutheran Church
Austin First 7 th Day Adventist	Goodwill Industries Youth Program
Austin Recovery De-Tox Unit	Greater Mount Zion Baptist
Austin Recovery Crosspark	Habitat for Humanity
Austin Recovery Lodge	Hands of Love
Austin Recovery Family House	Haynie Chapel UMC
Austin Shelter:	Heart House of Austin

Women/Children	
Austin South 7 th Day Adventist	Heaven's Harvest
Austin Spanish 7 th Day Adventist	Helping Hand Home for Children
Austin YMBL Sunshine Camps	Hope Food Pantry
Bannockburn Baptist Church	Hope Lutheran Church
Bethany Faith Baptist Church	Hyde Park Baptist Church
Blackland Neighborhood Center	Imagine Art
CAFB East Austin Service Center	Jubilee Christian Center
CAFB Reaching Out Center	La Iglesia del Senor
Caritas of Austin	Lake Travis Crisis Ministries
Casa Marianella	Lifeworks Street Outreach
Catholic Charities of Central Texas	Lifeworks Transitional Housing
Child Inc.	Lifeworks Youth Counseling
CHI Dove Springs	Mainspring ay Live Oak
Church of Christ Hyde Park	Manos de Christo
C.L.C. Food Pantry	Marbridge Ranch
Communities in Schools	Marbridge Villas
Green Doors	Mary Lee Foundation
Con Mi Madre	Marywood Maternity Services
Christo Rey Social Ministries	Meals on Wheels and More
Del Valle High CBI Program	MHMR Recovery Project
Dorcas Passion Ministries	Micah 6 of Austin
Dolores Catholic Church	Ministry of Challenge
East Austin Neighborhood Center	Mobile Loaves and Fishes
Eastside Community Connection	Montopolis Neighborhood Center
East Rural Community Center	Nolanville Food Pantry
North Rural Community Center	South Austin Church of Nazarene
Northwest Rural Community Center	South Austin Neighborhood Center
Olivet Helping Hands Center	Couth Rural Community Center
Our Lady of Guadalupe	Spicewood Helping Hand Crisis Ministry
Palm Square	St. Austin's SVDP
Pflugerville First UMC	St. Edward's Baptist Church

